

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 24 July 2020 5:50 pm
To: 'Choo, Thelma'
Cc: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR
Subject: RE: LKK \ CMTD2002164/THE - GBE1145J & SDV133L ACC On 17 July2020
Attachments: PRELI ADVISE - SDV 133L .pdf

Dear Thelma,

Enclosed preliminary revised of vehicle SDV 133L.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 22 July 2020 2:21 pm
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Subject: RE: LKK \ CMTD2002164/THE - GBE1145J & SDV133L ACC On 17 July2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 22 July, 2020 2:16 PM
To: Ryder Auto workshop <ryderautoworkshop@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: LKK \ CMTD2002164/THE - GBE1145J & SDV133L ACC On 17 July2020

Without Prejudice

Our Reference: CMTD2002164/THE
Your Reference: SDV133L

Hi June,

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrangement Mr. Kenneth or Mr. Marcus to survey **SDV133L** on a without prejudice and any admission of liability basis.

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Ryder Auto workshop [<mailto:ryderautoworkshop@gmail.com>]

Sent: Wednesday, July 22, 2020 2:08 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: PRI \ CMTD2002164/THE - GBE1145J & SDV133L ACC On 17 July2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Kindly assign LKK Auto Consultants.

Thank you.

Best regards

June

Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

Ryder HV Pte Ltd



On Wed, Jul 22, 2020 at 1:36 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2002164/THE

Your Reference: SDV133L

Date: 22/07/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S RYDER AUTO PTE LTD

Dear June,

ACCIDENT INVOLVING GBE1145J & SDV133L ON 17.07.2020

We refer to your Notice of Accident dated 22/07/2020.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]

Sent: Wednesday, July 22, 2020 10:23 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBE1145J; Our Vehicle: SDV133L Accident involving SDV133L & GBE1145J On 17 July2020

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June

Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

Ryder HV Pte Ltd



87781999

Mobil 1