



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mandai Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702
Attn: Motor Claims Department

Date : 26/10/2020

Your ref : GBB7825G

Dear Sir / Madam,

Our ref : SMK1699R

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SMK1699R & GBB7825G ON 20/07/2020

We refer to the item(s) marked ☒ below:

☒ We refer to your email dated 22/07/2020.

☒ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.

☒ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**.

☐ We return your discharge voucher duly completed.

☒ Kindly expedite settlement of the following :-

Repair Cost	S\$22,377.67 payable to Kah Motor Co. Sdn. Bhd.
Loss of use	S\$80.00 x 16 days : S\$1,280.00 payable to CHAN GUAN ZHI.
	[Inclusive of 2 PRI, 3 Saturday, 3 Sunday, 2 Public Holiday.]

☒ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.

☒ Enclosures

☒ Repair/Excess Bill
☐ Rental Invoice
☐ Others: _____

☒ Letter of Authority
☐ GIA Search

☐ LTA Search

Thank you.

Yours faithfully,

Ng Sin Hai

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SMK 1699R &
(THIRD PARTY'S VEHICLE NO.) GBB78256 ON 20/1/20
ALONG Tuas Ave 20 Towards Pioneer Road

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



Signature

Owner Signature

(Co stamp & authorized signature if is Co registered vehicle)

Name : Chan Guan Zhi

NRIC No : SXXXX 972 Z

Vehicle No : SMK 1699R

Date : 3/8/2020



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023479
DATE : 17 NOV 2020

WITHOUT PREJUDICE to:

Any Personal Injury Claims

DISCHARGE VOUCHER

I/We, CHAN GUAN ZHI confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBB7825G the sum of Singapore Dollar Twenty Three Thousand Three Hundred Thirty Seven and Cents Sixty Five Only (\$23,337.65) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMK1699R and GBB7825G on 20 July 2020 along Tuas Ave 20 towards Pioneer Road.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ IMPERIAL CLEANING SERVICES PTE LTD AND/OR LOH SIANG YAM) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to KAH MOTOR CO SDN BERHAD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

This Discharge Voucher is solely
for property damage and is
without prejudice to my claim
for damages and loss
arising from my personal injury.

CHAN GUAN ZHI / 30/11/2020
.....
Name of vehicle owner /Date

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

LONPAC INSURANCE BHD
 MOTOR CLAIMS DEPT
 300 BEACH ROAD #17-04/07
 THE CONCOURSE
 SINGAPORE, 199555

Customer Code : CU0129752
Payment Term : 30 Days

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

Invoice No.	:	SINV-BM20001216
Invoice Date	:	22/10/20
Order No.	:	SVO20035372
Reference	:	
Job Card No.	:	11223
Date/Time Received	:	20/07/20 / 2:24:03 PM
Licence No.	:	SMK1699R
Model	:	CITY 1.5V CVT 2019 (EURO 6)
Car Chassis No.	:	MRHGM6670KT000225
Car Engine No.	:	L15Z16206824
Mileage	:	22918
Service Advisor	:	NG SIN HAI 1596
Served By	:	SHNG
Page	:	1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	incld GST
	TP DIRECT SETTLEMENT (J/NO:)							
	OWNER:CHAN GUAN ZHI							
	OWNER INSURER:TOKIO							
	ACC DATE:20/07/2020							
	SURVEYED BY:RASUL							
	DATE:22/07/2020							
	REF NO:							
	TP INSURER:LONPAC							
	TP VEH:GBB7825G							
BOSUN	1466 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BMS03R	1466 REMOVE & RENEW FR SEAT & LEATHER TRIM	1	Hours	650.00		650.00	45.50	695.50
	INCLUDING FITTING ON ATTACHMENT ITEM							
BML11R	1466 REMOVE & INSTALL CABIN WIRE HARNESS. RESET ECU	1	Hours	325.00		325.00	22.75	347.75
	MEMORIES & INSPECT INDICATOR LIGHTING UNIT.(N)							
BKDR12R	1466 REMOVE & TRANSFER ITEMS TO NEW FR R DR. ADJUST	1	Hours	650.00		650.00	45.50	695.50
	& ALIGN INCLUDING FITTINGS ON ATTACHMENT ITEMS.(N)							
BKDR32R	1466 REMOVE & TRANSFER ITEMS TO NEW RR R SLIDING DR.	1	Hours	650.00		650.00	45.50	695.50
	ADJUST & ALIGN INCLUDING FITTINGS ON ATTH. ITEM(N)							
BKSP12R	1466 CUT OFF & RENEW R SILL PANEL. STRAIGHTEN ALIGN	1	Hours	3,900.00		3,900.00	273.00	4,173.00
	SIDE FLOOR PANEL & RENEW DAMAGE PARTS.							
BOJSE	1466 BODY JOINT SEALANT RHF DOOR	1	Hours	100.00		100.00	7.00	107.00
BOJSE	1466 BODY JOINT SEALANTRRH DOOR	1	Hours	100.00		100.00	7.00	107.00
BP06R	1466 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P)	1	Hours	3,120.00		3,120.00	218.40	3,338.40
BOJSE	1466 BODY JOINT SEALANT SILL PANEL	1	Hours	100.00		100.00	7.00	107.00
BOBC	1466 BODY UNDERSIDE COATING (N)	1	Hours	520.00		520.00	36.40	556.40
BML00I	1466 INSPECT ALL LIGHTINGS MECHANISMS FOCUS HEADLAMP	1	Hours	180.00		180.00	12.60	192.60
	& WATER TEST R PORTION FOR LEAKAGE.(N)							
	SUPPLEMENTARY LABOUR AND PARTS							
BO-TOW	1466 TOWING SERVICES (MBBS)(TRAFFIC COMPOUND)	1	Hours	150.00		150.00	10.50	160.50
BKFE22R	1466 CUT & RENEW RR R FENDER. STRAIGHTEN INNER PANEL	1	Hours	1,950.00		1,950.00	136.50	2,086.50
	INCLUDING FITTING ON ATTACHMENT ITEMS.							
BKCP12R	1466 CUT OFF & RENEW CTR PILLAR, INNER REINFORCEMENT.	1	Hours	1,950.00		1,950.00	136.50	2,086.50
	STRAIGHTEN SILL PANEL INCLUDING FITITNGS ON ATTACH							

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 This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
 Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

 Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
 Interest will be charged at 2% per month on overdue amounts.



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE, 199555

Customer Code : CU0129752

Payment Term : 30 Days

Invoice No. : SINV-BM20001216
Invoice Date : 22/10/20
Order No. : SVO20035372
Reference :
Job Card No. : 11223
Date/Time Received : 20/07/20 / 2:24:03 PM
Licence No. : SMK1699R
Model : CITY 1.5V CVT 2019 (EURO 6)
Car Chassis No. : MRHGM6670KT000225
Car Engine No. : L15Z16206824
Mileage : 22918
Service Advisor : NG SIN HAI 1596
Served By : SHNG
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount incld	
						Amount	GST
BMI01D	1466 REMOVE & INSTALL ROOF LINING GARNISHES SEATS SPEAKER BOARD CARPET & ETC.(N)	1	Hours	650.00		650.00	45.50
BG02D	1466 REMOVE & INSTALL RR. WINDSCREEN.(N) TO ENABLE REPLACEMENT OF FENDER	1	Hours	650.00		650.00	45.50
BODAMKIT	1466 WINDSCREEN DAM KIT.	1	Hours	100.00		100.00	7.00
BOJSE	1466 SEALANT FOR RHR FENDER	1	Hours	100.00		100.00	7.00
BMI02D	1466 REMOVE & INSTALL SPEAKER BOARD RR. SEATS TRUNK LININGS GARNISHES & ETC.(N)	1	Hours	650.00		650.00	45.50
BML02I	1466 INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	180.00		180.00	12.60
67010-T9A-T00ZZ	PANEL COMPR FR.DOOR	1	Each	738.40	25	553.80	38.77
67326-T9A-T01	TAPER.FR.DOOR SASH CENTER	1	Each	18.50	25	13.87	0.97
72326-T9A-T01	SEALFR.DOOR LOWER	1	Each	19.90	25	14.92	1.04
67510-T9A-T00ZZ	PANEL COMPR.RR.DOOR	1	Each	712.50	25	534.37	37.41
67825-T9A-T01	TAPER.RR.DOOR SASH CENTER	1	Each	15.40	25	11.55	0.81
67910-T2M-T02ZZ	HINGER.RR.DOOR UPPER	1	Each	41.40	25	31.05	2.17
67920-T2M-T02ZZ	HINGER.RR.DOOR LOWER	1	Each	42.00	25	31.50	2.21
72824-T9A-T01	SUB SEALR.RR.DOOR	1	Each	16.10	25	12.07	0.84
72826-T9A-T01	SEALRR.DOOR LOWER	1	Each	7.10	25	5.32	0.37
72840-T9A-T11	CHECKER COMP,R.RR.	1	Each	9.50	25	7.12	0.50
04635-T9A-T00ZZ	PANELR.FR.OUTSIDE	1	Each	1,257.50	25	943.12	66.02
63210-T9A-T00ZZ	STIFFENER COMPR.CENTER PILLAR	1	Each	207.40	25	155.55	10.89
76201-T5A-J31ZQ	CAPR.SKULL T99	1	Each	48.20	25	36.15	2.53
76208-T9A-T21	SETR.RH.RC MIRROR	1	Each	287.90	25	215.92	15.11
04636-T9A-T00ZZ	PANEL SETR.RR.OUTSIDE	1	Each	1,276.90	25	957.67	67.04
72142-SM4-000	STOPPER,DOOR	1	Each	3.50	25	2.62	0.18
72610-T0A-A01	LATCH ASSY, R. RR. DOOR POWER	1	Each	270.20	25	202.65	14.19
72231-T9A-T01	SASHR.FR.DOOR CENTER LOWER	1	Each	7.50	25	5.62	0.39
32753-T9A-W01	HARNESS, R. RR. DOOR WIRE	1	Each	23.20	25	17.40	1.22
72410-T9A-T01	MOLDING ASSYR.FR.DOOR	1	Each	21.80	25	16.35	1.14
72721-T9A-T11	GARNISHR.RR.DOOR PILLAR	1	Each	20.30	25	15.22	1.07
72910-T9A-T01	MOLDING ASSYR.RR.DOOR	1	Each	36.80	25	27.60	1.93
75424-T9A-T01	GARNISH ASSY,R.RR.PILLAR	1	Each	14.60	25	10.95	0.77
72710-T9A-T01	REGULATOR ASSYR.RR.DOOR POWER	1	Each	172.40	25	129.30	9.05
72731-T9A-T01	SASHR.RR.DOOR QUARTER	1	Each	36.40	25	27.30	1.91
72735-T9A-003	RUNCHANNELR.RR.DOOR	1	Each	29.00	25	21.75	1.52
90103-T9P-J00	SCREWFLAT 4X8	1	Each	1.10	25	0.82	0.06
73127-TY0-000	RUBBER CWINDSHIELD DAMPER	3	Each	11.70	25	26.32	1.84

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6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

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SINGAPORE, 199555

Customer Code : CU0129752

Payment Term : 30 Days

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

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Order No. : SVO20035372
Reference :
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Car Chassis No. : MRHGM6670KT000225
Car Engine No. : L15Z16206824
Mileage : 22918
Service Advisor : NG SIN HAI 1596
Served By : SHNG
Page : 3

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount incld		
						Amount	Amount	GST
73227-T9A-T00	RUBBER CWINDSHIELD DAMPER	1	Each	19.40	25	14.55	1.02	15.57
73441-T9A-T01	SEALR.RR.DOOR QUARTER	1	Each	14.20	25	10.65	0.75	11.40
91501-S70-003	FASTENER BW/SHIELD	2	Each	5.30	25	7.95	0.56	8.51
91536-SS0-J01	FASTENER AW/SHIELD	2	Each	3.80	25	5.70	0.40	6.10
91568-TF0-003	CLIP,WINDSHIELD UPPER	2	Each	3.20	25	4.80	0.34	5.14
64220-T9A-T00ZZ	PILLAR COMPR.CENTER INNER	1	Each	153.10	25	114.82	8.04	122.86
93903-242J0	SCREW TAPPING 4X10	1	Each	0.50	25	0.37	0.03	0.40
83240-T5A-A01ZB	RAIL ASSYGRAB NH882L	1	Each	29.30	25	21.97	1.54	23.51

Sum Labor	16,705.00	1,169.35	17,874.35
Sum Item	4,208.69	294.63	4,503.32
Total SGD	20,913.69	1,463.98	22,377.67
Total Payable (SGD)			22,377.67

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RE: <SEEK MANDATE>- Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020
- Oref: 19/20/20/VC05/023479 *** LKK REF: CC4/LPC20007558/R1pa3 [External Confidential]

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Mon 16/11/2020 3:23 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

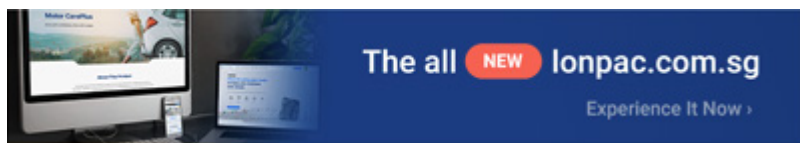
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 13 November 2020 3:10 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE>- Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 *** LKK REF: CC4/LPC20007558/R1pa3 [External Confidential]

Without Prejudice

Hi Kenny,

We refer to our below email.

Kindly let us have your instruction. Thanks.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much**

regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Thursday, 29 October 2020 1:48 PM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Admin A

Subject: - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 *** LKK REF: CC4/LPC20007558/R1pa3 [External Confidential]

Your ref : **19/20/20/VC05/023479**

Our ref : CC4/LPC20007558/R1pa3s2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB7825G(LONPAC) AND SMK1699R(TP) ON 20/07/2020

We refer to the above matter.

Third party video footage shows that traffic light was in third party's favour. Third party had the right of way.

Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"KAH MOTOR CO SDN BERHAD"** at **\$23,337.65(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 27,937.04	\$ 22,377.65 (\$20,913.69 +7%GST)
2. Loss of Use (16days x \$80.00)	\$ 1,280.00	\$ 960.00 (16days x \$60.00)(w/GST)
Total	\$ 29,217.04	<u>\$ 23,337.65</u>
Market Value	: \$76,000.00 (est)	
LTA Rebate	: \$34 661.00 (est)	
Nett Value	: \$41,339.00 (est)	

Surveyor recommended 16days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAUTO)

Sent: Friday, 24 July 2020 11:26 AM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAUTO)

Subject: RE: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 *** LKK REF: CC4/LPC20007558/R1pa3 [External Confidential]

YOUR REF: 19/20/20/VC05/023479

LKK REF: CC4/LPC20007558/R1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 22 July, 2020 5:04 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 *** LKK REF: CC4/LPC20007558/R1pa3 [External Confidential]

Hi Kenny,

Contents noted.

We will inform third party repairer accordingly.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 22 July 2020 4:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 *** LKK REF: CC4/LPC20007558/R1pa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Thank you for the update and please proceed with direct settlement.

Thank you.

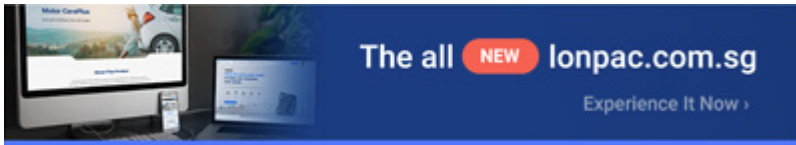
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 22 July 2020 3:27 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 [External Confidential] *** LKK REF: CC4/LPC20007558/R1pa3

Hi Kenny,

Attached is a copy of video footage from third party. Third party was turning right with green arrow. Third party had the right of way.

We have called and spoken to our driver, Mr Loh to verify the nature of accident. He mentioned that the traffic light was green for turning left only, not for going straight. He accidentally followed the truck on his left side to move and resulted the accident. He understand that liability is down against him.

Kindly advise if we may proceed DS with third party repairer. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741
4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 22 July 2020 2:47 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 [External Confidential] *** LKK REF: CC4/LPC20007558/R1pa3

Dear Kenny,

Noted. Please email us TP supporting document – GIA report.

Meantime, we will request video footage from TP.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 22 July, 2020 2:12 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 [External Confidential]

Lonpac External - Confidential

Dear Summer

With regards to the above matter, I believe the workshop may be proposing Direct Settlement. But before that, we appreciate if you can engage our Insured driver has ran the red light which resulted in the accident.

Thanks.

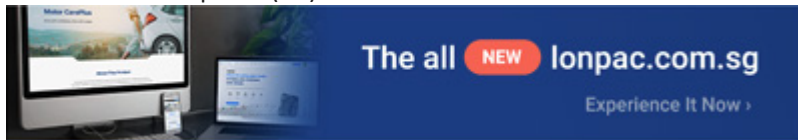
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 21 July 2020 5:41 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 21 July, 2020 5:34 PM

To: 'assignments' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving GBB7825G (OI) & SMK1699R on 20/07/2020 - Oref: 19/20/20/VC05/023479 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS of t/p vehicle SMK1699R at Kah Motor. Person to contact is Ng Sin Hai.

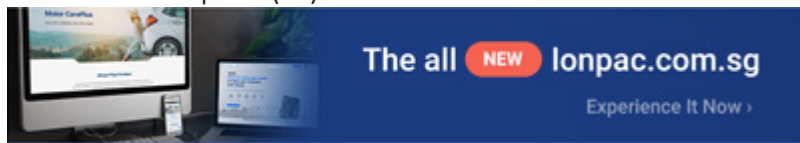
DID: 6471 5419

HP: 9072 1769

E-mail: shng@honda.com.sg

A copy of Insured's GIA report is attached for your perusal.

Best Regards
Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Ng Sin Hai <shng@kahmotor.onmicrosoft.com>

Sent: Tuesday, 21 July 2020 3:29 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3rd party direct settlement SMK1699R & your insured GBB7825G/DOA:20/07/2020/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SMK1699R to file a 3rd party claim against your insured vehicle GBB7825G and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

Please arrange for a survey on 22/07/2020 morning.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

Kah Motor Co. Sdn. Bhd

(A member of Oriental Holdings Berhad)

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: shng@honda.com.sg



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Facebook page



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