

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 22 July, 2020 10:43 AM
To: admin@mycar.sg; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: Wong, Lorriance
Subject: LKK \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P
Attachments: AVIV-MARS00031964-GIA.pdf

Without Prejudice

Our Reference : CMTD2002139/LOR
Your Reference: SFM1228P

Hi Hui Qin,

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrangement Mr. Kenneth or Mr. Marcus to survey **SFM1228P** on a without prejudice and any admission of liability basis.

Please be informed that Ms. Lorriance Wong is the handler of this case who can be contacted at 63295 175/
lorriance.wong@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: My Car Consultant [mailto:admin@mycar.sg]

Sent: Wednesday, July 22, 2020 10:19 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: Re: PRI \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

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Dear Grace,

We would like to appoint LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd



+65 88668832

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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From: "Teo, Grace" <grace.teo@sompo.com.sg>

Sent: 7/22/20 9:44 AM

To: "admin@mycar.sg" <admin@mycar.sg>, "Wong, Lorriance" <lorriance.wong@sompo.com.sg>

Subject: PRI \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

Our Reference : CMTD2002139/LOR

Your Reference: SFM1228P

Date: 22/07/2020

Without Prejudice
EMAIL ONLY

Attention:
M/S MY CAR CONSULTANT

Dear Hui Qin,

ACCIDENT INVOLVING SKS1374J & SFM1228P ON 17.07.2020

We refer to your Notice of Accident dated 21/07/2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/ lorriance.wong@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Wong, Lorriance

Sent: Tuesday, July 21, 2020 4:54 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: FW: CLM NO: CMTD2002139/LOR | FW: OUR REF: SFM1228P YOUR REF: SKS1374J PRE REPAIR INSPECTION SFM1228P

Claim no : CMTD2002139

Hi Grace

Please refer to below email from My Car consultant for pre-repair survey.

Please assist.

Thank you.

Best Regards
Lorriance Wong
Claims Division
D: 63295175 | T: 6461 6555



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, 21 July 2020 4:34 pm

To: Wong, Lorriance <lorriance.wong@sompo.com.sg>; admin@mycar.sg

Subject: CLM NO: CMTD2002139/LOR | FW: OUR REF: SFM1228P YOUR REF: SKS1374J PRE REPAIR INSPECTION SFM1228P

Dear Sir/Mdm,

Thank you for your email.

Our officer in-charge will review your submission and will be in touch with you soon.

You may quote our claim reference number, **CMTD2002139/LOR**, when communicating with us.

Thank you and Have a good day ahead!

Dear Lorriance,

For your attention and necessary action.

Best Regards,
Tham Jia Wen
Claims Division



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From: My Car Consultant [<mailto:admin@mycar.sg>]

Sent: Tuesday, July 21, 2020 4:09 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: OUR REF: SFM1228P YOUR REF: SKS1374J PRE REPAIR INSPECTION SFM1228P

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WITHOUT PREJUDICE

OUR REF: SFM1228P
YOUR REF: SKS1374J

Dear Sir/Madam,

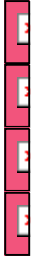
PRE-REPAIR INSPECTION FOR SFM1228P
ACCIDENT INVOLVING SFM1228P AND SKS1374J

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd



+65 88668832

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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