

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 25 August 2020 11:58 AM
To: Wong, Lorriance; assignments; SUR
Cc: Teo, Grace
Subject: RE: LKK \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P
Attachments: PRELI ADVISED.pdf

Dear Lorriance,

Enclosed preliminary revised of vehicle SFM 1228P
Date of survey: 22/7/20
Number of days (estimated) : 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Lorriance <lorriance.wong@sompo.com.sg>
Sent: Wednesday, 22 July 2020 5:26 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: LKK \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

Our claim no : CMTD2002139

Dear Veron

Message well noted.

Thank you.

Best Regards

Lorriance Wong

Claims Division

D: 63295175 | **T: 6461 6555**



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 22 July 2020 5:20 pm

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: RE: LKK \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lorriance,

Please be informed that we have inspected the vehicle SFM 1228P on 22/7/2020.

We are pending estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 22 July 2020 10:54 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>

Subject: RE: LKK \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 22 July, 2020 10:43 AM

To: admin@mycar.sg; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: LKK \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

Without Prejudice

Our Reference : CMTD2002139/LOR

Your Reference: SFM1228P

Hi Hui Qin,

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrangement Mr. Kenneth or Mr. Marcus to survey **SFM1228P** on a without prejudice and any admission of liability basis.

Please be informed that Ms. Lorriance Wong is the handler of this case who can be contacted at 63295 175/
lorriance.wong@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: My Car Consultant [<mailto:admin@mycar.sg>]

Sent: Wednesday, July 22, 2020 10:19 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: Re: PRI \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

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Dear Grace,

We would like to appoint LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

 **+65 88668832**

 **Admin@mycar.sg**

 **Mycar.sg**

 **53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934**

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From: "Teo, Grace" <grace.teo@sompo.com.sg>

Sent: 7/22/20 9:44 AM

To: "admin@mycar.sg" <admin@mycar.sg>, "Wong, Lorriance" <lorriance.wong@sompo.com.sg>

Subject: PRI \ CMTD2002139/LOR - SKS1374J & SFM1228P ACC ON 17.07.20 PRE REPAIR INSPECTION SFM1228P

Our Reference : CMTD2002139/LOR

Your Reference: SFM1228P

Date: 22/07/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S MY CAR CONSULTANT

Dear Hui Qin,

ACCIDENT INVOLVING SKS1374J & SFM1228P ON 17.07.2020

We refer to your Notice of Accident dated 21/07/2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/ lorriance.wong@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Wong, Lorriance

Sent: Tuesday, July 21, 2020 4:54 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: FW: CLM NO: CMTD2002139/LOR | FW: OUR REF: SFM1228P YOUR REF: SKS1374J PRE REPAIR INSPECTION SFM1228P

Claim no : CMTD2002139

Hi Grace

Please refer to below email from My Car consultant for pre-repair survey.

Please assist.

Thank you.

Best Regards
Lorriance Wong
Claims Division
D: 63295175 | T: 6461 6555



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, 21 July 2020 4:34 pm

To: Wong, Lorriance <lorriance.wong@sompo.com.sg>; admin@mycar.sg

Subject: CLM NO: CMTD2002139/LOR | FW: OUR REF: SFM1228P YOUR REF: SKS1374J PRE REPAIR INSPECTION SFM1228P

Dear Sir/Mdm,

Thank you for your email.

Our officer in-charge will review your submission and will be in touch with you soon.

You may quote our claim reference number, **CMTD2002139/LOR**, when communicating with us.

Thank you and Have a good day ahead!

Dear Lorriance,

For your attention and necessary action.

Best Regards,
Tham Jia Wen
Claims Division



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From: My Car Consultant [<mailto:admin@mycar.sg>]

Sent: Tuesday, July 21, 2020 4:09 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: OUR REF: SFM1228P YOUR REF: SKS1374J PRE REPAIR INSPECTION SFM1228P

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WITHOUT PREJUDICE

OUR REF: SFM1228P

YOUR REF: SKS1374J

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SFM1228P
ACCIDENT INVOLVING SFM1228P AND SKS1374J

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Best Regards,

Huiqin

- +65 88668832
- Admin@mycar.sg
- Mycar.sg
- 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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