

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 5 January 2021 12:46 PM
To: Jen Lim
Cc: Tommy Woon Wui Tew; Jessica Harry Shastri; Ronald Yap; Admin A
Subject: RE: EQ - SLD299S Your ref: SLM815E LOD DOA: 28/03/2020 (MAZDA) *** LKK REF: CC4/EQI20007543/Upa3

Without Prejudice

Hi Jen,

Thank you for your email.

We confirm settlement at \$3,464.08(all-in) as full and final settlement.

EQ is moving to E-payment modes. **Kindly let us have your company's bank details for our necessary action: -**

Account Name	
Account Number	
Bank Name	
Bank Code	
Branch Code	

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: chewht@lkkauto.com | fax:

6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: Jen Lim <jen.lim@eurokars.com.sg>
Sent: Thursday, 31 December 2020 9:25 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: EQ - SLD299S Your ref: SLM815E LOD DOA: 28/03/2020 (MAZDA) *** LKK REF: CC4/EQI20007543/Upa3

Dear Hsiao Tong,

Please let us have your DV. Thank you.

Regards,

JEN LIM

Insurance Claims Admin
TEL: 6331 0698
27A, Tanjong Penjuru
Singapore 609042

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 31 December 2020 8:11 AM

To: Jen Lim <jen.lim@eurokars.com.sg>

Cc: Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: EQ - SLD299S Your ref: SLM815E LOD DOA: 28/03/2020 (MAZDA) *** LKK REF: CC4/EQI20007543/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,216.63
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	\$ 3,464.08

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: chewht@lkkauto.com | fax:

6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 23 December 2020 5:07 PM

To: Jen Lim <jen.lim@eurokars.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri

<jessica.shastri@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: EQ - SLD299S Your ref: SLM815E LOD DOA: 28/03/2020 (MAZDA) *** LKK REF: CC4/EQI20007543/Upa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Lim <jen.lim@eurokars.com.sg>

Sent: Wednesday, 23 December, 2020 3:18 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri

<jessica.shastri@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: RE: EQ - SLD299S Your ref: SLM815E LOD DOA: 28/03/2020 (MAZDA)

Dear Claim Admin,

The repairs have been completed for **SLD299S**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30076694	\$3,216.63
2) Loss of Use (4 days X \$80.00)	\$320.00

3) LTA/GIA Search Fees	\$7.45
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$3,224.08 to Trans Eurokars Pte Ltd, \$320.00 to Li Zhong Cheng	\$3,544.08

We look forward to receiving your offer/Discharge Voucher soon.
Thank you.

Best regards,
Jen

From: Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>
Sent: 21 December 2020 8:52 AM
To: Jen Lim <jen.lim@eurokars.com.sg>
Subject: RE: EQ - SLD299S FCOR DOA: 28/03/2020 (MAZDA)

Hi Jen,

Confirmed P/P \$3006.20 and 3 days, please send LOD to Hsiao Tong.

Regards.

From: Jen Lim [<mailto:jen.lim@eurokars.com.sg>]
Sent: Thursday, 17 December, 2020 11:47 AM
To: Marcus Chua (LKKAUTO); Ronald Yap
Cc: Tommy Woon Wui Tew; Jessica Harry Shastri; Jason Wong; Admin A
Subject: EQ - SLD299S FCOR DOA: 28/03/2020 (MAZDA)

Dear Marcus,

Our COR computation is attached for your agreement.

COR: **\$3,006.20** before GST

3 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible

Aside to **Ronald**:- Please email b4 paint photos to Marcus asap.

Thank you.
Best regards,
Jen