

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 27 July, 2020 4:22 PM
To: Janice Goh
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: ARRANGE FOR SURVEY / YOUR REF: SLM815E / OUR REF: SLD299S - EQ's REF: DM20HO01020/SG
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

YOUR REF: DM20HO01020/SG
LKK REF: CC4/EQI20007543/Upa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLD 299S at M/s Trans Eurokars Pte Ltd (Ubi) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Saturday, 18 July, 2020 6:02 PM
To: assignments <assignments@lkkauto.com>
Subject: FW: ARRANGE FOR SURVEY / YOUR REF: SLM815E / OUR REF: SLD299S - EQ's REF: DM20HO01020/SG

Hi LKK

Please assist to attend this TP PIR.

Our insured has not reported the accident to us yet.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Janice Goh

Sent: Saturday, July 18, 2020 5:58 PM

To: 'ronald.yap@eurokars.com.sg' <ronald.yap@eurokars.com.sg>

Cc: jess.francis@eurokars.com.sg

Subject: RE: ARRANGE FOR SURVEY / YOUR REF: SLM815E / OUR REF: SLD299S - EQ's REF: DM20HO01020/SG

Without Prejudice

Hi Ronald

Thank you for your email.

We will assign LKK for the PRI and they will be contacting you shortly.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

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From: ronald.yap@eurokars.com.sg [<mailto:ronald.yap@eurokars.com.sg>]

Sent: Saturday, July 18, 2020 8:52 AM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: jess.francis@eurokars.com.sg

Subject: RE: ARRANGE FOR SURVEY / YOUR REF: SLM815E / OUR REF: SLD299S - EQ's REF: DM20HO01020/SG

Dear Janice,

Please assign to LKK.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: 15 July 2020 18:27

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>

Subject: RE: ARRANGE FOR SURVEY / YOUR REF: SLM815E / OUR REF: SLD299S - EQ's REF: DM20HO01020/SG

Without Prejudice

Dear Ronald

Thank you for your email.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155
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Fax: 6849 9155	Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready to serve you. Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via teleconference.

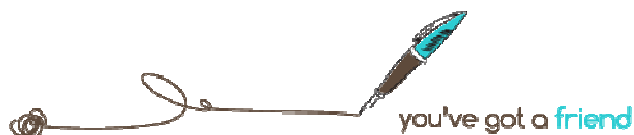
Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited

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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: ronald.yap@eurokars.com.sg [<mailto:ronald.yap@eurokars.com.sg>]
Sent: Wednesday, July 15, 2020 4:52 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: jess.francis@eurokars.com.sg

Subject: ARRANGE FOR SURVEY / YOUR REF: SLM815E / OUR REF: SLD299S

Dear EQ IPRS,

As attached, kindly arrange the inspection of our client's vehicle.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>

Sent: 15 July 2020 17:24

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: Attached Image

Total Control Panel

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To: eqiprs@eqinsurance.com.sg

[Remove](#) eurokars.com.sg from my allow list

From: ronald.yap@eurokars.com.sg

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