

Veron Chen (LKKAUTO)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Tuesday, 27 July 2021 1:37 PM
To: Veron Chen (LKKAUTO)
Cc: Guo Qiang (LKKAUTO); SUR; CS A Team; claims@bifrostauto.com
Subject: Re: 4th Reminder SMS 2958U-DOA: 19/7/20 FINALISATION

WITHOUT PREJUDICE

Dear Veron,

Confirm finalisation at LS \$7,900 with 7 repair days.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 27 Jul 2021, at 8:30 AM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Suanne,

WITHOUT PREJUDICE

Kindly re-confirmed LS \$7900.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

发件人: Claims Dept <claims_rar@bifrostauto.com>
已发送: 2021 年 7 月 23 日 12:06:17 (UTC+08:00) Kuala Lumpur, Singapore
收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
抄送: claims@bifrostauto.com <claims@bifrostauto.com>
主题: Re: 4th Reminder SMS 2958U-DOA: 19/7/20 FINALISATION

WITHOUT PREJUDICE

Dear Guo Qiang,

We confirm finalisation at L/S \$8,300 with 7 repair days.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 22 Jul 2021, at 3:47 PM, Guo Qiang (LKKAUTO)
<GuoQiang@lkkauto.com> wrote:

Dear Suanne,

Finalize COR \$8300 before GST @ 7 days.
COR subject to insurance approval.

Regards,
Guo Qiang

From: Claims Dept [mailto:claims_rar@bifrostauto.com]
Sent: Friday, 16 July, 2021 1:58 PM
To: Guo Qiang (LKKAUTO)
Cc: claims@bifrostauto.com; Veron Chen (LKKAUTO)
Subject: Re: 4th Reminder SMS 2958U-DOA: 19/7/20 FINALISATION

4th Reminder

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 5 Jul 2021, at 12:33 PM, Claims Dept
<claims_rar@bifrostauto.com> wrote:

3rd Reminder

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 11 Jun 2021, at 2:30 PM, Claims Dept
<claims_rar@bifrostauto.com> wrote:

2nd Reminder

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Suanne Tan
Motor Claims Department

On 1 Jun 2021, at 12:50 PM, Claims Dept
<claims_rar@bifrostauto.com> wrote:

Reminder

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 25 May 2021, at 8:17 AM, Veron Chen (LKKAuto)
<veronchen@lkkauto.com> wrote:

Dear Suanne,

Thank you for the email.

Dear Guo Qiang,

Please finalize with repairer, as this is 2020 case.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims_rar@bifrostauto.com]
Sent: Monday, 24 May 2021 10:05 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: claims@bifrostauto.com; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Subject: Re: SMS 2958U-DOA: 19/7/20 FINALISATION

WITHOUT PREJUDICE

Dear Veron,

May I check if this case has been finalised? This is one of Guo Qiang' s pending finalisation case.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 10 Oct 2020, at 1:02 PM, Assessment Dept
<assessment_ral@bifrostauto.com> wrote:

Dear Veron,

Our estimator is still waiting for your surveyor to finalise with us.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Bifrost Auto Pte Ltd
Motor Claims Department
Tel: 9329 0237

On Fri, 9 Oct 2020 at 16:05, Veron Chen (LKKAUTO)
<veronchen@lkkauto.com> wrote:

Dear Nur'lkwan,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email : sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

| S(408933)

<SMS 2958 - EST. pdf>