

## Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Email: motor@wahhong.sg Co Reg No: 199806235M GST Reg No: 199806235M

Our Ref: WH0353
Date: 17/08/2020

**WITHOUT PREJUDICE** 

# ATTENTION: MOTOR CLAIMS DEPT MS First Capital Insurance Limited

36, Robinson Road, #16-01 City House Singapore 068877

#### **CLAIMANT: CAR OWNER**

#### ACCIDENT INVOLVING SLM3662J AND SHC3679L ALONG PIE EXIT EUNOS LINK ON 13/07/2020 @ 1720 HRS.

We are instructed by Mr Khor Yuet Peng to claim damages against your insured in connection with a road accident on involving our client's motor registration number SLM3662J and motor vehicle registration number SHC3679L driven by you or your authorised driver at the material time.

We are instructed that your negligent casued the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

Cost of Repair after surveyor final estimate			\$ 2,150.00
2) Cost of Rental (Includes loss of PRS and loss of Sun & PHs ) (7 days x \$120)			\$ 600.00
3) GIA Fee		5	\$ 29.00
		Total Amount (SGD\$)	\$2,779.00
	5/N1	Add 7% GST (SGD\$)	 \$150.50
		Net Amount (SGDS)	\$2,929.50

A copy of each of the following supporting documents is enclosed:

- 1) LOD
- 2) Repairer's Invoice
- 3) GIA Fee
- 4) Rental Invoice
- 5) Letter of Authorization
- 6) Discharge Voucher
- 7) Rental Agreement

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to motor@wahhong.sg or call Melvin Wee at 8778 3338 directly.



Wah Hong Motors & Credit Pte Ltd Manager

# **LETTER OF AUTHORITY & INDEMNITY**

I/We, the owner of vehicle no. Sum 3662 hereby instruct and authorize you to commence repairs to the said vehicle. I/We clearly understand that the Manufacturer's Normal Warranty maybe

instructions as if the appointment is made and instructions are given by me/us with respect to the

You are further authorized to appoint solicitors on my/our behalf and give the solicitors full

ACCIDENT INVOLVING VEHICLE NO. SLM 3662 ) AND SHC 3679

void due to the accident repair done at your workshop.

To:

1.

2,

Wah Hong Motors & Credit Pte Ltd

	conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3.	You have my/our full authority to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit or to instruct my/our solicitors as per paragraph 2 to do the same. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4.	Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursements of acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5.	In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6.	In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorize you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7,	If for whatever reason, my/our insurer(s) or the third party insurer(s) reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8.	I/We hereby confirm I/we have read and understand the contents of this document and the same. I/We acknowledge receipt of a copy of the same.
Name NRIC I	Dated this



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

#### **DISCHARGE RECEIPT**

CLAIM REFERENCE

D20002797MFSH

ACCIDENT DATE

13/07/2020

ACCIDENT LOCATION

PIE EXIT TO EUROS LINK (BEFORE TRAFFIC LIGHT)

**INSURED** 

COMFORT TRANSPORTATION PTE LTD

**INSURED DRIVER** 

CHENG SUNG MENG

INSURED VEHICLE

SHC 3679L

INVOLVED PARTY

SLM 3662J

SETTLEMENT SUM

\$ 2.829.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

**CLAIMANT: KHOR YUET PENG** 

Signature and Date:

WITNESS 🔢 🏋 🖺

Signature and Date:

#### Wah Hong Motors & Credit Pte Ltd



Enterprise Hub 38 Toh Guan Road East #01-57 Singapore (608581) E: motor@wahhong.sg

T: 67737377

Co Reg No: 199806235M GST Registration No: 199806235M

#### TAX INVOICE

Invoice No.: WH0353

Date: 15/07/2020

#### **BILLING DETAILS**

BILL TO MS First Capital Insurance Limited

NAME KHOR YUET PENG

VEHICLE NUMBER SLM3662J

MAKE & MODEL VOLKSWAGEN GOLF-1.4

NRIC/FIN SXXXX379Z

ADDRESS 48 LENGKONG TUJOH #08-30 SINGAPORE 417397

DRIVER KHOR YUET PENG

TEL 83380890

S/N	DATE	DESCRIPTION	AMOUNT (\$)
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1001

To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.

\$2,150.00

PAYMENT:	Total Amount (SGD\$)	\$2,150.00
	Add 7% GST (SGD\$)	\$150.50
	Net Amount (SGD\$)	\$2,300.50
	-	

#### Please Note:

1

- Goods sold are not returnable.

Kindly make cheque payable to

"Wah Hong Motors & Credit Pte Ltd" OCBC AC No.: 687760983001



This is a computer generated document, no signature is required.

# AMA RENTAL PTE LTD

42 Toh Guan Road East #01-79 Enterprise Hub Singapore 608583

Email: ama.carrental@gmail.com (201708966M)

HIRER DETAILS

NAME KHOR YUET PENG

CAR PLATE NO. SGS1678E

MAKE & MODEL TOYOTA COROLLA ALTIS

ADDRESS 48 LENGKONG TUJOH #08-30 SINGAPORE 417397

DRIVER KHOR YUET PENG

TEL 83380890

Invoice No.: AMA0597 Date: 24/07/2020

Terms: C.O.D

S/N	DESCRIPTION	NO. OF DAYS	PER DAY (\$)	AMOUNT \$ (SGD)
1	RENTAL OF TOYOTA ALTIS	5	\$120.00	\$600.00
Car Plate No.: SGS167 Period of 20/07/2020 - 24/	Car Plate No.: SGS1678E			
	Period of 20/07/2020 - 24/07/2020			
			Subtotal	\$600.00
		Ar	nount Paid (\$)	\$600.00
			Balance Due	\$0.00

Cheque Payment should be crossed and issued in favour of

AMA RENTAL PTE LTD

No Receipt will be issued.

Thank you for your patronage.

ALVIN WEE



#### AMA RENTAL PTE LTD

42 Toh Guan Road East #01-79 Enterprise Hub Singapore 608583 Tel: 8778 3636 Email: ama.carrental@gmail.com (ROC NO:201708966M)

This Vehicle Leasing Agreement is made between AMA RENTAL PTE LTD ("Owner") AND SXXXX 379Z Mr/Ms. KHOR YUET PENG ("HIRER") of NRIC/FIN With Registered Address 48 LENGKONG TUJOH #08-30 SINGAPORE 8338 0890 \_ to \_ 24 / 7 JO / 2020 1 2020 The Agreed leasing date is from 130 per day 5 ( Day(s)/ Weeks / Months) Total Leasing Total leasing rates agreed at \$\$ Vehicle Inspection and Remarks 3651678 E Vehicle No. TOYOTA COROLLA ALTIS 1.6 Make & Model Vehicle COLLECTION Mileage KM J / 2020 Time (AMAPM) Fuel Level: The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with petrol shall return it likewise, failing which the Owner shall be entitled to refill the tank and ATURE / HIRER the cost thereof shall be recoverable from the Hirer. (Charges \$30 - \$300) Vehicle RETU NED All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be NO REFUND for excess petrol. 2020 Date ADDITIONAL DRIVER/NAME Time NRIC/FIN Fuel Level NATIONALITY CONTACT NUMBER TOTAL RENTAL COST 5\$ DEPOSIT DATE OF DEPOSIT PAID AL RECEIVED 55 REFUND URE / HIRER HÍRER TO PROVIDE ORIGINAL NRIC/FIN AND DRIVER LICENSE INCLUDING THAT OF ADDITIONAL DRIVER FOR PHOTOCOPYING AS PROOF. IN THE EVENT OF HIT-AND-RUN /ILLEGAL SUB-LETTING/FAILURE TO RETURN OF HIRER VEHICLE PER THIS AGREEMENT. A MANDATORY PENTALTY OF (MINIMUM) \$\$5000 WILL BE IMPOSED ON THE HIRER. A charge of \$200 is applicable if the DECAL is damaged or removed from the said vehicle mentioned above during the rental period. You are responsible for all fines, penalties and tolls levied against the Vehicle during the Rental Period. The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses for at least 2 years. Failure to observe stipulation may return all damage costs to be borne by the Hirer. I hereby give my consent to AMA RENTAL PTE LTD: a. The collection, use and disclosure of my Personal Data by the Company for the purpose. The disclosure of my parties in order to comply with legal obligations or industry requirements. This includes disclosures to legal, regulatory, governmental, tax and law enforcement authorities. I acknowledge that in my use of the vehicle, the Company may need to disclose or share my Personal Data with third parties for the Purpose. The Company's collection, use and disclosure of Personal Data in connection with the Project shall be governed by the Personal Data Protection SIGNED OF BEHALF OF AMA Rental Pte Ltd SIGNATUREXPIRER

signing this agreement the hirer confirms had read the Terms and Conditions for leasing and of giving his/her unconditional approval to the Terms and Conditions for leasing stated on this and the back of this page.



#### RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-20-082222

Date of Request:

15/07/2020

Your Ref No:

WH0353

Wah Hong Motors & Credit Pte Ltd 38 Toh Guan Road East, #01-57 Enterprise Hub Singapore 608581

Dear Sir/Madam,

Date of Accident:

13/07/2020

Vehicle No:

SLM3662J

Place of Accident:

PIE EXIT TO EUROS LINK (BEFORE TRAFFIC LIGHT)

Involving Vehicle No:

SHC3679L

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHC3679L	PIE EXIT TO EUROS LINK (BEFORE TRAFFIC LIGHT)	14.00	1	13.08
GST Amount			5.	0.92
Total Amount Due (GST Inclusive)			14.00	

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



### RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-20-081848

Date of Request:

14/07/2020

Your Ref No:

WH0353

Wah Hong Motors & Credit Pte Ltd 38 Toh Guan Road East, #01-57 Enterprise Hub Singapore 608581

Dear Sir/Madam,

#### Your Search Criteria:

Date of Accident:

13/07/2020

Place of Accident:

PIE EXIT TO EUROS LINK

Client Vehicle No:

SLM3662J

DESCRIPTION	AMOUNT (S\$)		
E-File Search Fee (Public)	14.02		
GST Amount	0.98		
Total Amount Due (GST Inclusive)	15.00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

## [MANDATE GIVEN] Re: [EXPRESS SETTLEMENT VIA LKK] Re: SURVEY ASSESSMENT -D20002797MFSH/1 // EXPRESS SETTLEMENT - ACC INV SLM3662J AND SHC3679L ON 13.07.2020

Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Wed 10/21/2020 11:51 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com > Cc: Jason Tea < Jason Tea@msfirstcapital.com.sg >

Dear Asher,

We refer to your below email.

We agree to your recommendation to settle the matter @ \$2,829.50 (all in).

Thank you.

Kind Regards,

Vic Sanghilan **Motor Claim Department** 

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3846 | Fax No.: 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sq for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 19 October 2020 9:56 pm

To: Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea < Jason Tea@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: [EXPRESS SETTLEMENT VIA LKK] Re: SURVEY ASSESSMENT - D20002797MFSH/1

// EXPRESS SETTLEMENT - ACC INV SLM3662J AND SHC3679L ON 13.07.2020

Your ref: D20002797MFSH

Our ref: CC4/FCI20007533/R1ea3q2

Dear Sirs,

#### ACCIDENT INVOLVING SHC 3679L(OI) AND SLM 3662J (TP) ON 13/07/2020

We refer to the above matter.

The accident occurred when our insured change lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer"WAH HONG & CREDIT PTE LTD "at \$ 2,829.50 (all-in).

The summary is as follows: -

		Ar	mount Claimed	Ar	mount Revised
<ol> <li>Cost of Repairs (w/GST)</li> </ol>		\$	5,876.98	\$ :	2,300.50
2. Loss of Rental (5days x \$120)		\$	600.00	\$	500.00 (5days x \$100)
3. LTA Search Fee		\$	29.00	\$	29.00
	Total	\$	6.505.98	\$ :	2.829.50

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan < vicsanghilan@msfirstcapital.com.sg>

Sent: Wednesday, September 2, 2020 4:30 PM **To:** Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>> Cc: Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>

Subject: RE: [EXPRESS SETTLEMENT VIA LKK] Re: SURVEY ASSESSMENT - D20002797MFSH/1 // EXPRESS

SETTLEMENT - ACC INV SLM3662J AND SHC3679L ON 13.07.2020

Dear Asher,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3846 | Fax No.: 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company

Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sq for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Sent: Monday, 31 August 2020 11:35 am

To: Vic Alpeh S. Sanghilan < vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>

Subject: [PROPOSED LIABILITY] Re: SURVEY ASSESSMENT - D20002797MFSH/1 // EXPRESS SETTLEMENT - ACC INV

SLM3662J AND SHC3679L ON 13.07.2020

Hi Sir,

We refer to the above matter.

Liability: 100%

Remark: B:15 OID CHANGE LANE HIT TP

Kindly let us have your approval on liability.

#### Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, August 17, 2020 7:09 PM

To: JASONTEA@MSFIRSTCAPITAL.COM.SG < JASONTEA@MSFIRSTCAPITAL.COM.SG > Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002797MFSH/1 // EXPRESS SETTLEMENT - ACC INV SLM3662J AND

SHC3679L ON 13.07.2020

Dear Jason,

LOD attached for your attention and action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 22 July, 2020 5:23 PM To: JASONTEA@MSFIRSTCAPITAL.COM.SG

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: SURVEY ASSESSMENT - D20002797MFSH/1 // EXPRESS SETTLEMENT - ACC INV SLM3662J AND

SHC3679L ON 13.07.2020

YOUR REF: D20002797MFSH

LKK REF: CC4/FCI20007533/R1ea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLM 3662J on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 21 July, 2020 10:56 AM

To: 'Claim Workflow System' < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20002797MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>>

**Sent:** Tuesday, 21 July, 2020 10:54 AM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002797MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System **Motor Claims Department** MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.