

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 21 July, 2020 4:08 PM
To: 'assignments'; sur@lkkauto.com
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: PRI Arrangement for SMD8532D (SNM20D202496C02/5(at)
Attachments: report of SFK805R.pdf; report of smd8532d.pdf; REPORT OF GBF4206S.pdf

CLAIM NO: SNM20D202496C02/5(at)

Dear Sirs

Please assist to arrange to survey third party vehicle SMD8532D at M/s Rico 60 Auto Services Pte Ltd.

Merimen folder shall be created shortly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Rico 60 <claims@rico60.com>
Sent: Tuesday, July 21, 2020 1:28 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: PRI Arrangement for SMD 8532 D (SNM20D202496C02/5(at) & SNM20D202497/SMD8532D(chngpw)

Dear all,

Kindly have Marcus (LKK) survey the said vehicle.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Alfred Toh](#)

Sent: Tuesday, 21 July 2020 11:47 AM

To: [Rico 60](#)

Cc: [Claims Dept of CTI](#); [Alfred Toh](#)

Subject: RE: PRI Arrangement for SMD 8532 D (SNM20D202496C02/5(at) & SNM20D202497/SMD8532D(chngpw)

Without Prejudice

Your Ref: SMD8532D

Our Ref: SNM20D202496C02/5(at)

Dear Sirs

We refer to our earlier email pertaining to the above matter.

While waiting for the video footage from your good office, we propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
3. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

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From: Alfred Toh
Sent: Tuesday, July 21, 2020 11:37 AM
To: Rico 60 <claims@rico60.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: PRI Arrangement for SMD 8532 D (SNM20D202496C02/5(at) & SNM20D202497/SMD8532D(chngpw)

Without Prejudice

Dear Sirs

We refer to your email pertaining to the above matter.

Our client reported **being hit by SMD8532D on the rear** & GBF4206S.

Please assist to provide video footage of SMD8532D **alleging our client changing lane resulting in the accident** for our next course of action.

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Best Regards

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From: Rico 60 <claims@rico60.com>
Sent: Tuesday, July 21, 2020 11:01 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;
Adeline Chng <adeline.chng@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: PRI Arrangement for SMD 8532 D (SNM20D202496C02/5(at) & SNM20D202497/SMD8532D(chngpw)

Dear Sir,

Kindly conduct PRI.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Alfred Toh](#)

Sent: Monday, 20 July 2020 4:41 PM

To: claims@rico60.com

Cc: [Claims Dept of CTI](#); [Alfred Toh](#); [Adeline Chng](#); [Chong Boon Sen](#)

Subject: RE: PRI Arrangement for SMD 8532 D (SNM20D202496C02/5(at) & SNM20D202497/SMD8532D(chngpw)

Without Prejudice

Your Ref: SMD8532D

Our Ref: SNM20D202496C02/5(at)

Dear Sirs

We refer to your email pertaining to the above matter.

Our client reported being hit by SMD8532D & GBF4206S.

Please assist to provide video footage of SMD8532D for our next course of action.

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Best Regards

Alfred Toh

Senior Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI
Sent: Monday, July 20, 2020 9:15 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: FW: PRI Arrangement for SMD 8532 D

Pls assist

From: Enquiry <claims@rico60.com>
Sent: Saturday, July 18, 2020 3:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for SMD 8532 D

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SMD 8532 D
Your Insured – SFK 805 R
DOA – 18/07/2020

**** Person-In-Charge : John/Elf**

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

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