

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 30 October 2020 12:08 PM
To: eeklai2016@gmail.com
Subject: ACCIDENT INVOLVING SKV 9973L AND SKR 380C ON 16/07/2020

Our Ref: CC6/CTI20007525/Kds3

MARCUS LAI LEE KOON
107 SENNETT AVE
SINGAPORE 487106

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 9973L AND SKR 380C ON 16/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Dear Sir/Mdm

Enclosed are the following Letter of Demand documents for you to process the claim:

1. Letter of Demand
2. Cost of Repair Invoice
3. Hui Shoon Car Rental Agreement
4. GIA Search Fee
5. Letter of Authorization

We look forward to hearing from you.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 9/20/2021 4:46 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jacqueline

We refer to our previous email.

We will temporary close file at our end.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, September 20, 2021 3:05 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jacqueline

Please be informed that We have informed workshop that no amendment to be made on our DV, but no updates since then.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, July 19, 2021 11:05 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jacqueline

Please be informed that we are currently pending for workshop to return signed DV.

We shall submit once received.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, July 19, 2021 10:44 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jalin,

Kindly assist let us have the Signed DV asap.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tan Chew Chik Jacqueline

Sent: Monday, 14 June 2021 2:43 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin,

We are unable to change our DV.

Please let TP repairer to assist and explain on it.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 10 June 2021 9:56 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline

Third Party is not willing to sign the DV as he is uncomfortable with the last paragraph of the DV “ I acknowledge thatwithout admission of liability...”. Will it be possible for China Taiping Insurance to remove the sentence?

Kindly advise.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, June 10, 2021 8:01 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin,

Kindly update status.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Low**Sent:** Wednesday, 31 March 2021 2:28 PM**To:** 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020**[Strictly Confidential]**

Dear Jaslin

Please proceed as proposed.

Thank you.

NOTICE :

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All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Sent:** Friday, 19 March 2021 11:08 AM**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Subject:** RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Cecile

We refer to our mandate request on 18/02/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)**Sent:** Thursday, 18 February 2021 10:06 AM**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Cecilia

We seek your approval to offer repairer "**K.KIM HIN AUTO PTE LTD**" at **\$ 5,535.07 (all-in)**.

The summary is as follows: -

	Amount Approved	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,813.07 (\$4,498.20 +7%GST)	\$ 4,813.07 (\$4,498.20 +7%GST)
2. Loss of Use (04days x \$120.00)	\$ 480.00	\$ 720.00 Loss of Rental (04days x \$180.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,295.07	\$ 5,535.07

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Thursday, 11 February 2021 11:55 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

[Strictly Confidential]

Dear Jaslin

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 1 February 2021 10:47 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKV9973L (CTI) AND SKR380C (TP) ON 16/07/2020

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "**K.KIM HIN AUTO PTE LTD**" at **\$ 5,295.07 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,878.40	\$ 4,813.07 (\$4,498.20 +7%GST)
2. Loss of Use (04days x \$230.00)	\$ 920.00	\$ 480.00 (04days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,800.40	<u>\$ 5,295.07</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, 22 January 2021 3:40 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Margaret KKH <margaret@kkimhin.com.sg>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

[Strictly Confidential]

Dear Sirs

Please let us have your update and survey report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Sent: Friday, 4 December 2020 3:14 PM

To: jaslinkok@lkkauto.com; admin-a@lkkauto.com

Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>; Margaret KKH <margaret@kkimhin.com.sg>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: Fw: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin (LKK)

We understand that you are the officer in charge, re-send the following Letter of Demand documents for you to process the claim:

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkimhin.com.sg

Sent: Friday, December 04, 2020 11:12 AM

To: claimsdept@sg.cntaiping.com ; cecelia.low@sg.cntaiping.com

Cc: Margaret KKH

Subject: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Sir/Mdm

Enclosed are the following Letter of Demand documents for you to process the claim:

1. Letter of Demand
2. Cost of Repair Invoice
3. Hui Shoon Car Rental Agreement
4. GIA Search Fee
5. Letter of Authorization

We look forward to hearing from you.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 6/14/2021 3:14 PM

To: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear Carin

We have checked with our Principal. However, we are unable to change our DV.

Please assist to explain to your client.

Kindly provide us addendum form and Rental Agreement with the correct surname of your client.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, April 9, 2021 3:19 PM

To: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Carin

As spoken with Meikwan,

Kindly assist to amend GIA report and Rental Agreement with the correct surname.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Friday, 9 April 2021 3:04 PM
To: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Margaret KKH <margaret@kkimhin.com.sg>
Subject: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Mei Kwan

As spoken, our client is not willing to sign the DV as he is uncomfortable with the last paragraph of the DV “ I acknowledge thatwithout admission of liability...”. Will it be possible for China Taiping Insurance to remove the sentence and resend the DV.

By the way, our client’s surname is Loh instead of Low, please amend accordingly and look forward to hearing from you soon.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, March 31, 2021 4:51 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH ; Admin A
Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Discharge Voucher](#) enclosed and return to us(LKK) for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Wednesday, March 31, 2021 4:00 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin

Thank you for your email dated 31 Mar 2021.

For a quick and amicable settlement, could we reach a global sum @\$5,500/- ? Please send us dv if agreeable.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, March 31, 2021 2:33 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH ; Admin A
Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$ 5,400.00 (all-in)**.

Please confirm acceptance.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Friday, March 19, 2021 11:08 AM
To: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Please be informed that we are currently pending for approval from our principal, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Sent: Friday, 19 March 2021 10:57 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin

Reference to our email dated 15 Feb 2021.

Please advise is there any update for the abovementioned ?

Look forward to your reply soon.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

From: claims@kkimhin.com.sg

Sent: Monday, February 15, 2021 10:30 AM

To: Jaslin Kok (LKK Auto)

Cc: Margaret KKH ; Admin A

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin

Happy Lunar New Year !

Reference to your email dated 11 Feb 2021.

We are of the view that your offer is too low for Rental (our client's vehicle is a Lexus 3456cc). However, for the purpose of an amicable settlement, we are prepared to accept an offer of **\$5,535.07** as follows:

Cost of repair \$4,813.07
Rental (\$180 x 4 days) \$ 720.00
Gia Search Fee \$ 2.00

Look forward to your reply soon.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Thursday, February 11, 2021 12:00 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH ; Admin A
Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$ 5,250.00 (all-in)**.

Please confirm acceptance.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 4 December 2020 3:21 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Hi Carin

We acknowledge receipt of your email dated 04/12/2020.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte LtdPhone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>**Sent:** Friday, 4 December 2020 3:14 PM**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Cc:** cecilia.low@sg.cntaiping.com; Margaret KKH <margaret@kkimhin.com.sg>; claimsdept@sg.cntaiping.com**Subject:** Fw: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin (LKK)

We understand that you are the officer in charge, re-send the following Letter of Demand documents for you to process the claim:

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

From: claims@kkimhin.com.sg**Sent:** Friday, December 04, 2020 11:12 AM**To:** claimsdept@sg.cntaiping.com ; cecilia.low@sg.cntaiping.com**Cc:** Margaret KKH**Subject:** LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Sir/Mdm

Enclosed are the following Letter of Demand documents for you to process the claim:

1. Letter of Demand
2. Cost of Repair Invoice
3. Hui Shoon Car Rental Agreement
4. GIA Search Fee
5. Letter of Authorization

We look forward to hearing from you.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018