

Su Li (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 1 October 2020 10:08 AM
To: Su Li (LKK Auto)
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: SNM20D202502/SKV9973L/LOWCT / FW: Direct Settlement - Accident Involving SKV 9973L (OI : CTI - TBA) and SKR 380C (TP : LKK REF - CC6/CTI20007525/Kds3) on 16/07/2020
Attachments: SAS - SKV9973L.PDF

[Strictly Confidential]

Dear Su Li

Please refer to attached SAS.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 8 September 2020 10:43 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SNM20D202502/SKV9973L/LOWCT / FW: Direct Settlement - Accident Involving SKV 9973L (OI : CTI - TBA) and SKR 380C (TP : LKK REF - CC6/CTI20007525/Kds3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 21 July 2020 5:16 PM

To: Su Li (LKK Auto); Admin A; Jia Le (LKK Auto); Cecilia Low

Cc: Claims Dept of CTI

Subject: O/R:SNM20D202502/SKV9973L/LOWCT / FW: Direct Settlement - Accident Involving SKV 9973L (OI : CTI - TBA) and SKR 380C (TP : LKK REF - CC6/CTI20007525/Kds3) on 16/07/2020

Dear all,

Please note that officer in charge for this case is Cecilia Low 63896530.

Claim no. SNM20D202502/SKV9973L/LOWCT.

Dear Cecilia,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, July 21, 2020 4:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKV 9973L (OI : CTI - TBA) and SKR 380C (TP : LKK REF - CC6/CTI20007525/Kds3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKR 380C at M/s K.KIM HIN AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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