

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SJR6862B

Date : 07/12/2020

Motor Claims Dept  
MS FIRST CAPITAL INSURANCE LIMITED  
NO 36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877  
Fax : 65073849

Dear Sir/Mdm

**DIRECT SETTLEMENT - Accident Involving vehicle no SJR6862B and SHA4980U On 20/07/2020 Along SIN MING DRIVE > SIN MING ROAD**

We refer to the above matter.

We are instructed by our clients, KOH JIEXI, NICHOLAS of vehicle number SJR6862B to claim damages against your insured SHA4980U in connection with a road traffic accident on 20/07/2020 14:15:55

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair				\$	2,782.00
Loss of Use				\$	0.00
Car Rental Fee	4	Days X \$	120.00	\$	480.00
Survey Fee				\$	0.00
GIA Fees				\$	0.00
Total				\$	3,262.00

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Anysia

Motor Claims Dept  
Anysia Foo  
motor@hockwah.com.sg

### LETTER OF AUTHORISATION

I/We, KOH JIEXI, NICHOLAS (name) S8941897F (NRIC/Company Reg)  
the owner of vehicle no SJR6862B hereby authorizes M/s Hock Wah Motor Workshop Pte  
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use  
arising from the accident which occurred on 20.07.2020 (date) along SIN MING DRIVE >  
SIN MING ROAD involving vehicle no/s SHA 4980U. (third party).

I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in  
respect to my claim above. I further permit payment of the settlement sum to be made in the name of  
M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 20 day of JULY 2020.

**CLIENT:**

Signature: 

Name : KOH JIEXI, NICHOLAS

NRIC : S 8941897F

Address : BLK 608B TAMPINES NORTH  
DRIVE 1, # 11-320 SC 522608)

Company Chop:

(If applicable) \_\_\_\_\_

**WITNESS:**

Signature : 

Name : Anyisia Foo

NRIC : \_\_\_\_\_

Address : HOCK WAH MOTOR WORKSHOP PTE LTD  
Blk 3011 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977

Company Chop: Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

(If applicable) \_\_\_\_\_

### **DISCHARGE RECEIPT**

CLAIM REFERENCE : D20002900MFSH  
ACCIDENT DATE : 20/07/2020  
ACCIDENT LOCATION : SIN MING DRIVE > SIN MING ROAD  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : GOH CHOON HOCK  
INSURED VEHICLE : SHA 4980U  
INVOLVED PARTY : SJR 6862B  
SETTLEMENT SUM : \$3,182.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **KOH JIEXI, NICHOLAS**

Signature and Date :

 09/03/2021

WITNESS : **Anysia Foo**

Signature and Date :

 09/03/2021  
**HOCK WAH MOTOR WORKSHOP PTE LTD**  
Blk 3011 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXXX897F  
MS FIRST CAPITAL INSURANCE LIMITED  
NO 36 ROBINSON ROAD  
16-01 CITY HOUSE  
SINGAPORE 068877  
TEL : 65073848 FAX : 65073849  
PH :  
ATTN :

## TAX INVOICE

Number : IV00066436  
Date : 07/12/2020  
Case No :  
Vehicle No : SJR6862B  
Chassis: MR053HY9305119509  
Year of Mfr 2009  
Policy No  
Model : TOYOTA VIOS E  
AUTO

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	2,600.00	0	2,600.00
	Sub Total				2,600.00
	Parts Total				2,600.00
SINGAPORE DOLLARS : TWO THOUSAND SEVEN HUNDRED EIGHTY-TWO AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		2,600.00
			GST 7.00%		182.00
			TOTAL		2,782.00

Date of accident : 20/07/2020 02:15 PM. Place : SIN MING DRIVE > SIN MING ROAD

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



KOH CAR HO PTE.LTD.  
Reg No: 201422857D  
3011 BEDOK INDUSTRIAL PARK E  
#01-2010 SINGAPORE 489977

**INVOICE**

Refer to Rental Agreement: CRA # 200171  
Reference Vehicle: SJR 6862B  
Date: 04.09.2020

**Customer Information**

Name: KOH JEXI, NICHOLAS NRIC No.: S 8941897F  
Address: BLK 608B TAMPINES NORTH DRIVE 1 # 11-320  
S ( 522608 ) Contact No: 9100 6768

**Rental Car Information**

Vehicle No.: SLR 5878P  
Make & Model: TOYOTA VIOS  
Start Date: 31 / 08 / 2020  
End Date: 04 / 09 / 2020

Rent for (No. of Days) 4  
Rate at (Per Day) \$120.00  
Total Amount \$ 480.00

  
Customer Signature

  
Authorized Signature

## RENTAL AGREEMENT - CLAIM

### Hirer's Particulars

Name: KOH JEXI, NICHOLAS NRIC No.: S8941897F  
Address: BLK 608B TAMPAWES NORTH DRIVE 1 #11-320  
S (522608) Contact No: 91006768  
Licence Date: 08 / 04 / 2019 Birth Date: 22 / 11 / 1989

### Additional Driver's Particulars

Name: \_\_\_\_\_ NRIC No.: \_\_\_\_\_  
Licence Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Contact No: \_\_\_\_\_

### Rental Vehicle

Vehicle No.: SLR5878P Start Date: 31 / 08 / 2020  
Rate (Per day): \_\_\_\_\_ No. of days: \_\_\_\_\_ End Date: 04 / 09 / 2020  
PL (Out): \_\_\_\_\_ PL (In): OK / Time out/in: 09:30HRS 11:45HRS

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.

Hirer and Driver Signature

Date & Company Stamp (if any)



## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 1 February 2021 7:05 PM  
**To:** Vic Alpeh S. Sanghilan  
**Cc:** Jason Tea  
**Subject:** [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT VIA LKK] Re: [MSFCIL REF: D20002900MFSH] TP CLAIM\_SJR6862B & SHA4980U(1ST CAP)\_DOA: 20/07/2020 // EXPRESS SETTLEMENT  
**Attachments:** LKK Resurvey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; TP LOD.pdf; LKK Survey Photo.pdf

Your ref : **D20002900MFSH**  
Our ref : CC6/FCI20007519/Uea3q2

Dear Sirs,

**ACCIDENT INVOLVING SHA 4980U (OI) AND SJR 6862B (TP) ON 20/07/2020**

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer " **HOCK WAH MOTOR WORKSHOP PTE LTD** " at **\$ 3,182.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 4,482.27	\$ 2,782.00
2. Loss of Rental (4days x \$120)	\$ 480.00	\$ 400.00 (4days x \$100)
<b>Total</b>	<b>\$ 4,962.27</b>	<b><u>\$ 3,182.00</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Vic Alpeh S. Sanghilaan <[vicsanghilaan@msfirstcapital.com.sg](mailto:vicsanghilaan@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 2 September 2020 12:05 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** RE: [EXPRESS SETTLEMENT VIA LKK] Re: [MSFCIL REF: D20002900MFSH] TP CLAIM\_SJR6862B & SHA4980U(1ST CAP)\_DOA: 20/07/2020 // EXPRESS SETTLEMENT

Dear Asher,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilaan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilaan@msfirstcapital.com.sg](mailto:vicsanghilaan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Thursday, 27 August 2020 10:36 am  
**To:** Vic Alpeh S. Sanghilaan <[vicsanghilaan@msfirstcapital.com.sg](mailto:vicsanghilaan@msfirstcapital.com.sg)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** [PROPOSED LIABILITY] Re: [MSFCIL REF: D20002900MFSH] TP CLAIM\_SJR6862B & SHA4980U(1ST CAP)\_DOA: 20/07/2020 // EXPRESS SETTLEMENT

Hi Sir,

We refer to the above matter.

Liability: 100%



Remark: B:28 3VEH CC OID 2ND

Kindly let us have your approval on liability.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>

**Sent:** Thursday, August 13, 2020 1:38 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** RE: [MSFCIL REF: D20002900MFSH] TP CLAIM\_SJR6862B & SHA4980U(1ST CAP)\_DOA: 20/07/2020 // EXPRESS SETTLEMENT

MSFCIL REF: D20002900MFSH

Dear MK,

Please find attached Insured's GIA Report as requested.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, August 12, 2020 4:53 PM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP CLAIM\_SJR6862B & SHA4980U(1ST CAP)\_DOA: 20/07/2020 // EXPRESS SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 21 July, 2020 2:48 PM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: TP CLAIM\_SJR6862B & SHA4980U(1ST CAP)\_DOA: 20/07/2020 // EXPRESS SETTLEMENT

LKK REF: CC6/FCI20007519/ea3

YOUR REF : tba

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Hock Wah Motor Workshop Pte Ltd - Bedok and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

---

**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Sent:** Tuesday, 21 July, 2020 2:08 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** TP CLAIM\_SJR6862B & SHA4980U(1ST CAP)\_DOA: 20/07/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against First Capital's insured SHA4980U.

Please revert on liability.

**Note: \* Currently working from home with effect from 16.04.2020 until further notice.**

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)