

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 21 July, 2020 11:26 AM
To: 'Venessa Chan - SGUser'; assignments; Admin A
Cc: 'Motor Claims SG - SG Common'; 'Lionel Tan Tian Pei - SGUser'
Subject: RE: NOTICE OF ACCIDENT: SBB541X Your ref: SJH487T DOA: 18.07.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Tuesday, 21 July, 2020 11:19 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Subject: NOTICE OF ACCIDENT: SBB541X Your ref: SJH487T DOA: 18.07.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.

100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDC.



From: Venessa Chan - SGUser
Sent: Tuesday, 21 July 2020 11:16 am
To: Gan Li Hui <lihui@completevms.com.sg>
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Subject: NOTICE OF ACCIDENT: SBB541X Your ref: SJH487T DOA: 18.07.2020

Hi Ms Gan,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

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100-day cover for S\$28.**

Terms & Conditions apply. Protected up to specified limits by SDC.



From: Gan Li Hui <lihui@completevms.com.sg>
Sent: Tuesday, 21 July 2020 11:06 am
To: Venessa Chan - SGUser <venessa.chan@fwd.com>
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Subject: [EXTERNAL] Re: NOTICE OF ACCIDENT: SBB541X Your ref: SJH487T DOA: 18.07.2020

Without Prejudice

Dear OIC,

Please arrange LKK AUTO CONSULTANTS PTE LTD to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Mon, 20 Jul 2020 at 11:44, Venessa Chan - SGUser <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 20.07.2020 of the PRI Notice of your client's vehicle SBB541X;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Gan Li Hui <lihui@completevms.com.sg>

Sent: Monday, 20 July 2020 11:30 AM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: [EXTERNAL] NOTICE OF ACCIDENT: SBB541X Your ref: SJH487T

Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING SBB541X AND SJH487T ON 18/7/2020 ALONG BLK 309 JURONG EAST ST 32 CARPARK AT ABOUT 11:40 HRS.

We act for **TAN CHOON HOCK TERENCE** owner of vehicle no. **SBB541X** with instruction to repair the vehicle.

Please provide us a list of at least 10 motor surveyors.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,
Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

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