

Khanchna (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: 13 October 2020 10:35 PM
To: Su Li (LKK Auto); Claims Dept of CTI
Cc: Admin A; Khanchna (LKK Auto)
Subject: RE: SNM20D202513/SLK6593R/CHNGPW / FW: Direct Settlement - Accident Involving SLK 6593R (OI : CTI - TBA) and SJZ 7866S (TP : LKK REF - CC6/CTI20007512/ks3) on 20/07/2020

Dear Su Li

Understand that third party has passed the case to lawyer.

Please submit survey report & survey bill to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng
Sent: Wednesday, 29 July 2020 2:32 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SNM20D202513/SLK6593R/CHNGPW / FW: Direct Settlement - Accident Involving SLK 6593R (OI : CTI - TBA) and SJZ 7866S (TP : LKK REF - CC6/CTI20007512/ks3) on 20/07/2020

Dear Su Li

Attached herewith our insured SAS report for your perusal.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 27 July 2020 3:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM20D202513/SLK6593R/CHNGPW / FW: Direct Settlement - Accident Involving SLK 6593R (OI : CTI - TBA) and SJZ 7866S (TP : LKK REF - CC6/CTI20007512/ks3) on 20/07/2020

Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 21 July 2020 2:58 PM

To: Su Li (LKK Auto); Admin A; Khanchna (LKK Auto); Adeline Chng

Cc: Claims Dept of CTI

Subject: O/R: SNM20D202513/SLK6593R/CHNGPW / FW: Direct Settlement - Accident Involving SLK 6593R (OI : CTI - TBA) and SJZ 7866S (TP : LKK REF - CC6/CTI20007512/ks3) on 20/07/2020

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

Dear all,

Please note that officer in charge for this case is Adeline Chng 63896155.

Claim no. SNM20D202513/SLK6593R/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
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To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLK 6593R (OI : CTI - TBA) and SJZ 7866S (TP : LKK REF - CC6/CTI20007512/ks3) on 20/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJZ 7866S at M/s WEI LEE MOTOR WORKS on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

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