



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP012072020-SMM1545R

Date : 21.08.2020

Your Ref : SGQ4577D

M/s AIG Asia Pacific Insurance Pte Ltd
Attn: Motor Claim Department

Without Prejudice
Save As To Costs

Dear Sir/Madam,

ACCIDENT INVOLVING SMM1545R & SGQ4577D ON 16.07.2020

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

√Original Tax-invoice number
O SAS / AS & IS / police report
√Certificate Of Insurance
√Authorisation To Act

√Original rental invoice number
O Police result
√Vehicle search result

The quantification of our client's property damage claim is as follows:-

LKK

a)	Cost of repair (inclusive GST)	\$ 1,979.50
b)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ 2.00
c)	Loss of hire / use / rental / earnings / rental fees (\$100.00 x 3 days)	\$ 300.00
d)	Admin fee	\$ 100.00
Total		<u>\$ 2,381.50</u>

*** Owner / Driver's injury and other losses exclude in this claim.**

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Patricia Tan
Email: pt@tlimotor.com.sg



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We, EC Auto Leasing Pte Ltd ("the third party claimant")
of 48 Charlton Lane Singapore 539688 (address),
owner of SMM 1545R (vehicle no.) hereby authorize
Tan Lim Motor Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SMM 1545R that was
damaged pursuant to the accident which occurred on 16/07/2020 (date) along
Slip Road of Furrer Road towards Holland Road (location)
involving vehicle no/s SGQ 45770 ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 18 day of July (month) 20 20 (year)



Signed by "the third party claimant"



Signed by "the workshop"

"The contents of this document apply to vehicle
damages only. All personal injuries and
damages arising therefrom are excluded from
the ambit and application of this document."

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TAN LIM MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,200.00** (Global Sum) for vehicle no. **SMM 1545R** that was damaged pursuant to the accident which occurred on **16/07/2020** (date) along **SLIP ROAD OF FARRER ROAD TOWARDS HOLLAND ROAD** involving vehicle no/s **SGQ 4577D**.

This is pursuant to the inspection conducted on **21/07/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **EC AUTO LEASING PTE LTD** ("the third party claimant") of vehicle no. **SMM 1545R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMM 1545R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of March (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

TAX-INVOICE
NUMBER: TP0720/018

(Please quote our reference number TP012072020 for payment)



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

EC Auto Leasing Pte Ltd

Date: 24/07/2020

Vehicle No: SMM1545R
Model: NISSAN QASHQAI 1.2

Description	Amount
To lump sum repair as recommended by surveyor.	\$1,850.00

Sub Total	\$1,850.00
Add 7% GST	\$129.50
Total	\$1,979.50

Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365
~~No. 51 Defu Lane 10 Singapore 539216~~
Tel : 6858 5151 (24 hours) Fax : 6858 0877
email@tlmotor.com.sg www.tlmotor.com.sg
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-083293

Date of Request: 17/07/2020

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365

Dear Sir/Madam,

Enquiry Date: 17/07/2020
Enquiry By: Lam Wei Shong
TP Vehicle No.: SGQ4577D
Accident Date: 16/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGQ4577D	AIG Asia Pacific Insurance Pte. Ltd.	16/01/2020-15/01/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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TAX INVOICE

Our Ref No: GR-20-083293

Date of Request: 17/07/2020

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365

Dear Sir/Madam,

Enquiry Date 17/07/2020

Enquiry By Lam Wei Shong

Vehicle No. SGQ4577D

Accident Date 16/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 24 July 2020 11:08 AM
To: GANESONSHANMUGANATHAN@YAHOO.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SGQ4577D & SMM1545R ALONG/AT LEFT SLIP ROAD FROM HOLLAND ROAD INTO FARRER ROAD ON 16/07/2020

Our ref: CC6/AIG20007511/Uka3

GANESON S/O SHANMUGANATHAN
[POLICY HOLDER]

Dear Sir,

ACCIDENT INVOLVING SGQ4577D & SMM1545R ALONG/AT LEFT SLIP ROAD FROM HOLLAND ROAD INTO FARRER ROAD ON 16/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.




Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Jul 2020 14:11	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	21 Jul 2020 14:11	Clm Veh Model Changed	(204804) NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A).	[A] HOW MEI KWAN
3	21 Jul 2020 14:11	Clm Created	Reg No: SMM1545R. Acct Date: 2020/07/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] HOW MEI KWAN
4	21 Jul 2020 14:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Jul 2020 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/30	[A] HOW MEI KWAN
6	21 Jul 2020 14:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Jul 2020 14:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	21 Jul 2020 14:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	21 Jul 2020 14:11	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	21 Jul 2020 16:07	Clm Dtl Modified	Claimant's Name: - -> EC AUTO LEASING PTE LTD.	[A] HOW MEI KWAN
11	24 Jul 2020 10:59	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
12	10 Sep 2020 16:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	10 Sep 2020 16:03	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	10 Sep 2020 16:03	Clm Dtl Modified	JPJ Reg. Date: -> 2016/06/21.	[A] JOANNE LEE KHANG MIN
15	10 Sep 2020 16:03	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Sep 2020 18:18	Adj Mandate Request	Cur.Req:2161.50:BOLA 27. Head to rear collision. Liability 100%. Surveyor recommend: 2 days +1 PR S = 3 days	[A] Khanchna Pothuraj
17	14 Sep 2020 20:10	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
18	14 Sep 2020 20:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/30. Mandate Remarks: Pls settle at best not exceeding: \$2161.50 (All-in) subj all docs/billings in order. LOU days capped from 2-3days.	[I] Tan, Bennie-WZ
19	14 Sep 2020 20:18	Adj Mandate Set	Approved:2161.50:Pls settle at best not exceeding: \$2161.50 (All-in) subj all docs/billings in order. LOU days capped from 2-3days.	[I] Tan, Bennie-WZ
20	09 Mar 2021 09:12	Adj Mandate Request	Cur.Req:2200.00:Hi, 3rd party proposed to settle the matter at g/s \$2,200.00(all-in). For your further i nstruction please. Thanks.	[A] CHEW HSIAO TONG
21	16 Mar 2021 21:50	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/30. Mandate Remarks: Strictly for settlement and not to be taken as precedent to future cases, settle at: \$2200 (All-in) subj all docs/billings in order. LOU days capped from 2-3days.	[I] Tan, Bennie-WZ
22	16 Mar 2021 21:50	Adj Mandate Set	Approved:2200.00:Strictly for settlement and not to be taken as precedent to future cases, settle at: \$2200 (All-in) subj all docs/billings in order. LOU days capped from 2-3days.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2542661	21 Jul 2020 16:06:10	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SMM1545R	HOW MEI KWAN	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2543757	22 Jul 2020 18:04:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMM1545R	SGQ4577D	11.00
2582776	10 Sep 2020 16:03:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMM1545R	SGQ4577D	11.00