

Re: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 27/3/2021 8:46 PM

To: Sharon Ten <sharon.ten@tlmotor.com.sg>**Cc:** Admin A <admin-a@lkkauto.com>; Patricia <pt@tlmotor.com.sg> 1 attachments (191 KB)

DV_SMM1545R.pdf;

Without Prejudice

Hi Sharon,

Thank you for your email.

Strictly for settlement and not to be taken as precedent to future cases, we confirm settlement at a global sum of **\$2,200.00(all-in)**.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten <sharon.ten@tlmotor.com.sg>**Sent:** Monday, 8 March 2021 12:40 PM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; Patricia <pt@tlmotor.com.sg>**Subject:** RE: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020**Without Prejudice**

Dear Hsiao Tong,

As per our tele-conversation two weeks ago, we propose to close the matter at \$2,200.

Kindly revert.

Thank you.

Regards,

Sharon Tensharon.ten@tlmotor.com.sg

O. +65 6858 5151

F. +65 6858 0877

Tan Lim Motor Pte Ltd

51 Defu Lane 10

Singapore 539216

<http://www.tlmotor.com.sg>



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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 1 February 2021 4:27 pm
To: pt@tlmotor.com.sg
Cc: Admin A <admin-a@lkkauto.com>; claims@tlmotor.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Without Prejudice

Dear Patricia,

This case is currently handle by Hsiao Tong and she will look into this matter.

Dear Hsiao Tong,

FYNA.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>
Sent: Monday, 1 February 2021 4:25 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims@tlmotor.com.sg
Subject: RE: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Hi Cecilia,

Can look into it. urgent

Best regards,



Patricia Tan

pt@tlmotor.com.sg

O. +65 6858 5151 Extn: 889
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 23 October 2020 10:28 am

To: pt@tlmotor.com.sg

Cc: Admin A <admin-a@lkkauto.com>; claims@tlmotor.com.sg

Subject: RE: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

WITHOUT PREJUDICE

Dear Patricia,

We maintain our offer for global sum of **\$2,160.00(all in)** as the loss of use is within the benchmark.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>

Sent: 3 October 2020 4:10 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Hi Khanchna,

We proposed settled at \$2250.00.

Best regards,

Patricia Tan

Tan Lim Motor Pte Ltd

pt@tlmotor.com.sg

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F. +65 6858 0877

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 1 October 2020 10:10 AM
To: Wei Shong <wei.shong@tlmotor.com.sg>
Cc: 'Tlm - Patricia' <pt@tlmotor.com.sg>; 'caymen' <caymen@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; claims@tlmotor.com.sg
Subject: RE: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

WITHOUT PREJUDICE

Dear William,

We propose settlement on a global sum for **\$2,160.00(all in)**.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: 25 August 2020 5:57 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: 'Tlm - Patricia' <pt@tlmotor.com.sg>; 'caymen' <caymen@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; claims@tlmotor.com.sg
Subject: RE: Letter of Demand- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Without Prejudice

Your ref:- SGQ4577D

Our ref:- TP012072020-SMM1545R

Dear Sir/Madam,

We refer to your email below.

We enclose a copy of our clients' Letter of Demand dated 21.08.2020 together with the relevant supporting documents, for your attention.

Please acknowledge upon receipt and make your offer to us in due course.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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F. +65 6858 0877

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, July 24, 2020 11:09 AM

To: Wei Shong <wei.shong@tlmotor.com.sg>

Cc: 'Tlm - Patricia' <pt@tlmotor.com.sg>; 'caymen' <caymen@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Check liability- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Friday, 24 July 2020 10:43 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: 'Tlm - Patricia' <pt@tlmotor.com.sg>; 'caymen' <caymen@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Check liability- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Without Prejudice

Your ref:- SGQ4577D (AIG)

Our ref:- SMM1545R

Dear Khanchna,

We still waiting for your reply, please advise whether you agreeable the direct settlement at 100% in this accident case.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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From: Wei Shong [<mailto:wei.shong@tlmotor.com.sg>]
Sent: Tuesday, July 21, 2020 10:48 AM
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Cc: 'Tlm - Patricia' (pt@tlmotor.com.sg) <pt@tlmotor.com.sg>; 'caymen' <caymen@tlmotor.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: Check liability- Accident involving SMM1545R (TLM) and SGQ4577D (AIG) on 16.07.2020

Without Prejudice

Your ref:- SGQ4577D (AIG)

Our ref:- SMM1545R

Dear Khanchna,

Enclosed the SAS report, video footage and estimate cost of repair for your perusal and please let us the liability as soon as possible.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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F. +65 6858 0877

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