

Our Ref : T 0720 / SHC2510X /KS(st)
Your Ref: _____
Date : 11-Aug-2020

**COMFORTDELGRO
ENGINEERING**

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC2510X YOUR INSURED SMR 77E
AND OTHER _____ ON 20-Jul-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC2510X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMR 77E we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,033.00
2	<u>3</u> days Loss of Rental @ \$ 112.67 per day	\$ 338.01
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		\$ 2,378.50

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
	Total Claims :	\$ 2,618.50

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMR 77E
- c) GIA / Police report/s of : SHC2510X
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC2510X , SMR77E
ALONG FARRER ROAD TWDS LORNIE****ON 20-Jul-20 14:00**I / We **SNG JOO SER** (Hirer) NRIC No.: **SXXXX273C**and/or (Relief) NRIC No.: **SXXXX273C**Taxi Number **SHC2510X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Jul-2020**Name of Hirer **SNG JOO SER**Hirer NRIC **SXXXX273C**

Signature :

Address **121A KIM TIAN PLACE #27-68
161121**Contact No. **96466663**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,033.00** (Repair Cost), **S\$338.01** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 2510X** that was damaged pursuant to the accident which occurred on **20/07/2020** (date) along **FARRER RD AFTER SLIP RD FROM HOLLAND RD** (location) involving vehicle no/s **SMR 77E**. This is pursuant to the inspection conducted on **21/07/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2510X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2510X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26th (day) of April (month) 2021 (year)



MTH

Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LUYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

TAX INVOICE

8010004
AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120
CONTACT NO: 64193000 3225094

VEHICLE NO SHC2510X	NO/DATE 91516922 29.07.2020
MAKE HYUNDAI	JOB NO. 305412123
MODEL I-40	ODOMETER READING _____
DATE OF REG 25.01.2017	
CHASSIS CODE KMHLB41UMHU098568	JOB TYPE

Description : 3P 20.07.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,900.00
Add GST @ 7.000 %		133.00
Total Invoice amount		2,033.00

Issued by : CHEWBEELENG 29.07.2020 16:09:32
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20070266

Date: 29 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/07/2020 @ 14:00 hrs
ALONG FARRER ROAD TWDS LORNIE
INVOLVING SMR77E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2510X** (the "Taxi"). The Taxi was hired to **SNG JOO SER IC NO SXXXX273C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMR77E	20 Jul 2020 / 14:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

SUC 2570X



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20007509/T1ds3

16 OCTOBER 2020

ZENG QI

101 CAIRNHILL CIRCLE
#17-13
SINGAPORE 229809

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR 77E & SHC 2510X ALONG/AT FARRER ROAD AFTER
SLIP ROAD FROM HOLLAND ROAD ON 20/07/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 2510X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle filter to third party's lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Jul 2020 13:57	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	21 Jul 2020 13:57	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	21 Jul 2020 13:57	Clm Created	Reg No: SHC2510X. Acct Date: 2020/07/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	21 Jul 2020 13:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	21 Jul 2020 13:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/30	[A] Lee Su Li
6	21 Jul 2020 13:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	21 Jul 2020 13:57	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	21 Jul 2020 13:57	Label Added	(23):Express.	[A] Lee Su Li
9	21 Jul 2020 13:57	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	07 Aug 2020 15:58	Video Downloaded	Downloaded Video - Accident	[A] CHAN JIA LE
11	07 Aug 2020 16:03	Video Downloaded	Downloaded Video - Accident	[A] CHAN JIA LE
12	07 Aug 2020 16:19	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
13	07 Aug 2020 16:19	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
14	11 Aug 2020 11:40	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
15	11 Aug 2020 11:40	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
16	01 Oct 2020 14:21	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
17	01 Oct 2020 14:22	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
18	25 Nov 2020 10:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Nov 2020 10:39	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Nov 2020 10:39	Clm Dtl Modified	JPJ Reg. Date: -> 2017/01/25.	[A] JOANNE LEE KHANG MIN
21	25 Nov 2020 10:39	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	21 Dec 2020 14:18	Adj Mandate Request	Cur.Req:2528.50:Liab:100%(OI FILTER TO TP LANE)*Quantum:(a)CORw/GST:\$2,033+(b)LORw/GST(3days x \$112.67):\$338.01 + (c)LOI(3days x \$50):\$150+(d)LTA/GIA search fee:\$7.49=Total: \$2,528.50*Vehicle Model: HYUNDAI I40 1.7 CRDI *Recommended 3 repair days	[A] Jaslin Kok Chin Yi
23	29 Dec 2020 09:10	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
24	29 Dec 2020 10:37	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
25	29 Dec 2020 11:04	Video Downloaded	Downloaded TP VIDEO	[I] Yong, Joanne
26	29 Dec 2020 11:05	Video Downloaded	Downloaded TP VIDEO FRONT	[I] Yong, Joanne

AUDIT TRAIL				By
No.	On	Audit	Remarks	
27	29 Dec 2020	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
28	29 Dec 2020	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
29	29 Dec 2020	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
30	29 Dec 2020	Video Downloaded	Downloaded TP VIDEO	[I] Yong, Joanne
31	31 Dec 2020	Video Downloaded	Downloaded TP VIDEO	[I] Yong, Joanne
32	31 Dec 2020	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
33	31 Dec 2020	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/30. Mandate Remarks: COR= \$2033+ \$338.01+\$7.49 LOI- claim under the injury. Pls upload the TP video.	[I] Yong, Joanne
34	31 Dec 2020	Adj Mandate Set	Approved:2378.50:COR= \$2033+ \$338.01+\$7.49 LOI- claim under the injury. Pls upload the TP video.	[I] Yong, Joanne
35	08 Feb 2021	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
36	08 Feb 2021	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
37	08 Feb 2021	Video Downloaded	Downloaded TP VIDEO FRONT	[A] Jaslin Kok Chin Yi
38	08 Feb 2021	Video Downloaded	Downloaded TP VIDEO FRONT	[A] Jaslin Kok Chin Yi
39	23 Apr 2021	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2542424	21 Jul 2020 14:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2510X	SMR77E	11.00
2555191	07 Aug 2020 15:12:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2510X	Subramaniam, Divyashni	xx.xx
2555192	07 Aug 2020 15:12:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2510X	Subramaniam, Divyashni	xx.xx
2646618	25 Nov 2020 10:39:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2510X	SMR77E	11.00
2657226	29 Dec 2020 10:37:05	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2510X	Jaslin Kok Chin Yi	xx.xx
2657228	29 Dec 2020 10:38:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2510X	Jaslin Kok Chin Yi	xx.xx