Summer Lee (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Monday, 20 July, 2020 4:59 PM

To: Richard Harjanto; richard.eurosports; Loh Khan Wei; SF Eyu; Admin-D (LKKAuto

(admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto

(Meikwan@lkkauto.com)

Cc: Ivy Yong; Zheng Hanyang; Phoebe Xie; Sean Leong

Subject: RE: Claims ref no. CDMCG20000953 Third party claim against Ergo insured

GBJ4488Z (DOA 13/07/2020)

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Richard Harjanto < richardharjanto@eurosportsauto.com.sg>

Sent: Monday, 20 July 2020 4:44 pm

To: richard.eurosports < richard.eurosports@gmail.com >; Loh Khan Wei < khanwei@eurosportsauto.com.sg >; SF Eyu <sfeyu@eurosportsauto.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Cc: lvy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Sean Leong <sean.leong@ergo.com.sg>

Subject: RE: Claims ref no. CDMCG20000953 Third party claim against Ergo insured GBJ4488Z (DOA 13/07/2020)

Hello Ms Pauline,

Can arrange for LLK Auto Consultants Pte Ltd to survey the car at our workshop.

Thank you and,

Best regards, Richard Harjanto

Lamborghini Singapore EuroSports Auto Pte Ltd

Richard Harjanto Service Advisor

Thank you.

24 Leng Kee Road #01-03

Singapore 159096 Phone: +65 6882 0865 Mobile: +65 9799 9593

Email: richardharjanto@eurosportsauto.com.sg

Web: www.lamborghini-singapore.com Web: www.lamborghini-singapore.com

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From: richard.eurosports < richard.eurosports@gmail.com >

Sent: Monday, July 20, 2020 4:31 PM

To: Richard Harjanto < richardharjanto@eurosportsauto.com.sg; Loh Khan Wei khanwei@eurosportsauto.com.sg; SF Eyu < sfeyu@eurosportsauto.com.sg; S

Forward the email sent to the email address you just provided for your reference.

Subject: FW: Claims ref no. CDMCG20000953 Third party claim against Ergo insured GBJ4488Z (DOA 13/07/2020)

Sent from my Samsung Galaxy smartphone.
Original message From: Sean Leong <sean.leong@ergo.com.sg> Date: 20/07/2020 16:26 (GMT+08:00) To: richard.eurosports@gmail.com Cc: Pauline Soh <pauline.soh@ergo.com.sg>, Ivy Yong <ivy.yong@ergo.com.sg>, Zheng Hanyang</ivy.yong@ergo.com.sg></pauline.soh@ergo.com.sg></sean.leong@ergo.com.sg>
https://www.news.com.sg , Phoebe Xie phoebe.xie@ergo.com.sg , Subject: FW: Claims ref no. CDMCG20000953 Third party claim against Ergo insured GBJ4488Z (DOA 13/07/2020)
Dear Richard,
As spoken, my colleague has sent and resent to your previous email address provided .

Warmest Regards,
Sean Leong
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199
sean.leong@ergo.com.sg
www.ergo.com.sg ERGO
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From: Pauline Soh <pre> Pauline.soh@ergo.com.sg> Sent: Monday, 20 July 2020 2:59 pm To: richardharjanto@eurosportsauto.com.sg Cc: lvy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Sean Leong <sean.leong@ergo.com.sg> Subject: FW: Claims ref no. CDMCG20000953 Third party claim against Ergo insured GBJ4488Z (DOA 13/07/2020) </sean.leong@ergo.com.sg></phoebe.xie@ergo.com.sg></hanyang.zheng@ergo.com.sg></ivy.yong@ergo.com.sg></pre>
Hi Richard
Resend, your email has been bounced back earlier.

Warmest Regards,
Pauline Soh
Executive
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard #04-05 Suntec Tower Five Singapore 038985
DID.: +65 6829 9194
pauline.soh@ergo.com.sg www.ergo.com.sg
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By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. wi not be liable for any loss or damage thereby caused.
From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Monday, 20 July 2020 10:26 am To: 'richardharjanto@eurosportsauto.com.sg' < richardharjanto@eurosportsauto.com.sg>
Cc: lvy Yong < ivy.yong@ergo.com.sg >; Zheng Hanyang < hanyang.zheng@ergo.com.sg >; Phoebe Xie
<pre><phoebe.xie@ergo.com.sg> Subject: Claims ref no. CDMCG20000953 Third party claim against Ergo insured GBJ4488Z (DOA 13/07/2020)</phoebe.xie@ergo.com.sg></pre>
Dear Richard,
Ma would like to conduct a DDI survey places refer to our list of surveyors.
We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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To: ERGO Insurance Pte. Ltd. < <u>ergoinsurance@ergo.com.sg</u> >; ERGO Insurance Pte. Ltd. (Claims Department < <u>claims@ergo.com.sg</u> >
Subject: FW: Third party claim against Ergo insured GBJ4488Z (DOA 13/07/2020)
Hello,
Motor Claims at Ergo Insurance,
We are submitting a third party claim against Ergo insured van
Reg number is GBJ4488Z.
Our customer's vehicle info is:
Lamborghini Gallardo
Reg. No: SKL1688R
Please arrange a surveyor to our workshop to assess the claim, tomorrow, 17/07/2020.
You may refer to the attachments for GIA report and Police report.
Thank you and,
Best regards,
Richard Harjanto
Lamborghini Singapore EuroSports Auto Pte Ltd
Richard Harjanto
Service Advisor

From: Richard Harjanto < richardharjanto@eurosportsauto.com.sg

Sent: Monday, 20 July 2020 10:17 am

24 Leng Kee Road #01-03

Singapore 159096 Phone: +65 6882 0865 Mobile: +65 9799 9593

Email: richardharjanto@eurosportsauto.com.sg

Web: www.lamborghini-singapore.com Web: www.eurosportsglobal.com

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