

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way, #08-16 Singapore 079120

15/8/2020

Attn: Lee Ying

Motor Claims Dept

LETTER OF DEMAND

Our Ref SIU4781Z Your Ref

Dear Sir,

VEHICLE # SJU4781Z

ACCIDENT INVOLVING : SJU4781Z & GBE628P ALONG SLIP ROAD PIE TOWARDS

CORONATION ROAD ON 17/7/20

COST OF REPAIR \$\$6,954.93

RENTAL S\$ 600.00

LTA & GIA SEARCH S\$ 28.97

TOWING S\$ 120.00

COR ADD GST 7% S\$ 539.27

TOTAL \$\$8,243.17

DOLLARS: EIGHT THOUSAND TWO HUNDRED FORTEEN THREE AND

CENTS FORTY-THREE ONLY.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)











LETTER OF AUTHORISATION

10.	Ryder Auto Pte Ltd
Re:	ACCIDENT ON 17/7/20 INVOLVING SJU4781Z GBE628P
	ALONG / AT
	SLIP ROAD PIE TOWARDS CORPORATION ROAD
I/We	LIM CHAN CHERNG (NRIC No. S6849195I)
of	BLK 20 LORONG 7 TOA PAYOH #11-750 S(310020)
said v includ to my accept deduc and/o conclu	e owner of motor vehicle no. SJU4781Z hereby authorise Ryder Auto Pte Ltd to commence repairs of the rehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to Ryder Auto Pte Ltd dring any claim for Loss of Use if a vehicle had been provided by Ryder Auto Pte Ltd during the period of repairs four vehicle if applicable. My/our solicitors (to be appointed by Ryder Auto Pte Ltd on my/our behalf) shall this as my/our irrevocable authority to pay the amount compensated direct to Ryder Auto Pte Ltd after the my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful usion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and ther incidentals incurred.
	the 3 rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise r Auto Pte Ltd to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
	for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we take to pay Ryder Auto Pte Ltd the repair cost.
	a alternative to serial number2 and 3 above if the 3 rd party claim fails or is only partly successful then I/we take to pay Ryder Auto Pte Ltd the difference in amount of the repair cost.
my/ou	We authorise Ryder Auto Pte Ltd to sign all discharge voucher/indemnity forms and all necessary papers on ir behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing scharge voucher by our repairer, Ryder Auto Pte Ltd.
6. 1/1	We also authorise Ryder Auto Pte Ltd to appoint such a firm of solicitors on my/our behalf as Ryder Auto Pte
Ltd d	eem fit for the purpose of third party/own insurance claims.
7. I/V	We undertake to inform Ryder Auto Pte Ltd and/or the solicitors appointed by Ryder Auto Pte Ltd on my/our
I/We	f in the event the third party's insurance company communicate with me/us directly by telephone or in writing and further undertake not to accept any monies or other or settlement from the third party's insurers without first nunicating with you.
	the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give aid cheque to Ryder Auto Pte Ltd, or bank into my/our account and re-issue the cheque amount to Ryder Auto atd. DATED THIS DAY OF
Signe	ture of owner Signature of Witness

Name of Witness

(Company's stamp - if any)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\sum_{\text{\$\frac{8}{6}.848.00}}\$ (Repair Cost), \$\sum_{\text{\$\frac{8}{6}00.00}}\$ (Loss of Use/Rental), \$\sum_{\text{\$\frac{8}{1}31.00}}\$ (Disbursement) for vehicle no. \$\sum_{\text{\$\frac{9}{2}U 4781Z}}\$ that was damaged pursuant to the accident which occurred on \$\frac{17/07/2020}{2020}\$ (date) along \$\sum_{\text{\$\frac{9}{2}U PRD PIE TWDS CORPORATION RD}}\$ (location) involving vehicle no/s \$\frac{6BE 628P}{2020}\$. This is pursuant to the inspection conducted on \$\frac{20/07/2020}{2020}\$ (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner <u>LIM CHAN CHERNG</u> ("the third party claimant") of vehicle no. <u>SJU 4781Z</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SJU 4781Z</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4 (day) of 8	(month) 20_21 (year)
(LKK) CTY	Ryder Auto Pte Ltd
Signed by appointed surveyor	Signed by "the workshop" (with chop)



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way, #08-16 Singapore 079120

15/8/2020

Attn:

Lee Ying

Motor Claims Dept

TAX INVOICE

Our Ref SJU4781Z Your Ref

Dear Sir,

VEHICLE # SJU4781Z

ACCIDENT INVOLVING: SJU4781Z & GBE628P ALONG SLIP ROAD PIE TOWARDS

CORONATION ROAD ON 17/7/20

COST OF REPAIR \$\$6,954.93

RENTAL \$\$ 600.00

LTA & GIA SEARCH S\$ 28.97

TOWING S\$ 120.00

COR ADD GST 7% S\$ 539.27

TOTAL \$\$8,243.17

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CENTS FORTY-THREE ONLY.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)













Invoice



SJU4781Z

LIM CHAN CHERNG

Invoice No : WPLIN0004370

Invoice Date : 24/7/2020

Due Date : 24/7/2020

VHA No

:4225

Referral ID : R016

Description:

Amount

Rental for

Day/s @

\$100

per Day \$

600.00

Vehicle No

SJL5242D

Vehicle Description

Toyota Altis 1.6 A

Rental Period

17/07/2020

to

23/07/2020

Total Amount Payable : \$

600.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875 Tel: 6315 8479 H/P: 9833 0807

VHA No: 4225

Invoice No: INPLIN 4 370 Hirer's Vehicle No :

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS	Vehicle No: STL 5040 Replace Veh No:
Name: (as in I/C)	Mileage Out: 2/4 26 - Mileage Out:
NRIC / FIN No:	Make & Model: Auto / Manual
Address (Res): Blk 20 Lorphs 7 Tox Payets	TOYOTA ALTIS BOA
#11-360 2(314020)	Out : Date / 7/7/2020 Time: / 0.00
Name & Address of Employer:	HIRE / PERIOD EXPIRY Time;
Annual Cost Division Services 30	NON-WAIVER EXCESS=\$
Occupation: Driving Exp: 30 Singapore Driving Licence No: \$248\\\$1	CHARGES
Singapore Driving Licence No: Issue Date: Date of Birth:	Daily 6 @\$ / D D per day # 600 -
Tel: (O) (R) HP: 92/94-045	Weekly @\$ per week
ADDITIONAL DRIVER'S PARTICULARS	Monthly @\$ per month
Name: (as in I/C)	
NRIC / FIN No:	
Address (Res):	Extension @\$
	Delivery/Collection Service
Occupation: Driving Exp:	SUB-TOTAL \$
Singapore Driving Licence No:	
Issue Date: Date of Birth: Tel: (O) (B): H/P:	PETROL LEVEL
The Control of the Co	Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
VEHICLE CHECK LIST	In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
Ž	Fuel
PEAR S POINT	Traffic / Parking Fines
- DENTS - SCHATCHES	TOTAL CHARGES \$
INDICATE: DO SELECTION OF THE SELECTION	Hirer's Signature
MISSING / FAULTY ACCESSORIES / PARTS REMARKS:	Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

- 1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- 2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE APPLICABLE.
- 5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BOOKLY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN * SIGNATURE OF HIRER / DRIVER * FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT A CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER

	DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	De Alland
	17/20	80	16185			Wif word
ì	23111	147	2.1			SIGNATURE OF HIRER/DRIVER

AUTOBAY TOWING 1 Kaki Bukit Avenue 6 **CASH SALE** #01-55 AutoBay @ Kaki Bukit Singapore 417883 Tel: 9616 8988 (Ah Boon) No. _ SJU 4781 Sold to: Item Quantity Description **Unit Price Amount** E. & O. E. Sub Total: GST Tax :

Total

120

Issued by: _

8/12/2020 Invoice



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-084658

Online Purchase Date of Request: 21/07/2020 Your Ref No:

Ryder Auto Pte Ltd 2 Kaki Bukit Ave 2 #02-19 AutoHub @ Kaki Bukit Singapore 417921

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 17/07/2020

Place of Accident: SLIP ROAD PIE TOWARDS CORPORAT

Client Vehicle No: SJU4781Z

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

8/12/2020 Invoice



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-084690

Date of Request: 21/07/2020 Online Purchase Your Ref No:

Ryder Auto Pte Ltd 2 Kaki Bukit Ave 2 #02-19 AutoHub @ Kaki Bukit Singapore 417921

Dear Sir/Madam,

Date of Accident: 17/07/2020 Vehicle No: SJU4781Z

Place of Accident: SLIP RD PIE TWDS CORPORATION RD

GBE628P Involving Vehicle No:

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)			
GBE628P	SLIP RD PIE TWDS CORPORATION RD	14.00	1	13.08			
GST Amount	GST Amount						
Total Amount Due (G	SST Inclusive)			14.00			

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

[X] GIRO [] Cash [] Cheque

8/12/2020 Invoice



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-083065

Date of Request: 17/07/2020 Your Ref No: Online Purchase

Ryder Auto Pte Ltd 2 Kaki Bukit Ave 2 #02-19 AutoHub @ Kaki Bukit Singapore 417921

Dear Sir/Madam,

Enquiry Date 17/07/2020 **Enquiry By** Chia Siew Fah TP Vehicle No. GBE628P Accident Date 17/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG20007471/Eda3

23 JULY 2020

DEZIGN FORMAT PTE LTD22 WOODLANDS LINK
#04-01
SINGAPORE 738734

Dear Sir/Madam.

ACCIDENT INVOLVING GBE 628P & SJU 4781Z ALONG/AT KJE TWDS COPORATION RD ON 17/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJU 4781Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE Case Handler DID: 6749 5792

FAX: 6741 4108

Email: JiaLe@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

8/4/2021 Merimen e-Claims

Claim Audit

∃ /	AUDIT '	TRAIL		
No.	On	Audit	Remarks	Ву
1	20 Jul 2020 16:05	Clm Dtl Modified	Claimant's Name: -> LIM CHAN CHERNG.	[A] HOW MEI KWAN
2	20 Jul 2020 16:05	Clm Veh Model Changed	(204466) TOYOTA COROLLA 1.5 X AXIO (A).	[A] HOW MEI KWAN
3	20 Jul 2020 16:05	_	Reg No: SJU4781Z. Acct Date: 2020/07/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Ryder Auto Workshop LLP (HQ)	[A] HOW MEI KWAN
4	20 Jul 2020 16:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	2020 16:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/29	[A] HOW MEI KWAN
6	20 Jul 2020 16:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Jul 2020 16:05	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	20 Jul 2020 16:05	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	20 Jul 2020 16:05	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	27 Aug 2020 12:14	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAE
11	27 Aug 2020 12:14	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] NUR SHAQILAH BTE ABDOL WAHAE
12	27 Aug 2020 12:14	Clm Dtl Modified	JPJ Reg. Date: -> 2010/02/10.	[A] NUR SHAQILAH BTE ABDOL WAHAE
13	27 Aug 2020 12:14	Clm Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAE
14	27 Aug 2020 13:14	Clm Dtl Modified	JPJ Reg. Date: 2010/02/10 -> 2009/12/11.	[A] NUR SHAQILAH BTE ABDOL WAHAE
15	28 Aug 2020 10:31	Adj Mandate Request	Cur.Req:7599.00:Liability: 100% BOLA 27 Quantum: (a)CORw/GST: $$6,848.00 + (b)LOR(6days \times $100.00)$: $$600.00 + (c)LTA/GIA$ search fee: $$31.00 + (d)TOWING$: $$120.00 = Total$: $$7,599.00 8$ recommendation repair days For your approval please.	[A] CHAN JIA LE
16	2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: $2020/07/29$. Mandate Remarks: Cost of Repair: $6,848.00$ Loss of Rent al: 600.00 6 days @ S\$ $100/00$ LTA/ GIA Search Fee: 1.00 Towing Fee: 80.00 Total: $7,559.00$	[I] Ler, Bernard-JQ
17	01 Feb 2021 17:41	Adj Mandate	Approved: 7559.00 : Cost of Repair: $6,848.00$ Loss of Rental: 600.00 6 days @ S\$ 100/day LTA/ GI A Search Fee: 31.00 Towing Fee: 80.00 Total: $7,559.00$	[I] Ler, Bernard-JQ
18	27 May 2021 11:35	Adj Mandate Request	Cur.Req:7599.00:Lia:100% BOLA 27 Quantum: (a)CORw/GST: $$6,848.00 + (b)LOR(6days \times $100.0)$: $$600.00 + (c)LTA / GIA search fee: $31.00 + (d)TOWING: $120.00 = Total: $7,599.00 8 recommendation repair days For your approval please.$	[A] Jaslin Kok Chin Yi
19	2021 15:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/29. Mandate Remarks: Towing max at \$100	[I] Ler, Bernard-JQ
20	18 Jun 2021 15:49	Mandate	Approved:7579.00:Towing max at \$100	[I] Ler, Bernard-JQ
21	21 Jun 2021 09:39		Rep:205466->203728.	[A] HOW MEI KWAN
	Dat	te From	■ Date To ■ ■ Audit Type None	Go

Date From	Date Io		Audit Type No	ne	▼ G0

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No record

Merimen Billi	Merimen Billing for this case - Transaction History									
Bill Ref No Bill Date Bill Type Acc Type Acc Name Co Name (Branch) Ref 1 Ref 2 Amount										
2542763	21 Jul 2020 17:07:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJU4781Z	GBE628P	11.00		
2570688	27 Aug 2020	OD/TP Case	Motor	LKK Auto	LKK Auto	SJU4781Z	GBE628P	11.00		