

## Summer Lee (LKK Auto)

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Monday, 20 July, 2020 3:46 PM  
**To:** Admin-D (LKKAuto); 'SUR'  
**Cc:** Julie Mangubat; Derrick Quok; Kenneth Lim  
**Subject:** FW: Third party survey - SLV3347Y Your insured: SML6191A DOA: 16.07.2020 || C10006735  
**Attachments:** estimates.pdf; SLV3347Y.pdf; SML6191A.pdf

Hi Team,

We would like to arrange TP survey for SLV3347Y. TP chose Mr. Marcus Chua to survey the vehicle.

Workshop information:

Tan Lim  
1 Defu Lane 6  
Singapore 539365  
O. +65 6858 5151  
F. +65 6858 0877

Please confirm. Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

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**F** +65 6725 0853  
**E** [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)

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**From:** Wei Shong <wei.shong@tlmotor.com.sg>  
**Sent:** Monday, 20 July 2020 12:15 PM  
**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>  
**Cc:** caymen@tlmotor.com.sg; claims@tlmotor.com.sg; claims@tlmotor.com.sg; Julie Mangubat <julie.m@budgetdirect.com.sg>  
**Subject:** RE: Third party survey - SLV3347Y Your insured: SML6191A DOA: 16.07.2020 || C10006735

Without Prejudice

Dear Ivy,

We select LKK Auto – Marcus Chua to survey our client vehicle.

And please advise on liability as soon as possible.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

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**Tan Lim Motor Pte Ltd**  
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**From:** Wei Shong <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Sent:** Saturday, 18 July 2020 1:25 PM  
**To:** Ivy Ratilla <[ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)>; Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>  
**Cc:** [caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg); [claims@tlmotor.com.sg](mailto:claims@tlmotor.com.sg); [claims@tlmotor.com.sg](mailto:claims@tlmotor.com.sg)  
**Subject:** Third party survey - SLV3347Y Your insured: SML6191A DOA: 16.07.2020

Without Prejudice

Your ref: - SML6191A

Our ref: - SLV3347Y

DOA: 16.07.2020

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

**\*\* Please arrange survey asap.**

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

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