

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 9 November 2020 4:26 PM  
**To:** Yao Tianhao; Chang Su Peng; Linda Yeung Fook Mooi  
**Cc:** Li Ming; Shah Komal Navinchandra; Celestian M A Bangar; Rusli Bin Ismail; Wong Yew Fatt; Tan Meng Kiang; Admin A  
**Subject:** RE: Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am \*\*\* LKK REF: CC4/AIG20007466/Gda3  
**Attachments:** statement.pdf

### WITHOUT PREJUDICE

Dear Sirs/Mdm,

Please amend your GIA report and let us have a copy if you are claiming third party. Also, please provide us the video footage/any evidence as liability is unclear.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Yao Tianhao [mailto:[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)]

**Sent:** Monday, 12 October 2020 4:42 PM

**To:** Jia Le (LKK Auto); Chang Su Peng; Linda Yeung Fook Mooi

**Cc:** Li Ming; Shah Komal Navinchandra; Celestian M A Bangar; Rusli Bin Ismail; Wong Yew Fatt; Tan Meng Kiang; Admin A

**Subject:** Re: Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am \*\*\* LKK REF: CC4/AIG20007466/Gda3

Dear Linda,

Pls see email below for your kind assistance pls

Thanks and Regards,

Tianhao

Bus Safety (Investigation)

SBS Transit Ltd

DID: 6383 7267

Fax: 6283 1393

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Monday, 12 October 2020 4:37 PM

**To:** Chang Su Peng <[changsp@sbstransit.com.sg](mailto:changsp@sbstransit.com.sg)>; Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>

**Cc:** Li Ming <[liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg)>; Shah Komal Navinchandra <[shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg)>; Celestian M A Bangar <[celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg)>; Rusli Bin Ismail <[rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg)>; Wong Yew Fatt <[wongyf@sbstransit.com.sg](mailto:wongyf@sbstransit.com.sg)>; Tan Meng Kiang <[tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am \*\*\* LKK REF: CC4/AIG20007466/Gda3

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**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

Kindly advise whether you are making the third party claim as the report stated own damage claim. Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chang Su Peng [<mailto:changsp@sbstransit.com.sg>]

**Sent:** Monday, 20 July 2020 3:55 PM

**To:** Yao Tianhao; Mei Kwan (LKKAuto)

**Cc:** Li Ming; Shah Komal Navinchandra; Celestian M A Bangar; Rusli Bin Ismail; Wong Yew Fatt; Tan Meng Kiang; Jia Le (LKK Auto); Admin A

**Subject:** Re: Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am \*\*\* LKK REF: CC4/AIG20007466/Gda3

Dear all,

GIA as per requested,

Thanks & Best Regards,

Supeng 樹平

Ext 6606

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**From:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>

**Sent:** Monday, 20 July 2020 15:50

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Li Ming <[liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg)>; Shah Komal Navinchandra <[shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg)>; Celestian M A Bangar <[celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg)>; Rusli Bin Ismail <[rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg)>; Wong Yew Fatt

<[wongyf@sbstransit.com.sg](mailto:wongyf@sbstransit.com.sg)>; Tan Meng Kiang <[tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chang Su Peng <[changsp@sbstransit.com.sg](mailto:changsp@sbstransit.com.sg)>

**Subject:** Re: Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am \*\*\* LKK REF: CC4/AIG20007466/Gda3

Dear Supeng,

Pls provide GIA pls

Thanks and Regards,  
Tianhao  
Bus Safety (Investigation)

SBS Transit Ltd  
DID: 6383 7267  
Fax: 6283 1393

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 20 July 2020 3:49 PM

**To:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>

**Cc:** Li Ming <[liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg)>; Shah Komal Navinchandra <[shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg)>; Celestian M A Bangar <[celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg)>; Rusli Bin Ismail <[rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg)>; Wong Yew Fatt <[wongyf@sbstransit.com.sg](mailto:wongyf@sbstransit.com.sg)>; Tan Meng Kiang <[tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am \*\*\* LKK REF: CC4/AIG20007466/Gda3

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Dear Sir / Madam,

We refer to the above matter.

Please provide us the following for our necessary action.

- evidence i.e. video and scene photo
- GIA/ police report
- Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact **Jia Le via email**.

Our respective case handler will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

**From:** Yao Tianhao [<mailto:yaoth@sbstransit.com.sg>]

**Sent:** Monday, July 20, 2020 2:15 PM

**To:** AIG SGP, Claims-Survey

**Cc:** Chang Su Peng; Shah Komal Navinchandra; Li Ming; Rusli Bin Ismail; Celestian M A Bangar; Wong Yew Fatt; Tan Meng Kiang; Linda Yeung Fook Mooi; Norlela Binte Ahmad Yusoff; Ang Chong Boon

**Subject:** [EXTERNAL] Our ref: E26922020: Accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir or Mdm,

**PLS REPLY ALL IN THE EMAIL**

Please be informed that an accident involving SBS Transit bus SBS6008R and vehicle no: SLR7509S had taken place at/along Right turn into Dunearn Rd on 13/07/2020 at 0745am

2. Our ref: E26922020

3. Kindly advise whether third party Insurer needs to be notified, or we shall proceed to repair our bus.

**Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.**

**If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.**

**\*We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**TO ARRANGE FOR THE INSPECTION PLS CONTACT:**

SBST Workshop:

**Ang Mo Kio Depot Workshop**

Address: 15 Ang Mo Kio St 63

Singapore 569117

The person in-charge is: Shah, Celestian

Contact: 65529620

Emails of contact person:

Li Ming - [liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg)

Shah - [shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg)

Celestian - [celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg)

Rusli - [rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg)

Wong Yew Fatt - [wongyf@sbstransit.com.sg](mailto:wongyf@sbstransit.com.sg)

Tan Meng Kiang - [tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)

Thanks and Regards,

Tianhao

Bus Safety (Investigation)

SBS Transit Ltd

DID: 6383 7267

Fax: 6283 1393

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SBS Transit Ltd [Registration No. 199206653M]

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SBS Transit Ltd [Registration No. 199206653M]