

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 5 August, 2020 4:39 PM
To: 'Pauline Tham'; assignments@lkkauto.com; sur@lkkauto.com
Cc: 'Claims Dept of CTI'; 'Chong Boon Sen'; 'SUR'; assignments@lkkauto.com
Subject: RE: SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R DOA : 15.07.2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 5 August, 2020 4:29 PM
To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com
Subject: RE: SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R DOA : 15.07.2020

Without Prejudice

Dear Kevin

Liability is in favor of your client and we agree to go for Direct settlement, pending insured agreement on damages and quantum.

Dear LKK

Vehicle previously with Woon Meng.

Claimant change workshop to C & C.

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Sent: Wednesday, August 5, 2020 12:25 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R DOA : 15.07.2020

Dear Pauline,

Can we have the liability status ?

Aside we would like to arrange a survey for our customer vehicle, please let us know which surveyor will be attending to the vehicle.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Thursday, 30 July, 2020 8:57 AM
To: Kevin Leong Wai Kit; Don Bong Kiong Hua; Edwin Abcede Caina; Coco Lu Ting
Cc: Claims Dept of CTI; Chong Boon Sen
Subject: RE: SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R DOA : 15.07.2020

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Dear Kevin

Please let us have an update.

PRS will be conducted by LKK. However, we have not inform LKK on the change as we have not receive reply from you.

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Thanks.

Pauline Tham
Senior Executive
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From: Chong Boon Sen
Sent: Monday, July 27, 2020 1:40 PM
To: kevin.leong@cyclecarriage.com.sg; kionghua.bong@cyclecarriage.com.sg; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; coco.lu@cyclecarriage.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R DOA : 15.07.2020

Dear kevin,

Further to our telcon earlier, pls ask your client to get withdrawal from TP workshop.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, July 27, 2020 1:39 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Fw: SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R
DOA : 15.07.2020

Dear Pauline,

Please conduct PRS for GBH1677A.

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

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From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Sent: Monday, July 27, 2020 1:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: RE: SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R DOA : 15.07.2020

Dear Boon Sen,

According from customer, he would like to proceed the pri claim from our workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, 27 July, 2020 10:00 AM
To: Kevin Leong Wai Kit; Don Bong Kiong Hua; Edwin Abcede Caina; Coco Lu Ting
Cc: Claims Dept of CTI
Subject: O/R:SNM20D202467/PC5666R/THAMYL/ RE: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R
DOA : 15.07.2020

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Dear Sir,

Pls confirm your workshop doing pri as we received another pri from another workshop before we proceed.

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Thank you

Chong Boon Sen
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From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Sent: Saturday, July 25, 2020 11:47 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: TP CLAIM : GBH1677A AGAINST YOUR INSURED : PC5666R DOA : 15.07.2020

Dear All,

Our Client : **GBH1677A** vs your insured : **PC5666R**

Above attach SAS report and repair quotation for your reference.

Please let us have the liability.

Thank You & Best regards

Kevin Leong



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

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