

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 03.08.2020

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJV 663C / SKB 7675R AND OTHER ON 17.07.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SJV 663C**, which was involved in the captioned accident with your insured vehicle no: **SKB 7675R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | |
|--------------------------------------|-----------|------------------|
| 1) Cost of Repair (inclusive of GST) | \$ | 12,840.00 |
| 2) Towing Fee | \$ | 60.00 |
| 3) Loss of Rental | \$ | 1,440.00 |
| 4) LTA Search Fee | \$ | 7.45 |
| | <u>\$</u> | <u>14,347.45</u> |

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) Car Rental Invoice / Agreement | d) GIA Search Result |
| e) Letter of Authorisation, etc... | f) GIA Report |
| g) Police Report | h) I/C & Driving Licence |
| i) Insurance Certificate | j) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

Name of Owner :

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00000451900

Claim No : SNM20D202531C02/5

Claimant : NG THENG THENG (HUANG TINGTING)

Amount : S\$13,647.45

DOLLARS THIRTEEN THOUSAND SIX HUNDRED FORTY SEVEN AND CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJV 663C

Insured Vehicle No. : SKB 7675R

Date of Loss : 17/07/2020

Place of Accident : AYE TWDS CHANGI B4 ALEXANDRA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LA RENTALS PTE LTD

Driver Name : ANG POH GIAP (HONG BAOYE)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-----|---------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 12,840.00 |
| (3) Loss of Use /Rental/ Earning | S\$ | 800.00 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.45 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/Towing Fee/Disbursement | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | | S\$ 13,647.45 |

Claimant Name : NG THENG THENG (HUANG TINGTING)

NRIC No : SXXXX233B

Signature : 

Date : 18/10/20

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21889

Date : 03.08.2020

Vehicle No : SJV 663C

Make/Model : HYUNDAI AVANTE 1.6

Chassis/Eng# :

Accident Date : 17.07.2020

Claim No :

Reference : 0720 -21889

Policy No :

| | Amount |
|-------------------------------|--------------|
| To proceed on lump sum repair | S\$ 12000.00 |

E. & O. E.

Total : S\$ 12000.00

GST @ 7% : S\$ 840.00

Amount Due : S\$ 12840.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: NG THENG THENG

Invoice : DCR-2020-07-12

Date : 25.07.2020

Agreement No : 21305

Payment Terms : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SGL 514M (0720-21889) \$ 1,440.00

Rental Period from 17.07.2020 to 25.07.2020 .

E. & O. E.

Total \$ 1,440.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21305

| | | | | | | |
|--|----------------|----------------|--|--|--|--|
| Name Ng Theng Theng (S7310233B) | | | REG. No. SGL514M | | MAKE MODEL: | |
| ADDRESS | | | | | DIESEL PETROL E 1/4 1/2 3/4 F | |
| | | | KM IN | | DATE & TIME IN 25.07.2020 @ 12.50pm | |
| | | | KM OUT | | DATE & TIME OUT 17.07.2020 @ 9pm | |
| | | | KM DRIVEN | | TIME USED | |
| NAMED DRIVER Jamas Jeow Ai Long | | | | | | |
| DRIVING LICENCE NO S9913797E | DATE OF EXPIRY | PLACE OF ISSUE | HOURS | | @SS | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | 8 DAYS | | @SS 180.00 \$ 1440.00 | |
| ADD NAMED DRIVER | | | WEEKS | | @SS | |
| DRIVING LICENCE NO | DATE OF EXPIRY | PLACE OF ISSUE | MONTHS | | @SS | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.) | | SUB-TOTAL | |
| IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair. | | | TOTAL RENTAL \$ 1440.00 | | | |
| | | | DELIVERY FEE | | | |
| | | | COLLECTION FEE | | | |
| | | | PER DAY \$ | | PER WEEK \$ | |
| BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) X PER DAY \$ PER WEEK \$ PER MONTH \$ | | | PREPAYMENT | | TOTAL CHARGE | |
| | | | CHECK | | DEPOSIT | |
| | | | CASH | | | |
| | | | RECEIPT NO. | | NETT CHARGE | |
| AMOUNT DUE / REFUND | | | | | | |

Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X _____
DYNAMIC CAR RENTAL

X _____
RENTER'S/DRIVER'S SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Jul 2020 / 20:05:20

Receipt Date/Time : 17 Jul 2020 / 20:05:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200717-003550

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount

Before

GST (S\$)

GST

Amount

(S\$)

Amount

After GST

(S\$)

Result of Insurance Enquiry - SKB7675R

As at 17 Jul 2020/18:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SKB7675R

Enquiry Fee

20200717200419362479

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20200717200428129

Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SKB 7675R AND SJV 663C / OTHERS ON 17/07/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 9/7/2020 9:54 AM

To: JOEL@LAYAUTO.COM <JOEL@LAYAUTO.COM>

Our Ref: CC6/CTI20007454/Ues3

07 SEPT 2020

LA RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKB 7675R AND SJV 663C / OTHERS ON 17/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: [MANDATE REQUEST] Re: SNM20D202531/SKB7675R/TOHHS / FW: Direct Settlement - Accident Involving SKB 7675R (OI : CTI - TBA) and SJV 663C (TP : LKK REF - CC6/CTI20007454/Ues3) on 17/07/2020

Alfred Toh <alfred.toh@sg.cntaiping.com>

Mon 9/28/2020 11:41 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC6/CTI20007454/Ues3

CTI REF - SNM20D202531/SKB7675R/TOHHS

Dear Sirs

We refer to your email pertaining to the above matter.

Please proceed to offer the property damage claim at \$13,647.45 excluding the towing fees.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Sunday, September 27, 2020 6:50 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D202531/SKB7675R/TOHHS / FW: Direct Settlement - Accident Involving SKB 7675R (OI : CTI - TBA) and SJV 663C (TP : LKK REF - CC6/CTI20007454/Ues3) on 17/07/2020

Your ref : SNM20D202531C02/5

Our ref : CC6/CTI20007454/Ues3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$13,707.45 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|----------------|---------------------------|
| 1. Cost of Repairs (with GST) | \$ 46,671.26 | \$ 12,840.00 |
| 2. Loss of Rental (8days x \$180) | \$ 1,440.00 | \$ 800.00 (8days x \$100) |
| 3. Towing Fee | \$ 60.00 | \$ 60.00 |
| 4. LTA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 48,178.71 | \$ 13,707.45 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, July 22, 2020 10:54 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202531/SKB7675R/TOHHS / FW: Direct Settlement - Accident Involving SKB 7675R (OI : CTI - TBA) and SJV 663C (TP : LKK REF - CC6/CTI20007454/Ues3) on 17/07/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh 63896183.

Claim no. SNM20D202531/SKB7675R/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, July 21, 2020 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKB 7675R (OI : CTI - TBA) and SJV 663C (TP : LKK REF - CC6/CTI20007454/Ues3) on 17/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJV 663C at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)