

Su Li (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 22 July 2020 12:05 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Alfred Toh; joel@layauto.com; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SKB7675R (OI : SNM20D202531C02/5(at) and SJV 663C (TP : LKK REF - CC6/CTI20007454/Ues3) on 17/07/2020
Attachments: REPORT OF SKB7675R.pdf

LKK REF - CC6/CTI20007454/Ues3
CTI REF - SNM20D202531C02/5(at) SKB7675R

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention.

Please let us have a copy of your Preliminary Advice , estimates and video footage from SJV663C.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, July 21, 2020 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKB 7675R (OI : CTI - TBA) and SJV 663C (TP : LKK REF - CC6/CTI20007454/Ues3) on 17/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJV 663C at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

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