

## Summer Lee (LKK Auto)

---

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Monday, 20 July, 2020 9:19 AM  
**To:** 'assignments'; SUR; 'Admin-D (LKKAuto)'  
**Subject:** FW: SNM20D202207/SMJ7854A/TANGHL2 - REQUEST FOR PRI SURVEY YP5229U

Dear LKK

Please arrange to conduct PRS survey of TP vehicle YP5229U.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Monday, July 20, 2020 9:00 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** serence ctc <serence@esteemperf.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM20D202207/SMJ7854A/TANGHL2 - REQUEST FOR PRI SURVEY YP5229U

Dear Ben,

We prefer LKK Kenneth to survey the car.

Kindly arrange asap.

Thank you

|

Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)  
(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection  
Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Mon, Jul 20, 2020 at 12:01 AM Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)> wrote:

Dear Sirs

We refer to your email dated 18 July 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon

Kenneth Kong

Chow Bo Xiong

Adrian Ling

Ben Chua

Mohd Taufikh

Ng You Han

Steve Chen

Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI  
**Sent:** Saturday, July 18, 2020 11:18 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>  
**Subject:** O/R: SNM20D202207/SMJ7854A/TANGHL2 - REQUEST FOR PRI SURVEY YP5229U

Dear Ben,

Please conduct PRS for YP5229U.

Note: officer in charge – Ben Tang 63896175

*Kindly quote our reference number when replying.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>  
**Sent:** Saturday, July 18, 2020 1:43 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>  
**Subject:** REQUEST FOR PRI SURVEY YP5229U

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Da Vinci Collection Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.YP 5229 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 Sin Ming Drive ( Inside Vicom) Pte Ltd

Tel : 8799 0066

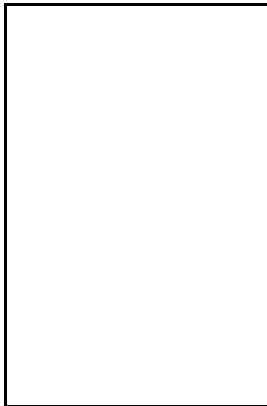
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

We will email the GIA report to you once received

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive](#) Vicom Inspection  
Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)

