

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 18 November 2020 4:32 PM  
**To:** Veron Chen (LKKAUTO); Adrian Ling (LKKAUTO); SUR; Admin A; 'admin'; CS A Team  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: LOD - FINAL REVISION - SKG5268U - OD AIG - SURVEYED 20 JUL 20  
**Attachments:** SKG 5268 U - OD 17082020.pdf

Dear Veron,

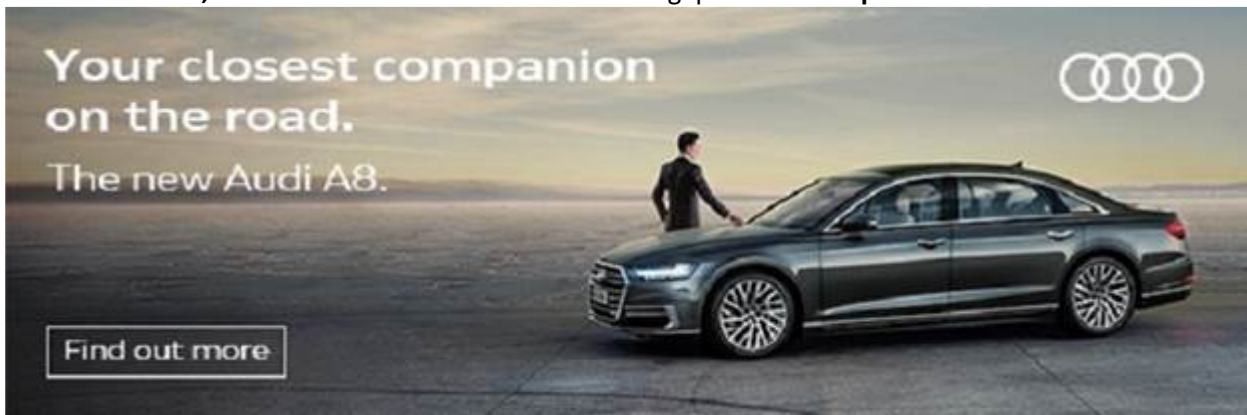
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

**Best Regards,**  
**Nadia**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, 22 October, 2020 5:51 PM  
**To:** jiayee.yap@premiumauto.com.sg; SUR <sur@lkkauto.com>  
**Cc:** (boojohnny@gmail.com) <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; claims@premiumauto.com.sg  
**Subject:** FW: FINAL REVISION - SKG5268U - OD AIG - SURVEYED 20 JUL 20

Dear Jia Yee,

According to surveyor labour 2 please revised to \$250 as only the RH headlamp is being removed.

For item no.10 Front bumper air guide grille-LH, should be change to items no. 12 (RH)

Please check and confirmed repair cost \$15,147.92 before excess \$1000 and GST.

Best Regards,  
**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>

**Sent:** Thursday, 22 October 2020 1:54 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SKG5268U - OD AIG - SURVEYED 20 JUL 20

Hi Adrian, Veron and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$15,397.92 @ 7 days of repairs.

Your early closure is well appreciated.

**Thanks & Best Regard**  
**JiaYee Yap**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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