

Veron Chen (LKKAuto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 4 August 2020 12:32 PM
To: ronald.yap@eurokars.com.sg; SUR; Admin A
Cc: jess.francis@eurokars.com.sg
Subject: RE: SNM20D202444/C02. Y/R: SBT6138T // YOUR REF: GBF2575P / OUR REF: SBT6138T

Without Prejudice

Dear Sirs

We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of LOU/LOR as proposed by our appointed motor surveyor.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: ronald.yap@eurokars.com.sg [mailto:ronald.yap@eurokars.com.sg]
Sent: Monday, 3 August 2020 5:28 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: jess.francis@eurokars.com.sg
Subject: RE: SNM20D202444/C02. Y/R: SBT6138T // YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Cecilia,

Following up liability of this case.

Thank You,

Ronald Yap
5 Ubi Close

S408605
Eurokars Group

From: Ronald Yap
Sent: 30 July 2020 17:27
To: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>
Subject: RE: SNM20D202444/C02. Y/R: SBT6138T // YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Cecilia,

Following up on the liability of this case.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Ronald Yap
Sent: 28 July 2020 14:56
To: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>
Subject: RE: SNM20D202444/C02. Y/R: SBT6138T // YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Cecilia,

Following up liability.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Ronald Yap
Sent: 27 July 2020 10:02
To: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>
Subject: RE: SNM20D202444/C02. Y/R: SBT6138T // YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Cecilia,

Following up liability please.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Ronald Yap
Sent: 24 July 2020 09:51
To: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>
Subject: RE: SNM20D202444/C02. Y/R: SBT6138T // YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Cecilia,

Following up as below please.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Ronald Yap
Sent: 22 July 2020 14:25
To: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>
Subject: RE: SNM20D202444/C02. Y/R: SBT6138T // YOUR REF: GBF2575P / OUR REF: SBT6138T
Importance: High

Dear Cecilia,

Kindly advise the liability of this case once established.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: 20 July 2020 10:02
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>

Subject: RE: SNM20D202444/C02. Y/R: SBT6138T / FW: ARRANGE FOR SURVEY / YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Sirs

Please attend to PRI.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: ronald.yap@eurokars.com.sg [<mailto:ronald.yap@eurokars.com.sg>]

Sent: Saturday, 18 July 2020 8:50 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; jess.francis@eurokars.com.sg

Subject: RE: SNM20D202444/C02. Y/R: SBT6138T / FW: ARRANGE FOR SURVEY / YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Cecilia,

Please assign to LKK. (Marcus Chua)

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: 16 July 2020 15:21

To: Ronald Yap <ronald.yap@eurokars.com.sg>; Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>

Subject: RE: SNM20D202444/C02. Y/R: SBT6138T / FW: ARRANGE FOR SURVEY / YOUR REF: GBF2575P / OUR REF: SBT6138T

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Thursday, 16 July 2020 11:18 AM

To: ronald.yap@eurokars.com.sg; jess.francis@eurokars.com.sg; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202444/GBF2575P/LOWCT / Y/R: SBT6138T / FW: ARRANGE FOR SURVEY / YOUR REF: GBF2575P / OUR REF: SBT6138T / BOON SEN

Dear Cecilia,

Please conduct PRS for SBT6138T.

Note: officer in charge – Cecilia Low 63896530.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

From: ronald.yap@eurokars.com.sg <ronald.yap@eurokars.com.sg>
Sent: Thursday, July 16, 2020 10:17 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: jess.francis@eurokars.com.sg
Subject: ARRANGE FOR SURVEY / YOUR REF: GBF2575P / OUR REF: SBT6138T

Dear Claims,

As attached, kindly arrange the inspection of our client's vehicle.

Please advise the liability too as soon as possible.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>
Sent: 16 July 2020 10:47
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: Attached Image