Our Ref : T 0720 / SHA2834Y /WT/CK(st)

Your Ref :

Date : 11-Aug-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA2834Y YOUR INSURED SLT9644K AND OTHER _____ ON 16-Jul-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHA2834Y** which was involved in the captioned accident with your insured vehicle.The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLT9644K** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	$	3,442.36
6	2.5 days Loss of Rental @ $ 125.19 per day	$	312.98
3	Survey Report Fees **(Surveyed by M/s LKK)**	$	-
4	LTA Search Fees	$	7.49
5	GIA / Police Report Fees	$	-
6	Towing Fees	$	-
	Sub Total :	$	3,762.83

HIRER'S CLAIM

7	2.5 days Loss of Income @ **$ 80.00** per days	$	200.00
	Total Claims :	$	3,962.83

We enclose herewith the following documents to support the claims: -

a) Original repair bill :
b) LTA search slip/s of : SLT9644K
c) GIA / Police report/s of : SHA2834Y
d) Letter of authority from owner / hirer / operator

( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
( ) PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh
CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING	**Hyundai Ioniq SHA2834Y , SLT9644K**		**ON 16-Jul-20 17:30**
ALONG	**CHNAGI BIZ PARK AVE 1 >> CHANGI SOUTH AVE 1**		
I / We	**LOH CHING HENG**	(Hirer) NRIC No.:	**SXXXX674J**
and/or	**CHIN KONG**	(Relief) NRIC No.:	**SXXXX415D**
Taxi Number	**SHA2834Y**		

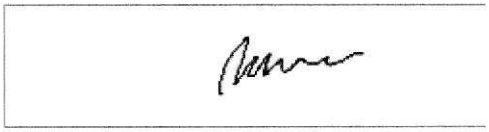
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.

2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

3. To sign Discharge Voucher on my/our behalf.

4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd".**

Date	**17-Jul-2020**		
Name of Hirer	**LOH CHING HENG**		
Hirer NRIC	**SXXXX674J**	Signature :	
Address	**436 TAMPINES STREET 43 #07-115 520436**		
Contact No.	**93223647**		
Name of Relief	**CHIN KONG**		
Relief NRIC	**SXXXX415D**	Signature :	
Address	**487C TAMPINES STREET 45 09-115 522487**		
Contact No.	**91286581**		

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00048972001 Claim No : SNM20D202488

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S$3,880.00
DOLLARS THREE THOUSAND EIGHT HUNDRED AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 2834Y
Insured Vehicle No. : SLT 9644K

Date of Loss : 16/07/2020
Place of Accident : CHANGI BIZ PARK AVE 1 >> CHANGI SOUTH AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : VIDA & PARTNERS PTE.LTD
Driver Name : TENG ZHI QIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S$	3,880.00
TOTAL	S$	**3,880.00**

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : 1XXXXX821R

Signature : _____ Date : 14/1/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

COMFORTDELGRO ENGINEERING
A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755
Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649
24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 7687

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Repeat printout Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHA2834Y
INV. NO/DATE 91516800 29.07.2020
MAKE HYUNDAI
JOB NO. 305411493
MODEL IONIQ(G2)
ODOMETER READING
DATE OF REG 12.07.2018
DATE/TIME IN 16.07.2020 17:30
CHASSIS CODE KMHC851CVJU103514

Description : 3P 16.07.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	IONIQV2-4 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0005	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
0006	04-01-0104-2547	IONIQVC COVER-RR BUMPER SIDE UNDER RH	1	108.00	20.00	86.40
0007	04-01-0104-2532	IONIQVC BRACKET ASSY-RR BUMPER SIDE RH	1	55.80	20.00	44.64
0008	09-01-0104-2185	IONIQV1-2 UNIT ASSY-BSD RH	1	1,625.00	20.00	1,300.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE LEFT AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT CARS/VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91516800	3,442.36	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755
Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649
24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 7687

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO	**INV. NO/DATE**
SHA2834Y	91516800 29.07.2020
MAKE	**JOB NO.**
HYUNDAI	305411493
MODEL	**ODOMETER READING**
IONIQ(G2)	
DATE OF REG	**DATE/TIME IN**
12.07.2018	16.07.2020 17:30
CHASSIS CODE	
KMHC851CVJU103514	

S/No	Part No.		Qty	Unit Price	%Disc	Net
		SUB-TOTAL	:			2,407.16
JOB NATURE						
0001	23-01	TOWING FEE		60.00		60.00
0002	L	PANEL BEATING		320.00		320.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA		200.00		200.00
0004	20-22	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0005	L	RESET BLIND SPOT UNIT ASSY RH		200.00		200.00
		SUB-TOTAL	:			810.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES ENTRUSTED TO ITS PREMISES AND VEHICLES ARE DRIVEN AND PARKED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON COLLECTION AND SHALL WITHIN 7 DAYS THEREAFTER GIVE THE COMPANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLE SHALL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91516800	3,442.36	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755
Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649
24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO	**INV. NO/DATE**
SHA2834Y	91516800 29.07.2020
MAKE	**JOB NO.**
HYUNDAI	305411493
MODEL	**ODOMETER READING**
IONIQ(G2)	
DATE OF REG	**DATE/TIME IN**
12.07.2018	16.07.2020 17:30
CHASSIS CODE	
KMHC851CVJU103514	

Items total		3,217.16
Add GST @	7.000 %	225.20
Invoice amount		**3,442.36**

Issued by : CHEWBEELENG 29.07.2020 09:16:54
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY'S BELONGING TO CUSTOMERS AND VEHICLES ARE GARAGED AND PARKED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS THEREOF. THE VEHICLES WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE DATE FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL DEEM THIS INVOICE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91516800	3,442.36	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20070209

Date: 28 July 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/07/2020 @ 17:30 hrs
ALONG	CHNAGI BIZ PARK AVE 1 >> CHANGI SOUTH AVE 1
INVOLVING	SLT9644K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2834Y** (the "Taxi"). The Taxi was hired to **LOH CHING HENG IC NO SXXXX674J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate $**125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

383 Sin Ming Drive Singapore 575717 Mainline +65 6555 1188 Facsimile +65 6453 3183

SHA2834Y

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
14/7	Goh	040744	99	0600	1350
14/7/20	Chin	240967	223	1640	0105
15/7	Goh	241054	87	0600	1422
15/7/20	Chin	24(2 3 2	177	1640	0120
16/7	Goh	241320	87	0600	1330
16/7/20	Chin	241345	25	1640	1735
16/07/20	Accident }		Loyang	1730	—
18/07/20	Repair }	Loh Ching #2NG		—	1130

DATE	NAME OF DRIVER

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLT9644K	16 Jul 2020 / 17:30:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK

ACCIDENT INVOLVING SLT 9644K AND SHA 2834Y ON 16/07/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Thu 9/10/2020 9:18 AM

To: JTENG0804@GMAIL.COM <JTENG0804@GMAIL.COM>

Our Ref: CC3/CTI20007443/T1es3

10 SEPT 2020

VIDA & PARTNERS PTE.LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 9644K AND SHA 2834Y ON 16/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: [MANDATE REQUEST] Re: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Thu 1/14/2021 9:36 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Lionel Chua <lionel.chua@sg.cntaiping.com>

Hi Asher

We concur to offer between $3,762.83 (exclude loss of earning $125) to **$ 3,887.83 (your proposal)**

Please follow up with Lionel, the case handler, for any assistance.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 I F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com I **FB**: www.facebook.com/chinataipingsg/ I **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, November 26, 2020 4:58 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: [MANDATE REQUEST] Re: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Hi Sir,

We refer to the email dated 10/09/2020.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | *Case Handler*

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Sunday, October 25, 2020 11:15 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: [MANDATE REQUEST] Re: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Hi Sir,

We refer to the email dated 10/09/2020.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | *Case Handler*

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Sunday, September 27, 2020 2:15 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] Re: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Your ref : SNM20D202488

Our ref : CC3/CTI20007443/T1es3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at $**3,887.83 (all-in).**

The summary is as follows: -

	Amount Claimed	**Amount Revised**
1. Cost of Repairs (with GST)	$ 3,756.94	$ 3,442.36
2. Loss of Rental (2.5days x $125.19)	$ 312.98	$ 312.98 (2.5days x $125.19)
3. Loss of Income (2.5days x $80)	$ 200.00	$ 125.00 (2.5days x $50)
4. LTA Search Fee	$ 7.49	$ 7.49
	Total $ 4,277.41	**$ 3,887.83**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | *Case Handler*

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Tuesday, September 8, 2020 11:07 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear Su Li

Please find attached our insured SAS report for your reference.

Thank you.

NOTICE :

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, September 8, 2020 10:24 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com| Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)
Sent: Monday, 17 August 2020 2:10 PM
To: Ben Tang
Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI
Subject: RE: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

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Thank you.

Best Regards,

Su Li | Admin Support

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Phone: 6841 1467 Email: SuLi@lkkauto.com| Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Monday, 20 July 2020 2:29 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto); Ben Tang
Cc: Claims Dept of CTI
Subject: O/R: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear all,

Please note that officer in charge for this case is Ben Tang 63896175.

Claim no. SNM20D202488/SLT9644K/TANGHL2.

Dear Ben,

Pls revert LKK.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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DID: (65) 63896171 | | F: (65) 6222 1033

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, July 20, 2020 2:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2834Y at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com| Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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