

## Su Li (LKK Auto)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Tuesday, 8 September 2020 11:08 AM  
**To:** Su Li (LKK Auto)  
**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI  
**Subject:** RE: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020  
**Attachments:** MRM53355718.pdf

Dear Su Li

Please find attached our insured SAS report for your reference.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Tuesday, September 8, 2020 10:24 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Monday, 17 August 2020 2:10 PM

**To:** Ben Tang

**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

**Subject:** RE: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Monday, 20 July 2020 2:29 PM

**To:** Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto); Ben Tang

**Cc:** Claims Dept of CTI

**Subject:** O/R: SNM20D202488/SLT9644K/TANGHL2 / FW: Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear all,

Please note that officer in charge for this case is Ben Tang 63896175.

Claim no. SNM20D202488/SLT9644K/TANGHL2.

Dear Ben,

Pls revert LKK.

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**China Taiping Insurance (Singapore) Pte. Ltd.**

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#16-00 Springleaf Tower Singapore 079909  
DID: (65) [63896171](tel:63896171) | | F: (65) 6222 1033

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, July 20, 2020 2:07 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLT 9644K (OI : CTI - TBA) and SHA 2834Y (TP : LKK REF - CC3/CTI20007443/T1es3) on 16/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2834Y at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

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