

Elaine (LKK Auto)

To: Viknes.Sheekar@sg.sedgwick.com
Cc: Jackson.Yeo@sg.sedgwick.com; 'SUR'; 'Huey Yon (LKKAuto)'
Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)
Attachments: III2-LKKInvoice-AC2005443.pdf; LKK photo.pdf; LKKPreRepairInspection.pdf; Resurvey photo-1.pdf; Resurvey photo-2.pdf

Dear Viknesh,

Enclose Pre-Repair Survey Report of SMQ 2300C.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, , #02-25 | S(408933)

From: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>
Sent: Wednesday, 5 August 2020 11:39 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>
Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Dear Denise,

Thank you for your email.

We are awaiting the repair quotation from the Third Party's solicitors and will provide it to you upon receipt.

Best Regards

Viknesh | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

Sedgwick Singapore Pte. Ltd.

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL viknes.sheekar@sg.sedgwick.com

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 3 August 2020 11:15 AM

To: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>

Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Dear Viknesh,

Any update on the estimate?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 21 July 2020 2:59 PM

To: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>

Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Dear Viknesh,

Refer to our conversation earlier, earlier email dated 21 July 2020.

Survey has conducted on 20/7/2020.

Please keep me update on the estimate, as we were inform no repair quotation will be provided during the survey.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>

Sent: Tuesday, 21 July 2020 2:43 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>

Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Dear Denise,

We do not understand your email.

We have already advised no repair quotation provided in our initial email for this matter.

Please advise if your office has contacted the workshop to arrange for a survey.

If you are unable to do a survey without the repair quotation, let us know and we will inform the same to the Third Party's solicitors.

Please call the undersigned to discuss further if need be.

Thank you.

Best Regards

Viknesh | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager
Sedgwick Singapore Pte. Ltd.

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 21 July 2020 8:28 AM

To: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>

Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Dear Viknesh,

Our surveyor has contacted the survey on 20/7/2020.

We have check with the workshop there will be no repair quotation provided to us.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>

Sent: Monday, 20 July 2020 9:53 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>

Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Dear Summer,

Please advise if arrangements have been made for the survey and provide us with the details asap.

Thank you.

Best Regards

Viknesh | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

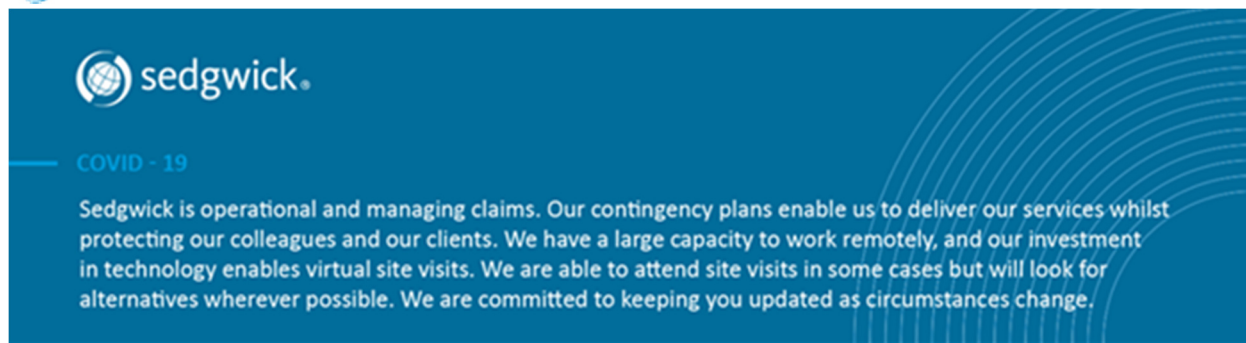
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Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL viknes.sheekar@sg.sedgwick.com

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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 20 July 2020 9:25 AM

To: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>; 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>

Subject: RE: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>

Sent: Sunday, 19 July, 2020 10:00 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>

Subject: Our Principal's Insured: The MCST 4123 8 Courtyards; Damage to Third Party's vehicle due to fallen tree branches on 8 July 2020 (NEW ASSIGNMENT)

Sedgwick Ref: **6000939**

III Ref: To Be Advised

Dear Bryan / Denise,

We are the Loss Adjusters appointed by our Principal, India International Insurance (III) to investigate the above captioned matter.

We need your assistance to carry out an inspection/assessment of the Third Party vehicle that sustained damage on behalf of our Principal.

The Third Party's vehicle is a Volvo S60, registration plate no.: SMQ 2300C.

There is no repair quotation provided yet. Please contact the workshop and arrange for an inspection ASAP.

Details of the workshop etc. as follows: -

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person In-Charge: Alex / Daniel

Mobile Number: 9091 0000 / 9385 8911

This matter has already been passed on to solicitors. As such, we would appreciate your urgent attention on this.

Please inform us once the survey has been confirmed and provide us with the time and date of the survey.

Any queries, please do not hesitate to contact the undersigned.

Thank you.

Best Regards

Viknesh | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

Sedgwick Singapore Pte. Ltd.

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