

Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 5 November 2020 10:43 AM
To: Jia Le (LKK Auto)
Subject: Your ref: SHB591E [ACCIDENT INVOLVING VEHICLES SMK1398J AND SHB591E ON 08/07/2020] Our Ref: TAX/07/20/2016

Dear Jia Le,

The subsidy of \$20.00 does not extend to taxi being laid-up at the workshop for accident repair.

We are prepared to accept a global sum of \$3,350.00 (LOR/LOI at 5 days [3 + weekends]).

Kindly reconsider your offer. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 3 November 2020 9:58 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: URGENT / REMINDER Your ref: SHB591E [ACCIDENT INVOLVING VEHICLES SMK1398J AND SHB591E ON 08/07/2020] Our Ref: TAX/07/20/2016

WITHOUT PREJUDICE

Dear Lee Gek,

We propose settlement as follows:-

| | |
|---|--------------------|
| 1. Cost of Repair | \$ 2,600.00 |
| 2. Loss of Rental (4days x \$89.14) LOR taking into consideration of covid relief (less \$20) | \$ 356.56 |
| 3. Loss of Income (4days x \$50) | \$ 200.00 |
| 4. GIA Search Fee | \$ 7.00 |
| TOTAL | \$ 3,163.56 |

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 30 October 2020 5:17 PM

To: Jia Le (LKK Auto)

Subject: URGENT / REMINDER Your ref: SHB591E [ACCIDENT INVOLVING VEHICLES SMK1398J AND SHB591E ON 08/07/2020] Our Ref: TAX/07/20/2016

**URGENT
REMINDER**

Dear Jia Le,

Please let us have your offer by **9th November 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Monday, 5 October 2020 5:26 PM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: SHB591E [ACCIDENT INVOLVING VEHICLES SMK1398J AND SHB591E ON 08/07/2020] Our Ref: TAX/07/20/2016

Dear Jia Le,

The video footage is not available as the memory card is corrupted.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Friday, 2 October, 2020 2:47 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: Your ref: SHB591E [ACCIDENT INVOLVING VEHICLES SMK1398J AND SHB591E ON 08/07/2020]

WITHOUT PREJUDICE

Dear Lee Gek,

Kindly let us have a copy of video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)