

LETTER OF DEMAND

1 9 April 2021

HHTPClaims20-91

India International Insurance Pte Ltd 4 Cecil Street #04-00 / #05-00 Building Singapore 049711

Attn: Motor Claims Department

ACCIDENT INVOLVING SMD7715A & SMT2379K ON 04/07/2020 BLK 414 JURONG WEST STREET 42 AT ABOUT 2015 HOURS

Imsured

ABDUL RASHID BIN KECHIL

Vehicle Registration No

SMD 7715 A

Vehicle Make

TOYOTA

Vehicle Model

ESTIMA AERAS 2.4 A

Vehicle Chassis No

ACR500062077

Policy No

5103750504-01

Date of Accident

04/07/2020

Type of Claim: Third Party

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Cost of Repairs (including GST)

\$ 1,497.14

Loss of use @ 2 days x \$110 per day

\$ 220.00

Total

\$ 1,717.14

Authorised by Claims Dept

AUTHORISATION TO ACT

I, Abdul Rashid Bin Kechil (the third party claimant) of APT BIK 6354 Senja Ri
#16-247 \$671635 (address), owner of 54077154 (vehicle no.)
hereby authorize the Hoy Ple Lid ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. Sto 77 1519 that was damaged pursuant to the accident which occurred on 4/7/2020
(date) along Blc 414 Juny West St Ar (location) involving vehicle no/s
SMT 23791c ("the accident").
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.
Dated this q (day) of sep (month) 2020 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop"
(with chop)

INDIA INTERNATIONAL INSURANCE PTE LTD



Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711

Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2020D0001261 Claimant Ref: SMD7715A

We/l, Hua Hong Pte Ltd ("the wo	orkshop") hereby confirm that we/l have reached an agreement
with the appointed Surveyor of India International Insurance I	Pte Ltd LKK Auto Consultants Pte Ltd (name
of Surveyor) with respect to the amount claimed for S\$	1,497.14 (repair cost), S\$ 200.00 (loss of
use/ renta l), S\$ (search fee), vehicle no. SMD7715	A that was damaged pursuant to the accident which occurred
on 04/07/2020 (date) atBLK 414 Jurong Wes	t St 42 (location) involving vehicle no. SMT2379K (insured
vehicle). This is pursuant to the inspection conducted on <u>09/09</u>	/2020 (date) at "the workshop".
	Abdul Rashid Bin Kechil
We/I confirm that we/I are/am authorized by the owner	the tillu party
	t out in the above paragraph and we/l have full authority to settle
	t. We/I enclose herein the letter of authority given by "the third
party claimant".	
We/l further confirm that we/l will indemnify India Internation	nal Insurance Pte Ltd for all damages, loss and/or expense that
	hird party claimant" after the above said agreement lodges a
	suffered pertaining to cost of repairs and/or rental and/or loss
of use pursuant to the damage to SMD7715A (vehicle no.) a	as a result of the accident.
We/I confirm that the agreement reached above is in full	and final settlement of all claims of "the third party claimant"
pursuant to the accident and that further this settlement is r	reached on a without prejudice and without admission of liability
basis.	
	and the Singapore Courts have exclusive jurisdiction over any
dispute arising out of the same.	
We/I authorize you to pay the total amount of S\$ $\frac{1,697.7}{1}$	14 , Hua Hong Pte Ltd
we/raditionize you to pay the total amount of 55	
Dated this03 day ofMAY	
CLAIMANT:	WITNESS: ((LKK))
Signature:	Signature:
Signed by "the workshop" (with chop)	Signed by appointed Surveyor
Name: HUA HONG PTE LTD	Name: LKK Auto Consultants Pte Ltd
NRIC: 200900309M	NRIC: 199607198R
Address: 8 KAKI BUKIT AVE 4	Address: 51 Ubi Avenue 1
#06-31 S415875	#01-25 Paya Ubi Ind. Park S(408933)
Nationality:	Nationality:
Occupation:	Occupation:



TAX INVOICE

19 April 2021

WO202008-0013 HHTPCLAIMS20-91

INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET, #04-00 / #05-00 IOB BUILDING SINGAPORE 049711

Attn: Motor Claims Department

ACCIDENT INVOLVING SMD7715A & SMT2379K ON 04/07/2020 BLK 414 JURONG WEST STREET 42 AT ABOUT 2015 HOURS

Insured : ABDUL RASHID BIN KECHIL

Vehicle Registration No. : SMD7715A
Vehicle Make : TOYOTA

 Vehicle Model
 :
 ESTIMA AERAS 2.4 A

 Vehicle Chassis No.
 :
 ACR500062077

 Policy No.
 :
 5103750504-01

Date of Accident : 04/07/2020 Type of Claim: Third Party

		04/01/2020			
S/N	Quantity	Description L	Jnit Price S\$	-	Amount S\$
1	1	Front Bumper		\$	620.00
2	1	Front Bumper Clamp Kit		\$	25.00
3	1	R/F Out Bumper Bracket		\$	55.00
			Cost + 10%	\$	700.00 70.00
					770.00
4	1	Sundry		\$	15.10
			Coot 2 0/	\$	15.10
		·	Cost + 2.%	\$	0.30 15.40
Total	Labour			\$	200.00
Total	Paint/Ma	terial		\$	413.80
				\$	1,399.20
			7% GST	\$	97.94
			Total	\$	1,497.14



Authorised by Claims Dept

Claim Audit

	AUDIT	TRAIL		
	On	Audit	Remarks	Ву
1	17 Jul 2020 17:18	Clm Dtl Modified	Claimant's Name: -> ABDUL RASHID BIN KECHIL.	[A] HOW MEI KWAN
2	17 Jul 2020 17:18	Clm Veh Model Changed	(204395) TOYOTA ESTIMA 2.4 AERAS (A).	[A] HOW MEI KWAN
3	17 Jul 2020 17:18	Clm Created	Reg No: SMD7715A. Acct Date: 2020/07/04. Claim Type: TP. Insurer: India International Insurance Pte Lt d (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Woon Meng Motor Pte Ltd (Sungei Kadut)	[A] HOW MEI KWAN
4	17 Jul 2020 17:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Jul 2020 17:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/28	[A] HOW MEI KWAN
6	17 Jul 2020 17:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Jul 2020 17:19	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	17 Jul 2020 17:19	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	21 Jul 2020 13:57	Mandate Request	Cur.Req:0.00:Hi insured driver is holding Malaysia Driving Licence as he is a Visit Pass Holder. Pls advise if there is any policy issue & if we may proceed DS. Thanks.	[A] CHEW HSIAO TONG
10	2020 18:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/28. Mandate Remarks: WILL CHECK AND REVERT TO YOU SHORTLY	[I] C. Meenachi
11	22 Jul 2020 18:21	Adj Mandate Set	Approved:0.00:WILL CHECK AND REVERT TO YOU SHORTLY	[I] C. Meenachi
12	27 Jul 2020 10:23	Adj Mandate Request	$\label{lem:cur.Req:0.00:Hi} Cur. Req: 0.00: Hi insured driver is holding Malaysia Driving Licence as he is a Visit Pass Holder. Pls advise if there is any policy issue & if we may proceed DS. Thanks.$	[A] CHEW HSIAO TONG
13	27 Jul 2020 12:05	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2020/07/28$. Mandate Remarks: KINDLY HECK THE FOLLOWING: DOES I D HOLDS SINGAPORE DRIVING LICENCE? EMPLOYMENT PASS HOLDER OR VISIT PASS HOLDER? IS HE W ORING IN SINGAPORE? KINDLY REVERT URGENTLY?	[I] C. Meenachi
14	27 Jul 2020 12:05	Adj Mandate Set	Approved: 0.00 : KINDLY HECK THE FOLLOWING: DOES ID HOLDS SINGAPORE DRIVING LICENCE? EMPLO YMENT PASS HOLDER OR VISIT PASS HOLDER? IS HE WORING IN SINGAPORE? KINDLY REVERT URGENTLY?	[I] C. Meenachi
15	14 Aug 2020 16:58		Rep:200602->200102.	[I] Gabriel Wee
16	20 Aug 2020 10:11	Adj Mandate Request	Cur.Req: 0.00 :Hi, Kindly refer to my email dated 20/08/2020. As per our insured accident report, the drive r is holding Malaysian Driving Licence and he is employment pass holder(see attached). I have tried to con tact our driver Mr Ahmad Faiz at 9757 4	[A] CHEW HSIAO TONG
17	21 Aug 2020 09:49	Adj Mandate Request Cancelled		[A] CHEW HSIAO TONG
18			Cur.Req: 0.00 :Hi, Kindly refer to my email dated $21/08/2020$. We managed to get a copy of our driver's employment pass status. It shows that the date of issue was on 11 Feb 2020 which is less than 1 year from the date of accident. Please advise if t	[A] CHEW HSIAO TONG
19	03 Sep 2020 14:57	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/28. Mandate Remarks: WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
20	03 Sep 2020 14:57		Approved:0.00:WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
21	25 Sep 2020	Adj Adjuster Assigned	CHEN TSUE YEE -> OI SUN PIN	[A] Jaslin Kok Chin Yi
22		Clm Dtl Modified	Insured Name: -> COMFORTDELGRO RENT A CAR PTE L. Insured ID: -> 198105775H.	[A] Jaslin Kok Chin Yi
23	29 Sep 2020 14:49	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
24	22 Apr 2021 11:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
				. 1214

	AUDIT	TRAIL		
No	On	Audit	Remarks	Ву
25	22 Apr 2021 11:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
26	22 Apr 2021 11:07	Clm Dtl Modified	JPJ Reg. Date: -> 2008/09/26.	[A] JOANNE LEE KHANG MIN
27	22 Apr 2021 11:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
28	23 Apr 2021 15:25	Mandate	Cur.Req:1697.14:PODS Liability: 100% *Quantum: (a)CORw/GST: $$1,497.14 + (b)LOU(2days x $100.0 0)$: $$200.00 = Total$: $$1,697.14 *2$ recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
29	27 Apr 2021 08:34	Adj Mandate Set	Approved:1697.14.	[I] Sherini Pillai
	Date	From	Date To Audit Type None	Go

ACTIVITY

No record

Merimen Billi	Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount	
2540882	20 Jul 2020 08:39:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMD7715A	SMT2379K	11.00	
2688272	22 Apr 2021 11:07:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMD7715A	SMT2379K	11.00	