

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 3 May 2021 9:59 AM  
**To:** Jerleen Tang  
**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42  
**Attachments:** DV\_SMD7715A.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jerleen Tang <jerleen@huahong.com.sg>  
**Sent:** Sunday, 2 May 2021 3:42 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Hsiao Tong

We are agreeable to the below offer

1. Cost of Repair (w/GST)	\$ 1,497.14
2. Loss of Use (2days x \$100.00)	\$ 200.00
<b>Total</b>	<b>\$ 1,697.14</b>

Kindly proceed

Thank you  
JERLEEN

On Sun, 2 May 2021, 12:06 Hsiao Tong (LKKAuto), <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,497.14
2. Loss of Use (2days x \$100.00)	\$ 200.00
<b>Total</b>	<b>\$ 1,697.14</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 21 April 2021 12:00 PM  
**To:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Without Prejudice

Hi Jerleen,

Thank you for your email.

We are preparing report to seek mandate from III.

We will expedite the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Sent:** Monday, 19 April 2021 4:43 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Hsiao Tong

Please find attached LOD for the mentioned claim. Kindly let us have your reply by this Wednesday as we are relocating this week

Thank you

*Jerleen Tang*

Claims Department



**HUA HONG PRIVATE LIMITED**

**25D SUNGEI KADUT STREET 1 SINGAPORE 729332**

**T. 6661 9688 | D. 6661 9694 | F. 6661 9699 |**

**W. [huahong.com.sg](http://huahong.com.sg)**

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 4 September 2020 11:09 am

**To:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

**\*Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Sent:** Wednesday, 26 August 2020 9:51 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Hsiao Tong,

Any instruction from III? My client is chasing and making noise already.

Kindly assist please.

Thanks.

Regards

**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**  
25D SUNGEI KADUT STREET 1 SINGAPORE 729332  
T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 24 August 2020 11:12 am

**To:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Without Prejudice

Hi James,

Thank you for your email.

We are pending instruction from III and will get back to you once we receive instruction.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Sent:** Monday, 24 August 2020 9:17 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Hsiao Tong,

Kindly advice on liability.

Thanks.

Regards

**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**

**25D SUNGEI KADUT STREET 1 SINGAPORE 729332**

**T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)**



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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Sent:** Thursday, 20 August 2020 9:45 am

**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Jerleen Tang' <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Hsiao Tong,

Kindly advice on liability.

Thanks.

Regards

**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**

**25D SUNGEI KADUT STREET 1 SINGAPORE 729332**

**T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)**



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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Sent:** Tuesday, 18 August 2020 4:10 pm

**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Hsiao Tong,

Kindly advice liability once policy verification had been verified.

Thanks.

Regards

**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**  
**25D SUNGEI KADUT STREET 1 SINGAPORE 729332**  
**T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)**



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 18 August 2020 3:40 pm

**To:** [james@huahong.com.sg](mailto:james@huahong.com.sg)

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our insured driver had reported the accident. Attached is a copy of report for your reference.

We are pending for policy verification on this matter. Therefore, we are unable to comment on liability/ DS at this moment.

You may advise your client to do OD if necessary. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Sent:** Friday, 14 August 2020 1:58 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Gabriel,

Our client confirm to have the 3<sup>rd</sup> party claim at our workshop and we agreed to having LKK Auto Consultant as the SJE.

Kindly advise liability.

Thanks.

Regards

**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**  
**25D SUNGEI KADUT STREET 1 SINGAPORE 729332**  
**T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)**



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Thursday, 13 August 2020 4:16 pm

**To:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Subject:** RE: Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear James,

We have received a PRI request from Woon Meng Motor Pte Ltd. Kindly confirm that your client has decided to change workshop and is agreeable to having LKK AUTO CONSULTANT as the SJE.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Sent:** Thursday, 13 August 2020 3:07 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Subject:** Accident involving my client SMD7715A & your insured SMT2379K on 04/07/2020 at Blk 414 Jurong West Street 42

Dear Sir/Mdm

Kindly advise liability for this accident case.



Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact us @ 6661 9688.

Thank you

Regards

**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**

**25D SUNGEI KADUT STREET 1 SINGAPORE 729332**

**T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)**



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Registration No. 198703792-K