

Summer Lee (LKK Auto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Friday, 17 July, 2020 4:17 PM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common; Elaine Cheong Mei Ling - SGUser
Subject: PRE REPAIR NOTICE FOR SGN 4155 D FWD VEH NO: SKQ1461B DOA: 16.07.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.

100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDIC.



From: Venessa Chan - SGUser
Sent: Friday, 17 July 2020 4:15 pm
To: Kah Hui <kahhui@visionlawllc.com>
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; annatan@visionlawllc.com
Subject: PRE REPAIR NOTICE FOR SGN 4155 D FWD VEH NO: SKQ1461B DOA: 16.07.2020

Hi Ms Kah Hui,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.

100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDIC.



From: Kah Hui <kahhui@visionlawllc.com>

Sent: Friday, 17 July 2020 3:17 pm

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; annatan@visionlawllc.com

Subject: [EXTERNAL] RE: PRE REPAIR NOTICE FOR SGN 4155 D FWD VEH NO: SKQ1461B DOA: 16.07.2020

NAME OF CLAIMANT: TAN KOON POH

VEHICLE NUMBER: SGN 4155 D

YOUR INSURED VEHICLE NUMBER: SKQ 1461 B

ACCIDENT ALONG YUHUA VILLAGE MARKET (EXIT LANE) AT ABOUT 1130HOURS ON 16 JULY 2020

We refer to your email dated 17 July 2020 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK Auto Consultants Pte Ltd** the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

YI HENG MOTOR WORKSHOP

1 KAKI BUKIT AVENUE 6

#02-19 AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Contact Person: **TEL: 6509 0052 (WAN PING)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor :
(Name & Signature) :

Date & Time of Inspection :

KIND REGARDS,
MS KAH HUI
Secretary
VISION LAW LLC

From: Venessa Chan - SGUser [<mailto:venessa.chan@fwd.com>]

Sent: 17 July, 2020 2:29 PM

To: kahhui@visionlawllc.com

Cc: Elaine Cheong Mei Ling - SGUser; Motor Claims SG - SG Common; annatan@visionlawllc.com

Subject: PRE REPAIR NOTICE FOR SGN 4155 D FWD VEH NO: SKQ1461B DOA: 16.07.2020

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 17.07.2020 of the PRI Notice of your client's vehicle SGN4155D;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.

100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SOIC.



From: Kah Hui <kahhui@visionlawllc.com>
Sent: Friday, 17 July 2020 2:02 PM
To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Cc: annatan@visionlawllc.com
Subject: [EXTERNAL] PRE REPAIR NOTICE FOR SGN 4155 D

DATE OF ACCIDENT: 16 July 2020
NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by **YIHENG MOTOR WORKSHOP** to notify you of a road traffic accident on **16 JULY 2020** at about **1130hours** at **ALONG YUHUA VILLAGE MARKET (EXIT LANE)** involving our client's vehicle **SGN 4155 D** and **SKQ 1461 B** driven by you at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

KIND REGARDS,
MS KAH HUI
Secretary
VISION LAW LLC
Tel: 65342811 ext 140

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.