



MS FIRST CAPITAL INSURANCE LTD

36 Robinson Road
#16-01 City House
Singapore 068877

ATTN : MOTOR CLAIMS DEPARTMENT

DATE : 25/09/2020

Your Ref: **SHC710Z**

Car Regn No: **SW98Y**

Accident involving SW98Y & SHC710Z on 14/07/2020

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SW98Y**. We submit the following claims with supporting documents for your perusal:-

- | | | |
|---|----|-----------------|
| 1) Invoice No 30073695 | \$ | 7,143.00 |
| 2) Loss of Rental (Invoice No. 22337) | \$ | 385.20 |
| 3) Letter of Authorization | | |
| 4) Discharge Voucher signed by customer | | |

TOTAL	\$	<u>7,528.20</u>
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Please pay **Trans Eurokars Pte Ltd** the sum of **\$7,143.00** and **Eurokars Leasing Pte Ltd** the sum of **\$385.20**.

We look forward to receiving your payment transaction details soon.

Yours faithfully,

Stephanie Loke
Manager - Service & Development
DID: 63310686
FAX: 63310690
e-mail: stephanie.loke@eurokars.com.sg

Corporate Head Office

Showroom & Service Centre

Trans Eurokars Pte Ltd, Eurokars Centre, 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN. 199103859N
23 Leng Kee Road Singapore 159095
Sales Hotline : 6603 6118 Service Hotline : 6603 6128
Sales Fax : 6476 7073 Service Fax : 6476 7417
5 Ubi Close Singapore 408605
Sales Hotline : 6395 8888 Service Hotline : 6395 8899
Sales Fax : 6846 1700 Service Fax : 6744 9402

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SW98Y and SHC710Z
on 14/07/2020 along Serangoon Ave 2

I/We, Tan Lark Wang the owner of vehicle registration number SW98Y
at the material time of accident hereby appoint Eurokars Services Pte Ltd to proceed with the
repairs to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

I/We authorise Eurokars Services Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Eurokars
Services Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Services Pte Ltd and/or its representative are hereby authorised as my attorney to
execute and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Eurokars Services Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the 14th day of July 2020.



Owner Name and Signature
NRIC No.:



Witness Name and Signature
NRIC No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002814MFSH/1
ACCIDENT DATE : 14/07/2020
ACCIDENT LOCATION : SERANGOON AVE 2 TOWARDS SERANGOON CENTRAL
INSURED : CITYCAB PTE LTD
INSURED DRIVER : TEO LEE TIANG
INSURED VEHICLE : SHC 710Z
INVOLVED PARTY : SW 98Y
SETTLEMENT SUM : \$ 7,528.20

**Without Prejudice
to Injury Claim**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TAN LARK WANG

Signature and Date :

WITNESS : Tommy Wool

Signature and Date :



ID: B05

TAX INVOICE

GST Reg No: M90364005A

Trans Eurokars Mazda (UB)

CODE: F0001 INS-FIRS
 CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
 ADDRESS: 36 ROBINSON ROAD

PAGE NO : 1
 INVOICE NO: I 30073695
 DEPT/POS ID: I / MU
 DATE IN 12/08/2020
 DATE PRINTED: 24/09/2020

CODE	#16-01 CITY HOUSE	DESCRIPTION	JOB NO : 31088	CSO/OP CODE: Ca	AMOUNT Chua
TEL NO:	6507 3848		REGN NO : SW98Y		
MODEL:	MAZDA BIANTE 5WGN 6EAT W/SIDE		REGN DATE : 31/10/2017		
CHASSIS NO:	JM6CC1071H0111373		MILEAGE : 48192		
ENGINE NO:	PE31080638		REQUISITION NO: RONALD		
DESCRIPTION:	Body repair				
NOTES	INSURANCE CLAIMS: THIRD PARTY				0.00
	DATE OF ACCIDENT: 14/07/2020				
MZ-BR-FR	TO REPLACE FRONT BUMPER. REPAIR FRONT FENDER LH				660.00
	AND AREAS AFFECTED BY THE ACCIDENT.				
MZ-SP-SF	TO RESPRAY FRONT BUMPER AND FRONT FENDER LH.				945.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN				120.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.				180.00
MZ-BR-SU	SUNDRIES				20.00
C605-50-031CBB	FRT BUMPER BIANTE	1.0 1074.30			1074.30
C273-50-0U1D	RETAINER NO.2 BIANTE	1.0 40.80			40.80
C467-50-887	STRIPE 'G' LHF BIANTE	1.0 81.50			81.50
C467-50-877	STRIPE 'G' RH F BIANTE	1.0 81.50			81.50
GD7A-50-EA1	FASTENER	1.0 3.20			3.20
C274-50-133	NUT, CLIP	10.0 3.70			37.00
FB01-50-133C	NUT, CLIP	2.0 4.00			8.00
C467-50-2G2	SEAL, RUBBER CC	2.0 42.50			85.00
C274-50-041D	LH HEADLAMP BIANTE	1.0 2744.40			2744.40
B092-50-833	RIVET	1.0 3.50			3.50

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888

Sales Fax: 6846 1700

Service Tel.: 6395 8899

Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118

Sales Fax: 6476 7073

Service Tel.: 6603 6128

Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042

Service Tel.: 6331 0606

Service Fax: 6331 0620

ZOOM-ZOOM



ID:B05


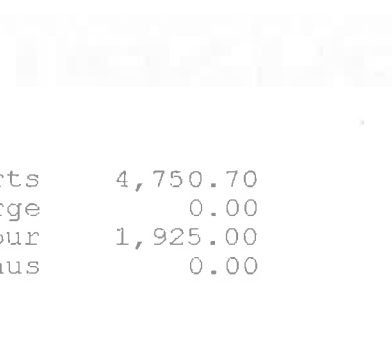
TAX INVOICE

GST Reg No:M90364005A

Trans Eurokars Mazda (UB)

CODE: F0001 INS-FIRS
CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
ADDRESS: 36 ROBINSON ROAD

PAGE NO : 2
INVOICE NO: I 30073695
DEPT/POS ID: I / MU
DATE IN 12/08/2020
DATE PRINTED: 24/09/2020

CODE	DESCRIPTION	AMOUNT
TEL NO:	#16-01	JOB NO : 31088
MODEL:	CITY HOUSE	CSO/OP CODE: Catherine Chua
CHASSIS NO:	6507 3848	REGN NO : SW98Y
ENGINE NO:	MAZDA BIANTE 5WGN 6EAT W/SIDE	REGN DATE : 31/10/2017
DESCRIPTION:	JM6CC1071H0111373	MILEAGE : 48192
	PE31080638	REQUISITION NO: RONALD
	Body repair	
C273-51-0B0D	GARNISH LHF CC	1.0 591.50 591.50
		
		
ORIGINAL COPY		
Parts	4,750.70	Net 6,675.70
Surcharge	0.00	G.S.T. 7% 467.30
Labour	1,925.00	Total 7,143.00
Menus	0.00	Paid 0.00
		Amount Due 7,143.00

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Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:



Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
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Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042
Service Tel.: 6331 0606
Service Fax: 6331 0620

ZOOM-ZOOM

TAX INVOICE

Invoice to: FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01
CITY HOUSE
SINGAPORE 068877
ATTN:MOTOR CLAIM DEPT

Invoice number: 22337
GST REGN NO: M90364005A
Date: 16/09/2020
Account number: F0004
Invoice Currency: SIN
Term of Credit: C.O.D.
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: TAN LARK WANG CUSTOMER VEHICLE: SW98Y (MAZDA BIANTE)	S	360.00

LOAN'S CAR MODEL: MAZDA 5
LOAN'S CAR REGN NO: SMM2587M

BEING CAR RENTAL CHARGE FOR 3 DAYS
FROM 12/08/2020-15/08/2020 @\$120/DAY

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	360.00	25.20	385.20

Totals for invoice			360.00	25.20	385.20
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For Eurokars Leasing Pte Ltd



Authorised Signature

Jia Le (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 14 October 2020 4:29 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002814MFSH/1
Our ref: CC4/FCI20007412/Uda3q2 [ACCIDENT INVOLVING SHC710Z AND SW98Y ON 14/07/2020]

Dear Jia Le,

You have our mandate to settle as follow:

COR : \$7,143.00
LOU : \$ 385.20
To offer : \$7,528.20

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, September 28, 2020 4:20 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002814MFSH/1 Our ref: CC4/FCI20007412/Uda3q2 [ACCIDENT INVOLVING SHC710Z AND SW98Y ON 14/07/2020]

Claim No: D20002814MFSH/1
LKK Ref: CC4/FCI20007412/Uda3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 710Z AND SW 98Y ON 14/07/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "TRANS EUROKARS PTE LTD." at \$7,528.20(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 11,066.05	\$ 7,143.00
2. Loss of Rental (3days x \$120)(w/GST)	\$ 385.20	\$ 385.20 (3days x \$120)(w/GST)
Total	\$ 11,451.25	\$ 7,528.20

Surveyor recommended 3 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 27 July 2020 3:59 PM

To: ERICWOO@MSFIRSTCAPITAL.COM.SG

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20002814MFSH/1 *** EXPRESS SETTLEMENT - ACC INV SHC710Z AND SW98Y ON 14/07/2020

YOUR REF: D20002814MFSH

LKK REF: CC4/FCI20007412/Uda3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SW 98Y on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 17 July, 2020 4:12 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20002814MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 17 July, 2020 3:55 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20002814MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.