

FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9968M AND SJR6103J ON 16/07/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni
Sent: Friday, 17 July, 2020 4:08:06 PM

Hi LKK,

Kindly assist on attached PRI.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Friday, July 17, 2020 4:07 PM
To: 'cindykoh_kkcheng@yahoo.com' <cindykoh_kkcheng@yahoo.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9968M AND SJR6103J ON 16/07/2020

Without Prejudice

Your Reference: EHS/SJR 6103J
Our Reference : 7376178510SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>
Sent: Friday, July 17, 2020 3:13 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9968M AND SJR6103J ON 16/07/2020

This message is from an external sender; be cautious with links and attachments.

Our Ref: EHS/SJR 6103J
Your Ref: SDL 9968M

(Please quote our reference number when replying)

17 July 2020

AIG ASIA PACIFIC INSURANCE
Singapore

Attention: Motor Claims Department

Dear Sirs

NOTICE OF ACCIDENT

Claimant: ONG ENTERPRISE

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016
[“Protocol”]

We refer to your letter dated 17 July 2020.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 17 July 2020.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 17 July 2020.

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client’s repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:-

Name of Workshop:	Eng Hup Seng Motor	
Address:	Block K No. 2 Pandan Loop Park Singapore 128219	Pandan Light Industries
Contact person:	Mr Lye at 9622 1030	

REGARDS
CINDY
KK CHENG AND CO

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Ericweihong.Teo@aig.com
To: cindykoh_kkcheng@yahoo.com
Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9968M AND SJR6103J ON 16/07/2020
Date: Fri, 17 Jul 2020 06:57:18 +0000
Without Prejudice

Your Reference: EHS/SJR 6103J
Our Reference : 7376178510SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>
Sent: Friday, July 17, 2020 12:18 PM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] PRI: Our Ref: EHS/SJR 6103J Your Ref: SDL 9968M

This message is from an external sender; be cautious with links and attachments.

Our Ref: EHS/SJR 6103J

Your Ref: SDL 9968M

(Please quote our reference number when replying)

17 July 2020

AIG ASIA PACIFIC INSURANCE

Singapore

Attention: Motor Claims Department

Dear Sirs

NOTICE OF ACCIDENT
Claimant: ONG ENTERPRISE
Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ["Protocol"]

Our abovenamed client's vehicle has been damaged in a road traffic accident on 16 July 2020 @1315hours along upper Serangoon Road involving our client's vehicle SJR 6103J and vehicle SDL 9968M driven by your insured/insured driver at the material time. A copy of the Singapore Accident Statement/~~Traffic Police report~~ filed is enclosed.

Firstly, *would you or your insured like to conduct a pre-repair survey of our client's abovesaid vehicle?*

Our client shall proceed to repair the said vehicle if we do not receive any reply from you within 2 days of this Notice.

Secondly, as regards paras 2.4 & 2.6 of the Protocol, **our client objects** to appointment of any of the motor surveyors in your List [*"List"*] **if the following surveyors are not in your List** and **proposes** the following motor surveyors instead:

(1) Foo Philip. (2) Amas Ong. (3) Foo Chi Yong. (4) JT Bok

Thirdly, *if you object to any of our proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol*. In this event, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, *if you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.*

REGARDS
CINDY
KK CHENG AND CO