



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref:CC4/AIG20007407/Kga3

26 NOVEMBER 2020

MR YONG KONG KIONG
93 YISHUN STREET 81
#06-09
SINGAPORE 768451

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 5429M & SMM 8953A ON 11/07/2020 ALONG/AT JUNCTION @ YISHUN AVE 2

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information (for e.g. accident video & etc) to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **06/12/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please let us know the name of the workshop that is assisting you to make the counter claim against third party vehicle and status so that we can update your insurance company (AIG). If successful, kindly confirm the percentage of the claim settlement (for example: 50% or 100%) and e-mail us a copy of the DV.

Please call/e-mail us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)