

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO GBF 7797 H & YP 1620 Z AT BLK 7030
ANG MO KIO AVE 5 CARPARK on 14/07/2020**

We understand that you are the insurer of YP 1620 Z vehicle.

I/We wish to inform you that my/our vehicle GBF 7797 H have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 4,187.74
2.	Loss of Use (S\$ <u>120.00</u> x <u>05</u> days)	S\$ 600.00
3.	LTA Search Fee	S\$ 7.49
TOTAL		<u>S\$ 4,795.23</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,



In the matter of an accident involving motor vehicles

GBF 7797 H and YP 1620Z at BLK 7030 Ang Mo Kio Ave 5

CARPARK on 14-07-2020.

1. WARRANT TO ACT

I / We, NEW PLUMBING SERVICES PTE LTD, (NRIC No.) 201200003D

of _____
hereby authorise M/s GUAN MOTOR WORKS to act on my/our
behalf in respect of the above matter.

2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers
M/s GUAN MOTOR WORKS in settlement of
my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part.
I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above



(Signature)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00015982003

Claim No : SNM20D202470

Claimant : NEW PLUMBING SERVICES PTE LTD

Amount : **S\$4,695.23**

SINGAPORE DOLLARS FOUR THOUSAND SIX HUNDRED NINETY FIVE AND
CENTS TWENTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBF 7797H

Insured Vehicle No. : YP 1620Z

Date of Loss : 14/07/2020

Place of Accident : 5TH FLOOR OF 7030 SERANGOON NORTH AVE 5 NORTHSTAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : IGNASIA INCORPORATED PTE LTD

Driver Name : SHAHUL HAMEED ARAFATH ALI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

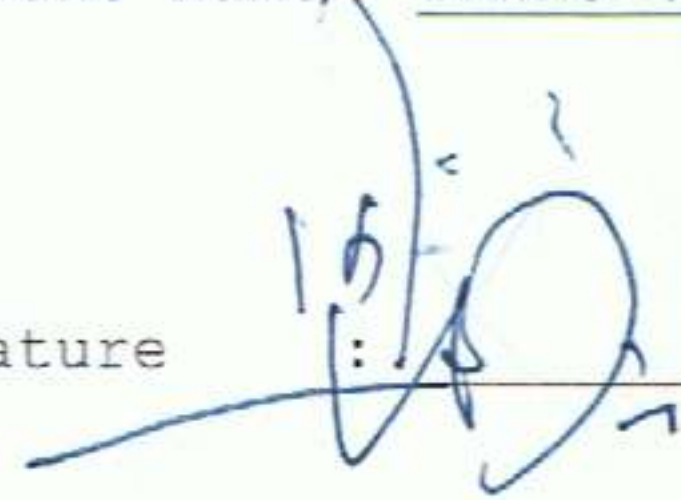
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,187.74
(3) Loss of Use/ Rental / Earning	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 4,695.23

Claimant Name: NEW PLUMBING SERVICES PTE LTD

NRIC No : 201200003D

Signature




Date

: 29/11/21

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: NEW PLUMBING SERVICES PTE LTD

Invoice No: **5116**

Date: 27-07-2020

TOYOTA HIACE - 3.0 D TURBO 5DR (M)
- GBF 7797 H
=====

Part by part repair cost inclusive spare parts and
labour charges.

\$ 4,187.74

Dollars Four thousand One hundred Eighty-seven
And Cents Seventy-four only.



E.&O.E.



Enquire Vehicle's Insurance Particulars (As At 14 Jul 2020 / 02:00:00)

Vehicle No.:

YP1620Z

Make Description/Model:

mitsubishi / canter 3.0 m

Insurance Company Name:

**CHINA TAIPING INSURANCE (SINGAPORE)
PTE LTD**

Business Transaction Reference No.:

20200715153951495581

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

Printed on 15 Jul 2020 15:40:06

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20007401/Kds3

06 AUGUST 2020

IGNASIA INCORPORATED PTE LTD

7030 ANG MO KIO AVENUE 5

#02-17 NORTHSTAR @ AMK

SINGAPORE 569880

Dear Sir/Madam,

ACCIDENT INVOLVING YP 1620Z AND GBF 7797H ON 14/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6841 2157

FAX: 6741 4108

EMAIL: jjale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Jaslin Kok (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 22 June 2021 7:07 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

Dear Jaslin,

Please proceed as propose.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 3 June 2021 9:07 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

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Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 1620Z (CTI) AND GBF 7797H (TP) ON 14/07/2020

We refer to the above matter.

We seek your approval to offer repairer "**GUAN MOTOR WORKS**" at **\$ 4,795.23**

The summary is as follows: -

▪
▪

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,660.68	\$ 4,187.74
2. Loss of Use (5 days x \$120.00)	\$ 600.00	\$ 600.00 (5 days x \$120.00)
3. LTA Report fee	\$ 7.49	\$ 7.49
Total	<u>\$ 8,268.17</u>	<u>\$ 4,795.23</u>

Surveyor recommended 4 days for repair + 1 PRS = 5 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, June 3, 2021 9:00 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

Dear Jaslin,

Kindly re-send your mandate to me.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 3 June 2021 8:59 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

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Dear Jacqueline

We refer to our email on 01/06/2021

We are currently pending for mandate approval.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, June 3, 2021 8:35 PM

To: CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: FW: CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

Re-send as Jia Le no longer with LKK.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Tan Chew Chik Jacqueline
Sent: Thursday, 3 June 2021 8:33 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

Dear LKK,

Kindly update the status of this claim.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Cecilia Low
Sent: Monday, 20 July 2020 10:31 AM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

Hi Jia Le

We append a copy of our insured's SAS and are agreeable that you proceed to negotiate settlement on direct settlement basis.

Thank you.

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All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, July 17, 2020 3:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBF 7797H at M/s GUAN MOTOR WORKS on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)