

## Su Li (LKK Auto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Monday, 20 July 2020 10:31 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Su Li (LKK Auto); Admin A  
**Subject:** CTPIS ref: SNM20D202470/C02. RE: Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020  
**Attachments:** SAS - YP1620Z.PDF

Hi Jia Le

We append a copy of our insured's SAS and are agreeable that you proceed to negotiate settlement on direct settlement basis.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

### **Cecilia Low (Ms)**

Senior Executive  
Claims

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, July 17, 2020 3:25 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP 1620Z (OI : CTI - TBA) and GBF 7797H (TP : LKK REF - CC6/CTI20007401/Kds3) on 14/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBF 7797H at M/s GUAN MOTOR WORKS on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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