

INS. CASE OWNER:

Wan Long

CC4 / AXA160 17693 / AY639

IDAC:

ASSIGNMENT

DOI:

20/09/16

Date / Time:

19/09/16

Registered in Merimen:

19/09/16

Pre-assign / CCU / FTE

PA7689Y

Claim No.:

C0400141

Policy No.:

P0926241

Make / Model:

Isuzu LT Blue - 7.80 (A)

Place of Accident:

GKXON MOBIL - 12 PONDOK. RD

Insured Vehicle No.:

KHM 5670D ENTERPRISE P11

Name of Insured:

67582468

Insured Tel No.:

HP:

D.O.A:

15/09/16

Excess Sec II : S\$

2500.00

Is driver the owner?

(YES / NO)

Nature of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

If NO, Driver Name / Age:

160H LHM 568

Driver Tel No.:

(V/L: YES / NO)

SKN 5670D



INSRS:

WSP:

Tel:

Liability:

RMKS:

NAT.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

29/9/16

SKN5670D - X; PA7689Y - X

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

4/10/16

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

4/10/16 @ 11:45

Spoken with OE company one lady person in charge not around. Asked the send email to Plangs & holidays. conflict of version. TP report 02 hit to his stationary veh. OI reported TP against the traffic flow & hit his vehicle.

4/10/16 @ 12:03

Send email to OE company. To get driving licence.

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Email

Call

Repair Cost:

S\$

(days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

N1

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

2482.97

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 250

COPY SENT 4/10/16

ASS. REC. BY: Adrian Ling

REF: _____

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

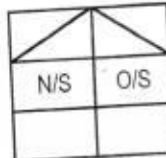
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : **Yes** or **No**

GIA / PR Seen: _____

Consistent? : **Yes** or **No**

Est. Repairs: _____

1

days

Res.: **Yes** or **No**

Lum Sum: _____

%

3 Val.: **Yes** or **No****CA / REV / REP. / 24 HRS**Vehicle: **IN / OUT**

Date: _____

Person Contacted: _____

Veh No: SKW5670DYr Regn: 2014 JuneType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4c.c 1798Colour: BronzeA/C: **Insured / Std / NI / NA**Sp. Reading: 45005T/Radio: **Insured / Std / NI / NA**

Eng/No: _____

C/No: WAU2228K8EA126886Gen. Cond: **Good / Fair / Poor / Burnt**Steering: **Inorder** / Jammed / Leaked / Burnt orBrake: **Inorder** / Jammed / Leaked / Burnt orModi: **Nil / S/Rim / STD A/Rim** orTyre Size: **F:** 225/60R16**R:** 225/60R16**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /****TOYO / YOKO** or Maxxis**Front**R/Bal. 06 mmL/Bal. 06 mm

D.O.A. _____

RearR/Bal. 06 mmL/Bal. 06 mmD.O.I. 20/08/16Survey held at NHTDes. of Damages: **Frt / Rear / O/S / N/S / U/C / Rooftop** orReas o/s
The **U/C / Chassis frame / Body Structure** affected due to collision.

Date / Time

Action / Instruction

TP AXARIP # 4220.40Red CB (705660 / 637)

Date/Time, File Pass to?

☐: **Preli. Report**

1)

Date/Time, File Return to?

☐: **Final Report**

2)

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech. Invs (\$ _____)

☐

: Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS, SI

Photos

Others

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16017693/Aya3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 20-09-2016	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	PA 7689Y	Veh. Inspected	SKN 5670D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/09/2016
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	15/09/2016	Inspection Date	20/09/2016
Survey held at	NEW HOCK TECK MOTOR WORKSHOP BLOCK 1, KAKI BUKIT AVE 6 #01-43 SINGAPORE 417883		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 2032E

Vehicle Details

Vehicle No.: SKN5670D

Vehicle to be Exported: Yes

Intended De-registration Date: 19 Sep 2016

Vehicle Make: AUDI

Vehicle Model: A4 1.8 TFSI MU (EU6)

Primary Colour: Grey

Manufacturing Year: 2014

Engine No.: CJE078448

Chassis No.: WAUZZZ8K8EA126886

Maximum Power Output: 125.0 kW (167 bhp)

Open Market Value: \$28,970.00

Original Registration Date: 26 Jun 2014

First Registration Date: 26 Jun 2014

Transfer Count: 0

Actual ARF Paid: \$22,558.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 25 Jun 2024

PARF Rebate Amount: \$16,918.00

Intended COE Rebate Details

COE Expiry Date: 25 Jun 2024

COE Category: B - Car (above 1600cc or 97kW (130bhp))

COE Period(Years): 10

QP Paid: \$65,700.00

COE Rebate Amount: \$51,027.00

Total Rebate Amount: \$67,945.00

The information contained herein is correct as at 19 Sep 2016

OK

Land Transport Authority

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新 福 德 車 廠

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com

Website: www.nhtmotor.com

Tel: 6747 9241

Fax: 6741 7276

JAYAMANI D/O GOVINDASAMY THANGAVELU GST Reg No.: M90368118A 16th Sep 2016

Blk C, 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TPA x A

JAS

Accident date: 15th Sep 2016

Estimated repair cost for vehicle no: SKN5670D AUDI A4 1.8T '14

S/n	Qty	Items	U/price	Amount	
1	1	Rear Bumper <i>Del</i>		\$1,778.75	✓
2	1	Rear R/H Bumper Side Retainer <i>to</i>		\$41.25	✓
3	2	Rear Bumper Reverse Sensor <i>1 piece dyed</i>	\$224.25	\$448.50	224.25
4	1	Rear Bumper Lower <i>del</i>		\$285.50	✓
5	1	Rear R/H Tail Lamp <i>at</i>		\$826.25	
6	1	Rear R/H Tail Lamp Panel <i>new</i>		\$293.00	+
7	1	Rear R/H Boot Lid Side Reflector <i>new</i>		\$688.75	+
8	1	Rear R/H Fender <i>Byis</i>		\$1,551.25	+
9	1	Rear R/H Fender Glass <i>3 MF</i>		\$365.00	+
10	1	Rear Windscreen Moulding <i>1</i>		\$168.75	+

Subtotal :- \$6,447.00

3156

2842.40

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour charges

To remove & refit cushion	\$280.00 *
To remove & refit roof top cushion	\$380.00 *
To remove & refit petrol tank	\$280.00 *
To remove & refit fender glass	\$120.00 *
Gum	\$50.00 *
To remove & refit rear windscreen	\$120.00 *
Gum	\$50.00 *
To remove & refit reverse sensor	\$100.00 50.
Tuff kote	\$150.00 *
To check wiring	\$100.00 30.
Panel Beating	600 \$1,600.00 600
Spray Painting	600 \$1,600.00 700

Subtotal :- \$4,830.00

Total:- \$11,277.00

P/P
Adrian C
20/09/16.
030-gp.

total 4220.40
(P/P)

4220.40

plus 300.

040-gp.

Jas Khine (LKKAuto)

From: Admin . <admin@nhtmotor.com>
Sent: Tuesday, 7 March, 2017 2:00 PM
To: Jas Khine (LKKAuto)
Cc: Chloe (chloe@nhtmotor.com)
Subject: SKN5670D CLAIMING PA7689Y DOA 15.09.16

Follow Up Flag: Follow up
Flag Status: Completed

Hi Jas

Your insured had reported that he was traveling straight and felt an impact.
My customer said he was stationary therefore this is very obvious that your insured who was driving had hit onto my customer's car.
Moreover, there was a traffic Marshall present, there is no need for my customer to risk making a false statement whereby it is so easy to find the witness.

Your insured was obviously trying to make the report very ambiguous and making the claims difficult.

Therefore, we do not wish to drag this case further, I just hope you can compromise and let us have your reasonable offer asap.

Your insured had reported that he was travelling straight and felt an impact.
My customer said he was stationary therefore this is very obvious that your insured who was driving had hit onto my customer's car.
Moreover, there was a traffic marshall present, there is no need for my customer to risk making a false statement whereby it is so easy to find the witness.

Your insured was obviously trying to make the report very ambiguous and making the claims difficult.

Therefore, we do not wish to drag this case further, I just hope you can compromise and let us have your reasonable offer asap.

You're reply much appreciated.

Sukyi

新福德车厂

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883
T : 6747 9241 | F : 6741 7276

On March 6, 2017 at 2:58 PM "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com> wrote:

Dear Sukyi,

Further to the below matter and as spoken earlier.

This is a case of conflicting versions and whereby your client's reported that his stationary vehicle was being hit by our insured vehicle.

Kindly provide us the substantial evidence to support at the time of the collision your client's vehicle was stationary for our further consideration.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin . [<mailto:admin@nhtmotor.com>]
Sent: Thursday, 2 March, 2017 6:15 PM
To: Jas Khine (LKKAuto)
Cc: Chloe; Vic (LKKAuto)
Subject: SKN5670D CLAIMING PA7689Y DOA 15.09.16

Hi Jas

Please advice your offer & revert for close case.

You're reply much appreciated.

Sukyi

新福德车厂

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276

----- Original Message -----

From: Chloe <chloe@nhtmotor.com>
To: "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>
Cc: admin@nhtmotor.com
Date: January 23, 2017 at 9:54 AM
Subject: RE: SKN5670D CLAIMING PA7689Y DOA
15.09.16

Dear Jas,

Our customer was stationary as per instructions from the road
marshall, your insured said he was driving and hit onto our
vehicle.

I think this is direct enough.

Hope to receive your offer soon.

Thank you.

Regards,

Chloe Chew

新福德車廠

NEW HOCK TECK MOTOR WORKSHOP

Blk C #01-43 Autobay@Kaki Bukit
1 Kaki Bukit Ave 6 Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

On December 16, 2016 at 9:16 AM "Jas Khine
(LKKAuto)" <jaskhine@lkkauto.com> wrote:

Dear Chloe,

Noted with received.

Please be informed that liability is unclear for below
matter case as both parties reported conflict of
version.

Enclosed herewith our insured accident statement
for your perusal.

Kindly assist to check with your client is there any
evidence to support his version.

We will revert to you with our offer upon hearing
from you.

Thank you.

*"Wishes you a Merry Christmas & Happy New
Year 2017"*

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax:
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Chloe [<mailto:chloe@nhtmotor.com>]
Sent: Friday, 16 December, 2016 11:09 AM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Subject: SKN5670D CLAIMING PA7689Y DOA
15.09.16

Dear Jas,

Enclosed LOD and supporting documents for

NEW HOCK TECK MOTOR WORKSHOP

Our Ref : SKN5670D
Your Ref : PA7689Y
Date : 12th December 2016

Block 1 Kaki Bukit Avenue 6
#01-43
Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

Axa Insurance Singapore Pte Ltd
8 Shenton Way
#27-02 AXA Tower
Singapore 068811

Dear Sirs,

RE : Accident Involving SKN5670D & PA7689Y ON 15.09.2016 Along 18 Pioneer Road Exxon Mobil At 17:05 HRS

We are instructed by **JAYAMANI D/O GOVINDASAMY THANGAVELU** of Blk 545 Serangoon North Ave 3 #09-212 Singapore 550545 to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SKN5670D** was damaged by vehicle **PA7689Y** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-



1) Repair Costs	\$ 4,515.83
2) Loss of Rental for 03 days	\$ 577.80
3) LTA Fee	\$ 5.35
	<u>\$ 5,098.98</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- 3) LTA Receipt **PA7689Y**

Please let us have your cheque for the sum of **\$ 5,098.98** made payable to us, **NEW HOCK TECK MOTOR WORKSHOP** in the next 14 days

Yours faithfully,



NEW HOCK TECK MOTOR WORKSHOP



新 福 德 車 廠

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com

Website: www.nhtmotor.com

Tel: 6747 9241

Fax: 6741 7276

RCB No.: 52989088K

GST Reg No.: M90368118A

TAX INVOICE

AXA Insurance Singapore Pte Ltd

8 Shenton Way,

#B1-01,

Singapore 068811

Invoice No : NPI1612-0381

Date : 12-Dec-16

Date of Accident : 15-Sep-16

Vehicle No. : SKN5670D

Model Type : Audi A4

Client: JAYAMANI D/O GOVINDASAMY THANGAVELU

Descriptions		Amount
Lump Sum Repair Cost		4,220.40
Sub Total	:	4,220.40
GST 7%	:	295.43
Total	:	4,515.83

SIN DOLLARS: FOUR THOUSAND FIVE HUNDRED FIFTEEN AND EIGHTY THREE CENTS



HIRER'S PARTICULARS

Name (as in I/C) **WONG KUN CHUN**
NRIC/Passport No: **47749288** Date of Birth: **11/07/1988**
Address: **511-007 HONGKONG NURSAVE 3** Age: **15**
S(**150545**)
Name & Address of Employer: **#07-012**
Occupation: _____ Driving Exp: **26/4/2005**
Driving Licence No: _____ Passed Date: _____
D/L Type: Local/Int'l/Others: _____
Tel(O) _____ (R) _____ HP **1525133**

DRIVER'S PARTICULARS

Name (as in I/C) _____
NRIC/Passport No: _____ Date of Birth: _____
Age: _____
S(_____)
Occupation: _____ Driving Exp: _____ Yrs
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: **SKN 56700** Replace Veh No: _____
Loan Vehicle No: **511 4868 R** VR No: _____
Make & Model: **1 CARRY** Auto/Manual Group: _____
CHARGES : \$ cts
Daily **3** day @ \$ **180** Per day **\$540**
Weekly/Monthly week @ \$ _____ Per week/Monthly _____
Others _____
CDW/PAI @ \$ _____ Per day/Monthly _____
Delivery/Collection Svc _____
GST **7%** **\$37**
(A) SUB-TOTAL **\$577**
OR No: _____
Patrol Level & Surchage **OUT** E 1/4 1/2 3/4 F
First _____ km FREE per day GST _____
Excess mileage is chargeable at _____ cents per km TOTAL CHARGES _____

Security Deposit : \$ _____ Bank: _____
CASH/NETS/VISA/MC/AMEX/CHQ No: _____
Expiry Date: _____ Card ID No: _____
Name as in Card: _____

NON WAIVER EXCESS (Subject to GST): \$ **3000**

ACCESSORIES CHECK

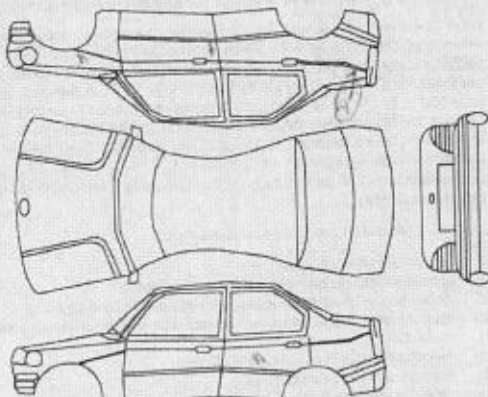
☐ IU ☐ STD Tools ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____

Additional Driver's Signature: _____

SINGAPORE Use Only

INDICATE:
A - Accidents
D - Dents
S - Scratches
Track



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement.

Date Out	Time Out	Mileage	Check By	Remarks
17/9/16	1350	113506	6Yonh	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
22/9/16	2100			

Hirer's/Driver Signature

Hirer's/Driver Signature

Attn: Motor Claim Department

AXA INSURANCE PTE LTD

8 SHENJON WAY #27-01

SINGAPORE 068811

Dear Sir,

CLAIMANT: Jayamani D/o Govindasamy Thangavelu

ACCIDENT INVOLVING SKN5670D & PA7689Y ON 15/09/2016
ALONG 18 Pioneer Road. Exxon Mobil AT 1705PM.

I/We Jayamani D/o Govindasamy Thangavelu am/are the registered owner of
motor no. SKN5670D which was involved in the above accident with motor vehicle
registered no. PA7689Y insured by you.

Please take note that I have assigned all compensation monies due to me / us in the above
accident to **M/S NEW HOCK TECK MOTOR WORKSHOP**

I/We, hereby authorize you to release all compensation monies pertaining to the above-
mentioned accident to **M/S NEW HOCK TECK MOTOR WORKSHOP** and forward your settlement
cheque to my solicitors, M/S _____ whom I had authorized to
collect the said compensation monies.

Thank you.

* Jayamani
Claimant: Jayamani D/o Govindasamy Thangavelu
Authorised Signatory

[Signature]
Witness: Sukyi
Date: 20/09/16

Jas Khine (LKKAUTO)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 20 February, 2017 1:00 PM
To: do-not-reply@merimen.com
Cc: Vic (LKKAUTO); Jas Khine (LKKAUTO); Admin A
Subject: Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN5670D (TP : LKK REF - CC4/AXA16017693/Aya3) on 15.09.2016

Follow Up Flag: Follow up
Flag Status: Completed

This mail is associated with :

***SKN5670D (C0400141)**

[PA7689Y]

TP

JAYAMANI D/O GOVINDASAMY THANGAVELU

Sep 15 2016 12:00AM

[KHIM SEAH ENTERPRISE PTE LTD]

New Hock Teck Motor Workshop

efining / insurance

AXA INSURANCE PTE LTD
8 Shenton Way, #24-01
Singapore 068811
Customer Centre #B1-01
☎ (65) 6880 4888
🖨 (65) 6338 2522
💻 www.axa.com.sg
GST Reg No.: 19990355
Co. Reg No.: 19990355

Hi LKK,

please proceed with negotiating.

Regards
Wancong

<-- Original Message -->

From: LKK_HQ

To: tan.wancong@axa.com.sg; AXA_SG

CC: vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 13/02/2017 07:29 PM

Subject: Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN5670D (TP : LKK REF - CC4/AXA16017693/Aya3) on 15.09.2016

Dear Wan Cong,

Dear Wan Cong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise also whether we can proceed for direct settlement for this case.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : Tan Wancong (AXA Insurance Pte Ltd)

Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Tuesday, 21 March, 2017 3:25 PM
To: 'Admin.'
Cc: Chloe (chloe@nhtmotor.com)
Subject: RE: SKN5670D CLAIMING PA7689Y DOA 15.09.16

WITHOUT PREJUDICE

Dear Sukyi,

Further to the below matter.

This is a case of conflicting versions and there is no substantial evidences provided by both parties.

Kindly advise who is a traffic Marshall present at the time of collision and provide the witness statement for our further consideration.

Otherwise, we would maintain 50% of liability as instructed by our Principal. The quantum is as follow:

Cost Of Repair (W/GST)	\$	4,515.83
Loss of rental (\$149.80 w/gst x 3 days)	\$	449.40
	\$	4,965.23
At 50% of liability	\$	2,482.62
LTA Search Fee	\$	5.35
Our Offer	\$	2,487.97

Kindly let us have your acceptance.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin . [mailto:admin@nhtmotor.com]
Sent: Tuesday, 21 March, 2017 9:25 AM
To: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>
Cc: Chloe (chloe@nhtmotor.com) <chloe@nhtmotor.com>
Subject: SKN5670D CLAIMING PA7689Y DOA 15.09.16

Good morning Jas

Please advice & revert.

You're reply much appreciated.

Sukyi

新福德车厂

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276

On March 15, 2017 at 4:09 PM "Admin ." <admin@nhtmotor.com> wrote:

Hi Jas

Hope to receive your offer soon for close case.

Sukyi

新福德车厂

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276

On March 15, 2017 at 3:27 PM "Jas Khine (LKKAuto)"
<jaskhine@lkkauto.com> wrote:

Hi Sukyi,

Below matter is still pending instruction from our Principal AXA.

We will follow up the matter and will revert to you soon.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin . [mailto:admin@nhtmotor.com]
Sent: Tuesday, 14 March, 2017 1:35 PM
To: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>
Cc: Chloe (chloe@nhtmotor.com) <chloe@nhtmotor.com>
Subject: SKN5670D CLAIMING PA7689Y DOA 15.09.16

Hi Jas

Please advice & revert.

Your reply much appreciated.

Sukyi

新福德车厂

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276

On March 7, 2017 at 11:29 AM "Admin ."
<admin@nhtmotor.com> wrote:

Hi Jas

Your insured had reported that he was traveling straight and felt an impact.

My customer said he was stationary therefore this is very obvious that your insured who was driving had hit onto my customer's car.

Moreover, there was a traffic Marshall present, there is no need for my customer to risk making a false statement whereby it is so easy to find the witness.

Your insured was obviously trying to make the report very ambiguous and making the claims difficult.

Therefore, we do not wish to drag this case further, I just hope you can compromise and let us have your reasonable offer asap.

Your insured had reported that he was travelling straight and felt an impact.

My customer said he was stationary therefore this is very obvious that your insured who was driving had hit onto my customer's car.

Moreover, there was a traffic marshall present, there is no need for my customer to risk making a false statement whereby it is so easy to find the witness.

Your insured was obviously trying to make the report very ambiguous and making the claims difficult.

Therefore, we do not wish to drag this case further, I just hope you can compromise and let us have your reasonable offer asap.

Your reply much appreciated.

Sukyi

新福德车厂

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276

On March 6, 2017 at 2:58 PM "Jas Khine (LKKAUTO)" <jaskhine@lkkauto.com> wrote:

Dear Sukyi,

Further to the below matter and as spoken earlier.

This is a case of conflicting versions and whereby your client's reported that his stationary vehicle was being hit by our insured vehicle.

Kindly provide us the substantial evidence to support at the time of the collision your client's vehicle was stationary for our further consideration.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax:
6741-4108

From: Admin . [<mailto:admin@nhtmotor.com>]
Sent: Thursday, 2 March, 2017 6:15 PM
To: Jas Khine (LKKAuto)
Cc: Chloe; Vic (LKKAuto)
Subject: SKN5670D CLAIMING PA7689Y DOA
15.09.16

Hi Jas

Please advice your offer & revert for close case.

You're reply much appreciated.

Sukyi

新福德车厂

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore

417883

T: 6747 9241 | F: 6741 7276

----- Original
Message -----
From: Chloe
<chloe@nhtmotor.com>
To: "Jas Khine
(LKKAuto)"
<jaskhine@lkkauto.com>
Cc:
admin@nhtmotor.com
Date: January 23,
2017 at 9:54 AM
Subject: RE:
SKN5670D
CLAIMING



RE: CASE PENDING FINALIZE CONFIRMATION

Denise Tay (LKKAuto) to: Chong Kean Yap, Asher Sng
(LKKAuto), Vic (LKKAuto), Jas Khine (LKKAuto), Janice Lee

18/08/2017 02:06 PM

Cc: SUR, Admin A

From: "Denise Tay (LKKAuto)" <denisetay@lkkauto.com>
To: Chong Kean Yap <KeanYap.Chong@hcspl.com.sg>, "Asher Sng (LKKAuto)"
<AsherSng@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Jas Khine (LKKAuto)"
<jaskhine@lkkauto.com>, "Janice Lee (LKKAuto)" <JaniceLee@lkkauto.com>, "Shiau Chan
Cc: SUR <sur@lkkauto.com>, Admin A <admin-a@lkkauto.com>

Dear All,

Kindly assist on the finalization:-

- 1) ~~SLC3931K TP/AXA - Urgent Vic - CC4/AXA17002743/T1ha3~~
- ✓ 2) SJK167B TP/AXA - Urgent Jas - CC4/AXA16005953/T1yb3 *DOA 11/11/2015*
- ✓ 3) SJT4932K TP/LONPAC - Vic CC4/LPC17000934/R1ha3
- ✓ 4) SLE6129E TP/INDIA - Jas CC4/III16024426/T1yb3
- ✓ 5) SLG9186J TP/FIRST CAPITAL Janice - CS/FCI17004317/T1rb
- ~~6) SFN6658T TP/INDIA - Jas CC4/III17002266/T1yb3~~
- ~~7) SLC7408D TP/FWD - Asher CC4/FWD17008735/R1eb3~~
- ✓ 8) SLB7907K TP/1ST CAPITAL - Janice CS/FCI17004765/R1rb
- ✓ 9) SKW6474A OD/MSIG - Shiau Chan CS/MSG17003882/R1qh3

Best Regards,
Denise Tay | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Kean Yap [mailto:KeanYap.Chong@hcspl.com.sg]
Sent: Friday, 18 August, 2017 12:07 PM
To: SUR <sur@lkkauto.com>
Subject: Re: CASE PENDING FINALIZE CONFIRMATION

Dear Denise,

As spoken.

Please assist to close outstanding finalise case below.

- 1) SLC3931K TP/AXA - Urgent
- 2) SJK167B TP/AXA - Urgent
- 3) SJT4932K TP/LONPAC
- 4) SLE6129E TP/INDIA
- 5) SLG9186J TP/FIRST CAPITAL
- 6) SFN6658T TP/INDIA
- 7) SLC7408D TP/FWD
- 8) SLB7907K TP/1ST CAPITAL
- 9) SKW6474A OD/MSIG

Chong Kean Yap
Motor Claims Advisor
Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6282

Print Sent Message

This mail is associated with :

***SKN5670D (C0400141)**
[PA7689Y]
TP
JAYAMANI D/O GOVINDASAMY THANGAVELU
Sep 15 2016 12:00AM
[KHIM SEAH ENTERPRISE PTE LTD]
New Hock Teck Motor Workshop

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 08/12/2017 12:07 PM.
To tan.wancong@axa.com.sg; AXA_SG
CC vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com
Subject **WILL CLOSE TEMPORARY..NO FURTHER DEVELOPMENT.... Accident Involving PA7689Y (OI : AXA - C0400141) and SKN5670D (TP : LKK REF - CC4/AXA16017693/Aya3) on 15.09.2016**

Dear Wancong,

We refer to the above matter.

Please be informed that our latest correspondence with TP repairer is on 21/03/2017 and still have yet revert to us. (please see the attached)

Since there is no further development more than six months, we will close the matter temporary at our end and will submit wp report to your good office.

If there is any new development, we will inform to you accordingly and will continue handle the matter.

Thank you.

Best Regards,
Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

CC: AXA_SG; vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 18/09/2017 05:20 PM

Subject: Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN5670D (TP : LKK REF - CC4/AXA16017693/Aya3) on 15.09.2016



Hi Jas,

please proceed with negotiating

Thanks
Wancong

<-- Original Message -->

From: LKK_HQ

To: tan.wancong@axa.com.sg; AXA_SG

CC: vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 13/02/2017 07:29 PM

Subject: Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN5670D (TP : LKK REF - CC4/AXA16017693/Aya3) on 15.09.2016

Dear Wan Cong,

Further to the below matter.

We had tried to engage OI company several times to provide OID'S driving licence/vocational licence and follow up with several email as well. However, up to date did not provide to us. (please see the attached email)

Kindly advise your further instrucion whether we may proceed with negotiating as TP reparier keeps chasing us for settlement.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

CC: vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 28/09/2016 11:40 AM

Subject: Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN5670D (TP : LKK REF - CC4/AXA16017693/Aya3) on 15.09.2016



redefining / insurance



AXA INSURANCE SINGAPORE PTE LTD

☎ (65) 6338 7288

☎ (65) 6338 2522

🌐 www.axa.com.sg

Hi Mei Kwan,

Please assist to retrieve copy of DL and VL from Insured Driver. Please proceed for direct settlement if damages consistent first.

As per policy, there is an additional all claim excess on driver with driving experience of less than 1 year on the relevant classes of driving license.

Thanks

Regards,
Wancong

<-- Original Message -->

From: LKK_HQ

To: tan.wancong@axa.com.sg
CC: AXA_SG; vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com
Sent On: 28/09/2016 11:14 AM
Subject: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN5670D (TP : LKK REF - CC4/AXA16017693/Aya3) on 15.09.2016

Dear Wan Cong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise also whether we can proceed for direct settlement for this case.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Tuesday, 4 October, 2016 12:03 PM
To: 'kalidass@khimseah.com'; 'daryl@khimseah.com'
Subject: ACCIDENT INVOLVING PA 7689Y & SKN 5670D ALONG/AT EXXON MOBIL – 18 PIONEER ROAD ON 15/09/2016

04 OCTOBER 2016

KHIM SEAH ENTERPRISE PTE LTD

Dear Sir/Madam,

OUR REF : CC4/AXA16017693/Aya3
YOUR REF : PA 7689Y

ACCIDENT INVOLVING PA 7689Y & SKN 5670D ALONG/AT EXXON MOBIL – 18 PIONEER ROAD ON 15/09/2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s New Hock Teck Motor Workshop acting on behalf of the owner of SKN 5670D against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We also wish to advise that there is an excess of **S\$1,500.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of **S\$1,500.00**; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Singapore Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to jaskhine@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at jaskhine@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Sep 2016		19 Sep 2016 17:13 Edit Adj Rpt	S\$4,220.40 Edit Estimates	S\$4,220.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	KHIM SEAH ENTERPRISE PTE LTD, Co. Reg. No.: 200206061K		
Main Claimant:	JAYAMANI D/O GOVINDASAMY THANGAVELU, ID: S0242032E		
Vehicle Reg. No.:	SKN5670D	Date of Loss:	15/09/2016 00:00 - :59
Claim Type:	TP / C0400141	Policy/Cover Note No.:	P0926241 (Third Party Only)
Vehicle Reg. No. (Insured):	PA7689Y	Policy No. (Claimant):	GA045006/1
		Excess:	S\$1,500.00
Repairer:	New Hock Teck Motor Workshop (HQ) Blk 1, Kaki Bukit Avenue 6 #01-43, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Tan Wancong - 68804832]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/09/2016]		
Adj Asg. Remarks:	Please assign to Adrian Ling from LKK Auto		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (18/09/2017): Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN...
- AXA_SG (20/02/2017): Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN...
- AXA_SG (28/09/2016): Re: Direct Settlement - Accident Involving PA7689Y (OI : AXA - C0400141) and SKN...
- AXA_SG (28/09/2016): TP settlement - C0400141/P0926241
- AXA_SG (19/09/2016): WP / New TP Assignment - C0400141/P0926241



ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN5670D (C0400141)
[PA7689Y]

TP

JAYAMANI D/O GOVINDASAMY THANGAVELU

Sep 15 2016 12:00AM

[KHIM SEAH ENTERPRISE PTE LTD]

New Hock Teck Motor Workshop

Upload Documents		Upload Photos	Compose New Letter	View Use Viewer	
Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	19/09/16 17:12	Email Correspondence - TP Appoint LKK as SJE		Load TIF	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/09/16 11:22	Accident Statement From: SC - Reg. No: PA7689Y, Claimant: KHIM SEAH ENTERPRISE PTE. LTD.		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/12/17 12:02	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
2	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
3	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
4	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
5	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
6	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
7	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
8	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
9	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
10	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
11	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
12	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
13	09/12/16 15:42	General View		Load JPG	<input checked="" type="checkbox"/>
14	09/12/16 15:42	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
15	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
16	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
17	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
18	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
19	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
20	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
21	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
22	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
23	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
24	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
25	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
26	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
27	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
28	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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31	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
32	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
33	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
34	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
35	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
36	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
37	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	09/12/16 15:43	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation					
			1 per page		<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	19/09/16 09:27	co-claimant TP _ABS		Load PDF	
2	19/09/16 09:27	EMAIL _ABS		Load PDF	
3	19/09/16 09:27	GIA SKN5670D TP _ABS		Load PDF	
4	19/09/16 09:39	Letter to Insured for Non-Reporting (with excess) _ABS		Load DOC	
5	19/09/16 14:58	CI		Load PDF	
6	19/09/16 14:58	Poi Schedule		Load PDF	
7	19/09/16 16:49	Email to Workshop with 10 list of surveyors_ABS		Load PDF	
8	28/09/16 11:30	DL		Load JPG	<input checked="" type="checkbox"/>
9	28/09/16 11:30	VL		Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/10/16 12:04	EMAIL TO INSURED		Load PDF	
2	08/12/17 11:49	EMAIL CORRESPONDENCE WITH TP		Load PDF	
3	08/12/17 11:54	WORKSHOP ESTIMATE		Load PDF	
4	08/12/17 11:54	EMAIL CORRESPONDENCE WITH TP		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16017693/AYA3Q2

Date: 19/12/2017

REFERENCE

Handling Insurer:	AXA Insurance Pte Ltd	Policy No:	P0926241
Claimant Vehicle No :	SKN5670D	Insured Vehicle No :	PA7689Y
Date of Loss:	15/09/2016	Nature of Claim:	TP
		Claim No:	C0400141

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKN5670D	Engine No:	CJE078448
Make & Model:	AUDI A4, 1.8 TFSI MU (EU6) (A)	Chassis No:	WAUZZZ8K8EA126886
Reg. Date:	26/06/2014 (Man. Year: 2014)	Odometer:	45005 km
Colour:	Bronze		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/60 R16	Rear Tyre Size:	225/60 R16
Front Left Side:	Maxxis 6 mm	Rear Left Side:	Maxxis 6 mm
Front Right Side:	Maxxis 6 mm	Rear Right Side:	Maxxis 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,447.00	2,840.40	3,606.60	55.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,830.00	1,380.00	3,450.00	71.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,277.00	4,220.40	7,056.60	62.58
+ GST 7.00/7.00% (S\$)	789.39	295.43	493.96	62.57
Nett Amount (S\$)	12,066.39	4,515.83	7,550.56	62.58
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment:	19/09/2016	
Date Inspected:	20/09/2016	Inspected At: New Hock Teck Motor Workshop (HQ) Blk 1, Kaki Bukit Avenue 6 #01-43, AutoBay @ Kaki Bukit Singapore 417883
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Dec 2017)
Parts:	143	AUDI A4 1.8 TFSI MU (EU6) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKN5670D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Deformed	1,778.75 F	*1,778.75 FL
2	1		*REAR R/H BUMPER SIDE RETAINER (CONSISTENT)	Necessary	41.25 F	*41.25 FL
3	1		*REAR BUMPER REVERSE SENSOR (CONSISTENT) (2 PCS)	Damaged (1 PCS ONLY)	448.50 F	*224.25 FL
4	1		*REAR BUMPER LOWER (CONSISTENT)	Deformed	285.50 F	*285.50 FL
5	1		*REAR R/H TAIL LAMP (CONSISTENT)	Cut	826.25 F	*826.25 FL
6	1		*REAR R/H TAIL LAMP PANEL (CONSISTENT)	Not Necessary	293.00 F	*- FL
7	1		*REAR R/H BOOT LID SIDE REFLECTOR (CONSISTENT)	Not Necessary	688.75 F	*- FL
8	1		*REAR R/H FENDER (CONSISTENT)	Repair	1,551.25 F	*- FL
9	1		*REAR R/H FENDER GLASS (CONSISTENT)	Not Necessary	365.00 F	*- FL
10	1		*REAR WINDSCREEN MOULDING (CONSISTENT)	Not Necessary	168.75 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	6,447.00	3,156.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	315.60
Total Parts (S\$)	6,447.00	2,840.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT CUSHION	New	280.00	0.00
2	TO REMOVE & REFIT ROOF TOP CUSHION	New	380.00	0.00
3	TO REMOVE & REFIT PETROL TANK	New	280.00	0.00
4	TO REMOVE & REFIT FENDER GLASS	New	120.00	0.00
5	GUM	New	50.00	0.00
6	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	0.00
7	GUM	New	50.00	0.00
8	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	50.00
9	TUFF KOTE	New	150.00	0.00
10	TO CHECK WIRING	New	100.00	30.00
11	PANEL BEATING	New	1,600.00	600.00
12	SPRAY PAINTING	New	1,600.00	700.00
Gross Labour Cost (S\$)			4,830.00	1,380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >