Summer Lee (LKK Auto)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 17 July, 2020 8:41 AM

To: assignments

Subject: FW: SNM20D202450/C02. Y/R: JEQ/SLW1390D/KA / FW: NOTICE OF ACCIDENT

Attachments: SLW1390D.PDF

Hi

Kindly assist.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, 17 July, 2020 12:34 AM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: alfred ng@juseq.com.sg

Subject: RE: SNM20D202450/C02. Y/R: JEQ/SLW1390D/KA / FW: NOTICE OF ACCIDENT

Without Prejudice

Dear Sirs

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: alfred ng@juseq.com.sg [mailto:alfred ng@juseq.com.sg]

Sent: Wednesday, 15 July 2020 6:08 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: RE: SNM20D202450/SJH2973T/LOWCT / Y/R: JEQ/SLW1390D/KA / FW: NOTICE OF ACCIDENT

Your ref: SNM20D20450/SJH2973T/LOWCT

Our ref: JEQ/SLW1390D/KA

Dear Cecilia,

We refer to your email today.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- Absolute Appraisal Services Pte Ltd; 1.
- 2. Sincere Appraisal Services;
- 3. Mc Coy Appraiser Pte Ltd;
- 4. Delta V Consultant;
- 5. Prominent Appraiser Pte Ltd;
- Advance Automotive Consultancy Pte Ltd; 6.
- 7. Pal's Appraiser Pte Ltd;
- 8. S K Auto Consultants;
- 9. Prudent Adjustors Services;
- 10. CL Appraiser Pte Ltd;

Please be informed that if the above mentioned surveyors is not agreeable by you, our clients' motor vehicle is available for pre-repair inspection at the under-stated workshop;-

King's Auto Repair & Service Pte Ltd

Blk 176 Sing Ming Drive

#02-10.

Singapore 575721 Tel: 6457-8629 Fax: 6451-7651

Person in charge: Alex Quek.

With Regards

Alfred Ng Executive Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road

#10-03 Singapore 059413

Tel: 6536 9339 Fax: 6536 5368

Chinatown Point

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From: Cecilia Low [mailto:cecilia.low@sg.cntaiping.com]

Sent: Wednesday, July 15, 2020 5:24 PM

To: alfred ng@juseq.com.sg

Subject: RE: SNM20D202450/SJH2973T/LOWCT / Y/R: JEQ/SLW1390D/KA / FW: NOTICE OF ACCIDENT

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Wednesday, 15 July 2020 5:18 PM

To: alfred ng@juseq.com.sg; Cecilia Low < cecilia.low@sg.cntaiping.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D202450/SJH2973T/LOWCT / Y/R: JEQ/SLW1390D/KA / FW: NOTICE OF ACCIDENT / BOON SEN

Dear Cecilia,

Please conduct PRS for SLW1390D.

Note: officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Wednesday, July 15, 2020 4:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: NOTICE OF ACCIDENT

Your ref: SJH2973T

Our ref: JEQ/SLW1390D/KA

Dear Sirs,

We act for the owner of vehicle no. SLW1390D.

We hereby notify you of a road traffic accident on **13 July 2020** at about 1755 **hrs**, along Simei Road involving our client's vehicle and vehicle registration no. SJH2973T driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413

Tel: 6536 9339 Fax: 6536 5368

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