

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 16 July, 2020 10:04 AM  
**To:** 'Venessa Chan - SGUser'; assignments; Admin A  
**Cc:** 'Motor Claims SG - SG Common'; 'Lionel Tan Tian Pei - SGUser'  
**Subject:** RE: Notification Of Accident For Our Veh SGL5591G FWD VEH NO: SCX9999Y

**Categories:** HMK

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Sent:** Wednesday, 15 July, 2020 6:11 PM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>  
**Subject:** Notification Of Accident For Our Veh SGL5591G FWD VEH NO: SCX9999Y

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**100-day cover for S\$28.** Terms & Conditions apply. Protected up to specified limits by SOIC.



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**From:** Venessa Chan - SGUser

**Sent:** Wednesday, 15 July 2020 6:10 pm

**To:** 'ngs motorsport' <[ngsmotorsportpteltd@gmail.com](mailto:ngsmotorsportpteltd@gmail.com)>

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** Notification Of Accident For Our Veh SGL5591G FWD VEH NO: SCX9999Y

Hi Evelyn,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

**Venessa Chan**

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

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**From:** ngs motorsport <[ngsmotorsportpteltd@gmail.com](mailto:ngsmotorsportpteltd@gmail.com)>

**Sent:** Wednesday, 15 July 2020 5:37 pm

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Subject:** [EXTERNAL] Re: Notification Of Accident For Our Veh SGL5591G FWD VEH NO: SCX9999Y

Hi,

Kindly appoint LKK AUTO CONSULTANTS PTE LTD. Thank you

Regards,

**Evelyn Ng**

**DID HP 9695 5547**

**NGS MOTORSPORT PTE LTD**

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

On Wed, Jul 15, 2020 at 4:44 PM Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Steven,

Refer to your email dated on 15.07.2020 of the PRI Notice of your client's vehicle SGL5591G;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**100-day cover for S\$28.**

Terms & Conditions apply. (Protected) up to specified limits by SDC.

**FWD**  
insurance

**From:** ngs motorsport <[ngsmotorsportpteltd@gmail.com](mailto:ngsmotorsportpteltd@gmail.com)>  
**Sent:** Wednesday, July 15, 2020 4:23 PM  
**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Subject:** [EXTERNAL] Notification Of Accident For Our Veh SGL5591G

Dear Sir/Madam,

**RE: Accident on 13/07/2020 @18:05hrs**

**Along Sembawang Road Towards Yishun**

**Involving SGL5591G & SCX9999Y**

**Claims Againts Veh SCX9999Y (FWD)**

**Vehicle SGL5591G (In workshop)**

Kindly be informed that an accident involving my/our vehicle no. **SGL5591G** and vehicle(s) no. **SCX9999Y** had taken place at/along **Sembawang Road Towards Yishun** on date **13/07/2020** at time **18:05** hours.

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

**Evelyn Ng**

**DID HP 9695 5547**

**NGS MOTORSPORT PTE LTD**

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047

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