

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 16 July, 2020 4:22 PM
To: serence ctc
Cc: Carmen Lim; SUR; Summer Lee (LKK Auto); assignments
Subject: RE: O/R : SNM20D202463/GP9039M/THAMYL / Y/R : SLT3584P / FW: REQUEST FOR PRI SURVEY SLT3584P / BOON SEN
Attachments: O/R : SNM20D202463/GP9039M/THAMYL / Y/R : SLT3584P / FW: REQUEST FOR PRI... (523 KB)

Without Prejudice

Dear Serene

Thanks for the reply

Dear LKK

Please conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: serence ctc <serence@esteemperf.com.sg>

Sent: Thursday, July 16, 2020 3:51 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

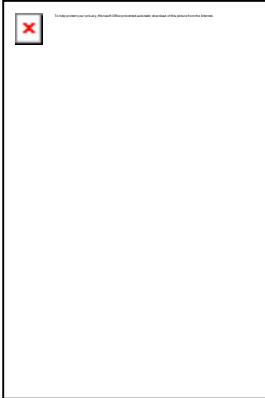
Cc: Carmen Lim <carmen@esteemperf.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: O/R : SNM20D202463/GP9039M/THAMYL / Y/R : SLT3584P / FW: REQUEST FOR PRI SURVEY SLT3584P / BOON SEN

Dear Pauline

We preferred Kenneth Kong to survey the car.

Thanks



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

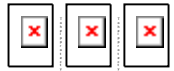
Esteem Performance Pte Ltd

P: 6566 2112

E: serence@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)
[385 Sin Ming Drive](#) Vicom Inspection
Centre (Showroom)

www.esteemperformance.com



On Thu, Jul 16, 2020 at 3:49 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

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From: Claims Dept of CTI

Sent: Thursday, July 16, 2020 3:34 PM

To: Carmen Lim <carmen@esteemperf.com.sg>; serence@esteemperf.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D202463/GP9039M/THAMYL / Y/R : SLT3584P / FW: REQUEST FOR PRI SURVEY SLT3584P / BOON SEN

Dear Pauline,

Please conduct PRS for SLT3584P. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, July 16, 2020 2:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: serence ctc <serence@esteemperf.com.sg>
Subject: REQUEST FOR PRI SURVEY SLT3584P

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLT 3584 P

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 Sin Ming Drive (Inside Vicom) Pte Ltd

Tel : 8799 0066

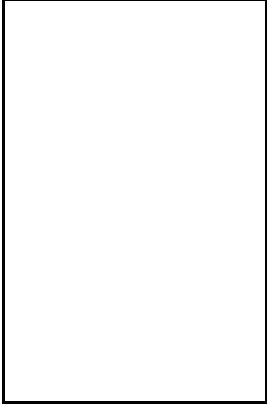
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

We will email the GIA report to you once received

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-](#)
[259 \(Head Office\)](#)

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