

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No.

SL28107T

Claimant's Vehicle No.

SJP1976A

Accident on

15/07/2020

involving vehicle/s No.

along/at

RPE TWD5 TPE

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$

40,766.81

Payable to

Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/
Car Rental S\$

2400.00

Payable to

Volkswagen Group Singapore Pte Ltd

3. Medical and
Search Fees S\$

7.45

Payable to

Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser

Contact No./H/P,


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Ong Wei Loang Elvan (the third party claimant") of _____ (address), owner of SJP1976A (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJP1976A that was damaged pursuant to the accident which occurred on 15/7/2020 (date) along KPE twds TPE (8.4km). (location) involving vehicle no/s SLL81671 ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of JULY (month) 20 20 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **VOLKSWAGEN GROUP SINGAPORE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$43,100.00** (Global Sum) for vehicle no. **SJP1976A** that was damaged pursuant to the accident which occurred on **15/07/2020** (date) along **KPE TWDS TPE** involving vehicle no/s **SLL8107T**.

This is pursuant to the inspection conducted on **20/07/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ONG WEI LOONG ELVAN** (the third party claimant”) of vehicle no. **SJP1976A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJP1976A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 11 (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

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Document no. 12033013144
Document date 18-08-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020017066/ 1
Job order date 29-07-2020
Service Advisor SHU SHI TANG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
ONG
WEI LOONG ELVAN
12 UPPER SERANGOON CRESCENT
#07-30
Singapore 534030

License plate	Model code	First registration	VIN	Model	Mileage
SJP1976A	7N24MY	31-10-2017	WVWZZZ7NZJV002805	Sharan Highline 2.0 I TSI 162kW DSG	50,045

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Leaked Check, Vacuum & Regas	1	pcs.	420.00	#1	420.00	449.40
	A/C GAS	1	pcs.	60.00	#1	60.00	64.20
7N0823031A	Hood	1	pcs.	1,595.18	#1	1,595.18	1,706.84
	FRT BONNET XR 30/7/2020						
8E0823429A	Jounce Bumper	1	pcs.	19.82	#1	19.82	21.21
	STOP BUFFER XR 30/7/2020						
1Q0823480	Hook	1	pcs.	89.37	#1	89.37	95.63
	LATCH XR 30/7/2020						
7N1823509B	Hood Latch Lower Portion	1	pcs.	135.59	#1	135.59	145.08
	BONNET LOCK XR 30/7/2020						
7N0863831	Hood Silencer	1	pcs.	265.93	#1	265.93	284.55
	BONNET INSULATOR XR 30/7/2020						
7N0807217J GRU	Cover For Bumper Primed	1	pcs.	1,620.73	#1	1,620.73	1,734.18
	XR 30/7/2020						
7N0807109D	Bumper Bracket	1	pcs.	764.09	#1	764.09	817.58
	FRT REINFORCEMENT XR 30/7/2020						
7N0807192	Guide Piece	1	pcs.	142.12	#1	142.12	152.07
	BUMPER CENTRE BRACKET XR						
	30/7/2020						
7N0807183A	Guide Piece	1	pcs.	32.35	#1	32.35	34.61
	BUMPER SIDE BRACKET LH XR 30/7/2020						
7N0853677 9B9	Grill Satin Black	1	pcs.	180.49	#1	180.49	193.12
	BUMPER CENTRE LOWER GRILLE XR						
	30/7/2020						
7N0853101 2ZZ	Decorative Moulding Brigh	1	pcs.	209.71	#1	209.71	224.39
	CTR LOWER GRILLE CHROM SCK S/O						
	30/7/2020						
7N0853665B 9B9	Cooling Air Grill Satin B	1	pcs.	173.48	#1	173.48	185.62
	FOG LAMP GRILLE LH XR 30/7/2020						
7N0807205 GRU	Cap Primed	1	pcs.	56.24	#1	56.24	60.18
	TOWING CAP SCK S/O 30/7/2020						
1S0919275C GRU	Sensor Primed	2	pcs.	172.33	#1	344.66	368.79
	FRT BUMPER PARKING SENSOR XR						
	30/7/2020						
1T0919133C 9B9	Seal Ring Satin Black	2	pcs.	0.76	#1	1.52	1.63
	XR 30/7/2020						
7N0853651F 9B9	Radiator Grille Satin Bla	1	pcs.	644.08	#1	644.08	689.17
	XR 30/7/2020						
7N0853600A FOD	Vw Sign Black High Gloss/	1	pcs.	112.51	#1	112.51	120.39
	XR 30/7/2020						
7N2941754B	Headlamps For Curve Light	1	pcs.	2,242.27	#1	2,242.27	2,399.23
	RH SCK S/O 30/7/2020						

VOLKSWAGEN CENTRE SINGAPORE

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Tax invoice

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78 Shenton Way
#07-16 AIG Building
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Service Advisor SHU SHI TANG

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SJP1976A	7N24MY	31-10-2017	WVWZZZ7NZJV002805	Sharan Highline 2.0 I TSI 162kW DSG	50,045

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N2941753B	Headlamps For Curve Light LH SCK S/O 30/7/2020	1	pcs.	2,242.27	#1	2,242.27	2,399.23
1T0941329A	Control Unit For Cornerin XR 30/7/2020	1	pcs.	601.96	#1	601.96	644.10
3C0973737	Flat Contact Housing With H/LAMP WIRE HOUSING XR 30/7/2020	1	pcs.	18.43	#1	18.43	19.72
7N0805588D	Lock Carrier With Mountin XR 30/7/2020	1	pcs.	958.59	#1	958.59	1,025.69
7N0805567B	Support For Lock Carrier XR 30/7/2020	1	pcs.	112.38	#1	112.38	120.25
7N0805931	Cross Support H/LAMP TOP PANEL LH XR 30/7/2020	1	pcs.	56.02	#1	56.02	59.94
7N0805932	Cross Support H/LAMP TOP PANEL RH XR 30/7/2020	1	pcs.	56.02	#1	56.02	59.94
7N0816411	Refrigerant Condenser Wit A/C CONDENSER XR 30/7/2020	1	pcs.	813.87	#1	813.87	870.84
G 013A8JM1	Coolant Concentrate XR 30/7/2020	2	pcs.	42.49	#1	84.98	90.93
7N0121283C	Air Duct AIR GUIDE LH XR 30/7/2020	1	pcs.	43.49	#1	43.49	46.53
5Q0129254E	Air Duct AIR INTAKE TOP HOUSING SCK S/O 30/7/2020	1	pcs.	57.53	#1	57.53	61.56
5QA129621	Air Duct AIR INTAKE CENTRE HOUSING XR 30/7/2020	1	pcs.	32.99	#1	32.99	35.30
7N0129618	Air Duct AIR INTAKE LOWER HOUSING SCK S/O 30/7/2020	1	pcs.	37.20	#1	37.20	39.80
7N0821021B	Fender LH XR 30/7/2020	1	pcs.	791.78	#1	791.78	847.20
7N0821135A	Cross Support FENDER BRACKET LH XR 30/7/2020	1	pcs.	40.10	#1	40.10	42.91
7N0827025H	Rear Trunk Lid XR 30/7/2020	1	pcs.	2,680.27	#1	2,680.27	2,867.89
D 169300M2	1k Window Adhesive SCK S/O 30/7/2020	2	pcs.	49.51	#1	99.02	105.95
D 00940104	All Purpose Cleaner XR 30/7/2020	1	pcs.	89.22	#1	89.22	95.47
D 00920002	Primer XR 30/7/2020	1	pcs.	25.74	#1	25.74	27.54
D 181802M1	Activator For Precoated W XR 30/7/2020	1	pcs.	23.77	#1	23.77	25.43
D 00950025	Applicator XR 30/7/2020	2	pcs.	9.39	#1	18.78	20.09

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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
8D0853419D	Packing Adhesive RR NUMBER PLATE PACKING XR 30/7/2020	1	pcs.	27.82	#1	27.82	29.77
WHT007341	Rivetted Cap Nut XR 30/7/2020	4	pcs.	2.23	#1	8.92	9.54
7P6853630D FOD	Vw Sign Black High Gloss/ XR 30/7/2020	1	pcs.	113.71	#1	113.71	121.67
7N0853687 739	Inscription Chrome NAME PLATE - SHARAN XR 30/7/2020	1	pcs.	85.53	#1	85.53	91.52
7N0853675F 2ZZ	Inscription Bright Chrome NAME PLATE - 380 TSI XR 30/7/2020	1	pcs.	70.04	#1	70.04	74.94
3CN945087	Additional Brake Light Wi 3RD BRAKE LIGHT XR 30/7/2020	1	pcs.	213.11	#1	213.11	228.03
7N0807417E GRU	Cover For Bumper Primed REAR BUMPER XR 30/7/2020	1	pcs.	1,250.67	#1	1,250.67	1,338.22
7N0807521C 9B9	Spoiler Satin Black XR 30/7/2020	1	pcs.	257.35	#1	257.35	275.36
7N0807305A	Bumper Bracket REAR REINFORCEMENT XR 30/7/2020	1	pcs.	755.41	#1	755.41	808.29
1T0919133C 9B9	Seal Ring Satin Black XR 30/7/2020	3	pcs.	0.76	#1	2.28	2.44
7N0945106B	Reflector RH XR 30/7/2020	1	pcs.	64.85	#1	64.85	69.39
7N0825711	Heat Shield For Exhaust M REAR SILENCER HEAT SHIELD OS CD 3/8/2020	1	pcs.	220.77	#1	220.77	236.22
7N0825206	Underbody Lining RR BUMPER LOWER COVER RH OS CD 3/8/2020	1	pcs.	106.71	#1	106.71	114.18
7N0810972	Wheelhouse Liner RR FENDER LINER RH SCK S/O 30/7/2020	1	pcs.	138.49	#1	138.49	148.18
1K0010014B	Sticker OS CD 3/8/2020	1	pcs.	13.99	#1	13.99	14.97
7N0010008B	Sticker 'Ac' *Refrigeran XR 30/7/2020	1	pcs.	16.43	#1	16.43	17.58
701010002A	Sticker *Overfilled Engin SCK S/O 30/7/2020	1	pcs.	13.99	#1	13.99	14.97
7N0807251A	Foam Insert REAR REINFORCEMENT FOAM XR 30/7/2020	1	pcs.	129.26	#1	129.26	138.31
7N0807441 GRU	Cap Primed REAR TOWING COVER SCK S/O 30/7/2020	1	pcs.	69.55	#1	69.55	74.42
1J0955665E	Elbow NOZZLE CYLINDER JOINT XR 30/7/2020	1	pcs.	15.65	#1	15.65	16.75
7N0253209AR	Exhaust Silencer Front OS CD 3/8/2020	1	pcs.	660.74	#1	660.74	706.99

VOLKSWAGEN CENTRE SINGAPORE

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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	LABOUR FRT	4	pcs.	840.00	#1	3,360.00	3,595.20
	SPRAY PAINT FRT	4	pcs.	800.00	#1	3,200.00	3,424.00
	LABOUR REAR	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINT REAR	4	pcs.	800.00	#1	3,200.00	3,424.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	R&R REAR EXHAUST PIPE	0.5	pcs.	840.00	#1	420.00	449.40
	R&R REAR LUGGAGE TRIM	0.5	pcs.	840.00	#1	420.00	449.40
	R&R REAR SEAT	0.5	pcs.	840.00	#1	420.00	449.40
	CHECK REAR WATER LEAK	1	pcs.	150.00	#1	150.00	160.50
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	AIG DIRECT SETTLEMENT DOA: 15/07/2020 TP VEH: SLL8107T SURVEY BY: RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,240.00	36,859.82	7%	2,666.99	38,099.82	40,766.81
Total	1,240.00	36,859.82		2,666.99	38,099.82	40,766.81



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

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Company	Customer Details:
AIG ASIA PACIFIC INSURANCE P/L	Mr
78 Shenton Way	ONG
#07-16 AIG Building	WEI LOONG ELVAN
Singapore 079120	12 UPPER SERANGOON CRESCENT
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	Singapore 534030

License plate	Model code	First registration	VIN	Model	Mileage
SJP1976A	7N24MY	31-10-2017	WVWZZZ7NZJV002805	Sharan Highline 2.0 TSI 162kW DSG	50,045

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



Automotive Pte Ltd

Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

ELVAN ONG WEI LEONG
12 UPPER SERANGOON CRESENT
#07-30
Singapore 534030
Tel: 96600063

Tax Invoice

Inv No. : RKL20070173

Date : 30 Jul 2020

Ref : B15811

Currency : SGD

Terms : COD

RA No. : RKL20070089

Veh No. : SMD6191S

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES FROM 30/07/2020 to 19/08/2020 VW GOLF 1.4 : SMD6191S RENTAL AGREEMENT : B15811 DRIVEN BY : ELVAN ONG WEI LEONG YOUR REF : VW/ALEX-SJP1976A	20.00	DAY	112.15	2,243.00

Remarks:

YOUR REF : VW/ALEX-SJP1976A

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal :	S\$ 2,243.00
Adjustment :	-S\$ 0.01
GST 7.0% :	S\$ 157.01
Total :	S\$ 2,400.00
Paid :	S\$ 2,400.00
Outstanding :	S\$ 0.00

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	GOLF	Vehicle No:	SMD 61915	Singapore	Malaysia
Date/Time Out:	30/7/20			S\$ 2500.00	S\$ 3500.00
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8			Per Accident	Per Accident
Date/ Time In:	18/08/20			Charges	
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8			Months @ \$	Per Month
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week
Change Over 2:	Date:	Initial:		30 Days @ \$ 112.15	Per Day
KM Out:	23066	KM In:	23770	Hours @ \$	Per Hour
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount %		
Name:	Elvan Ong Wei Loong		Rental Charges		
Address:	12 Upper Serangoon crescent		CDW @ \$ per day / week / month		
	#07-30		PAI @ \$ per day / week / month		
	SL 534030		Petrol Top-Up		
Identity Card No:	S7632222H		Misc Charges		
Date of Birth:	19 Oct 1976		GST		
Driving License:	S7632222H		Total		
Country of Issue:	SG		VISA / MASTER CARD / AMEX CASH / COMPANY BILLING / OTHERS		
Tel:	(HP) 966 000 63 (O)		Pre-Payment		
Nationality:	SG		Downpayment and Deposit		
Effective Date:	23 Sep 1994.		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:			Remarks:		
Address:			Peculiar		
			VW-ALX - SJP 1976A		
Identity Card No:			Invoice No:		
Date of Birth:			Ref. No:		
Driving License:			Checked Out By:		
Country of Issue:			Checked In By:		
Tel:	(HP)		Checked By:		
Nationality:			Sales-In Charge:		
Effective Date:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jul 2020 / 10:12:13

Receipt Date/Time : 16 Jul 2020 / 10:12:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200716-000687

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLL8107T

As at 15 Jul 2020/18:00:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLL8107T
Enquiry Fee
20200716101105610079

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

414746XXXXXX8274 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Sunday, August 9, 2020 3:19 PM
To: Lydia Tiong
Cc: Admin A; Enjo Ho
Subject: ACCIDENT BETWEEN SJP 1976A & SLL 8107T/OTHERS ON 15/07/2020

Our Ref: CC3/AIG20007370/R1ks3

BKW RENT A CAR PTE LTD
[POLICY HOLDER]

Dear Sir/ Madam,

ACCIDENT BETWEEN SJP 1976A & SLL 8107T/OTHERS ON 15/07/2020

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Wednesday, July 29, 2020 2:53 PM
To: Lydia Tiong <lydia.tiong@bkw.sg>