

Our Ref : T 0720 / SHC1150H /KS(st)
Your Ref: _____
Date : 21-Jul-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department (Ms Norsiah)

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1150H YOUR INSURED SMR8822T
AND OTHER _____ ON 16-Jul-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC1150H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMR8822T we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	973.56
2	<u>2</u> days Loss of Rental @ \$ 125.40 per day	\$	250.80
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,231.85

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$	160.00
	Total Claims :	\$	1,391.85

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMR8822T
- c) GIA / Police report/s of : SHC1150H
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC1150H , SNR8822T ON 16-Jul-20 06:40
ALONG ALONG LOYANG AVE ROAG

I / We **TAN CHONG BOON** (Hirer) NRIC No.: **SXXXX375B**

and/or (Relief) NRIC No.: **SXXXX375B**

Taxi Number **SHC1150H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Jul-2020**

Name of Hirer **TAN CHONG BOON**

Hirer NRIC **SXXXX375B**

Signature :



Address **658A PUNGGOL EAST #17-705**
821658

Contact No. **91259823**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,200.00 (Global Sum) for vehicle no. SHC 1150H that was damaged pursuant to the accident which occurred on 16/07/2020 (date) along LOYANG AVE (location) involving vehicle no/s SMR 8822T.

This is pursuant to the inspection conducted on 16/07/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 1150H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 1150H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25th (day) of March (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1150H

INV. NO/DATE
91515411 20.07.2020

MAKE
TOYOTA

JOB NO.
305411184

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
10.08.2017

DATE/TIME IN
16.07.2020 10:40

CHASSIS CODE
JTDKB3FU603563227

Description : 3P 16.07.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0002	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	86.50	25.00	64.87
SUB-TOTAL			:			139.87

JOB NATURE

0001	PB	PANEL BEATING		320.00		320.00
0002	SP	SPRAYPAINT CHARGE		450.00		450.00
SUB-TOTAL			:			770.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91515411	973.56	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1150H

INV. NO/DATE
91515411 20.07.2020

MAKE
TOYOTA

JOB NO.
305411184

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
10.08.2017

DATE/TIME IN
16.07.2020 10:40

CHASSIS CODE
JTDKB3FU603563227

Items total		909.87
Add GST @	7.000 %	63.69
Invoice amount		973.56

Issued by : KATHERINETAN 20.07.2020 17:42:30
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91515411	973.56	

Our Ref: CT20070196

Date: 20 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/07/2020 @ 06:40 hrs
ALONG ALONG LOYANG AVE
INVOLVING SMR8822T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1150H** (the "Taxi"). The Taxi was hired to **TAN CHONG BOON IC NO SXXXX375B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMR8822T	16 Jul 2020 / 06:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

SUC 11504

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 28 August 2020 12:03 PM
To: GSFISH383@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SMR8822T & SHC1150H ALONG/AT TPE SLIP RD TO LOYANG AVE ON 16/7/2020

Our Ref: CC4/AIG20007367/T1ks3

LEE SIEN FOOK
[POLICY HOLDER]

Attn: LEE YU XIAN

Dear Sir/Madam,

ACCIDENT INVOLVING SMR8822T & SHC1150H ALONG/AT TPE SLIP RD TO LOYANG AVE ON 16/7/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	16 Jul 2020 16:36	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	16 Jul 2020 16:36	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	16 Jul 2020 16:36	Clm Created	Reg No: SHC1150H. Acct Date: 2020/07/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	16 Jul 2020 16:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	16 Jul 2020 16:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/27	[A] Lee Su Li
6	16 Jul 2020 16:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	16 Jul 2020 16:36	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. L td. (Express)	[I] Merimen Administrator
8	16 Jul 2020 16:36	Label Added	(23):Express.	[A] Lee Su Li
9	16 Jul 2020 16:36	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	17 Jul 2020 15:10	TP Ins Updated	TPRegNo:SNR8822T -> SMR8822T.	[I] Hor, Yinrul
11	15 Oct 2020 14:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	15 Oct 2020 14:43	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	15 Oct 2020 14:43	Clm Dtl Modified	JPJ Reg. Date: -> 2017/08/10.	[A] JOANNE LEE KHANG MIN
14	15 Oct 2020 14:43	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	07 Nov 2020 13:43	Adj Mandate Request	Cur.Req:1244.15:BOLA 10. Liability down against OI. Surveyor recommend: 2 days	[A] Khanchna Pothuraj
16	20 Nov 2020 17:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/27	[I] Yong, Joanne
17	20 Nov 2020 17:25	Adj Mandate Set	Approved:1244.15.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

[14/08/2020 15:26] Lee Su Li:
OINR *** SENT OUT SECOND REMINDER NON-REPORTING LETTER WITH TRAFFIC POLICE
[28/07/2020 11:04] Lee Su Li:
OINR *** SENT OUT FIRST REMINDER NON-REPORTING LETTER
[20/07/2020 10:00] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2539379	16 Jul 2020 16:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC1150H	SNR8822T	11.00
2611428	15 Oct 2020 14:43:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC1150H	SMR8822T	11.00



Singapore Post Limited
(Reg. No. 199201623M)
10 Eunos Road 8
#06-30 Singapore Post Centre
Singapore 408600

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(S41C)

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(b) *Please tick where applicable. Item(s) shall be assumed to be S\$0 in value if 'Value*' field is left blank.
(c) Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee

Lee Siem Fook
6 Harvey Close
Singapore 489440

(SNR 88727)

Local / Overseas Posting (Delete Accordingly)

Type : () Package (Overseas Only)
(✓) Letters / Printed Papers

AR* : (M) Y (✓) N

Value :

Contents:

Insurance: S\$

Applicable for overseas posting only

Sender's Agreement

- I have read, understood and agreed to the terms and conditions of posting overleaf.
- I certify the all the information provided by me is true and the item(s) does not contain any hazardous or prohibited items.
- I have read understood and agreed to the terms and conditions of posting overleaf, in accordance to the T&Cs of the Registered Service.
- Compensation for loss or damaged item send via Registered Service shall in no event exceed S\$68 or commercial value of item declared, whichever is lower. Compensation will not be payable on cash vouchers, cheques or other paper based items which may be represented as monetary value.

Name & Signature

Date

P116

11/2019



TGP-02120211021630



Tanjong Pagar
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No. : M2-010551-9
Customer Service Hotline: 1605

Date/Time 29/7/2020 15:02
No. Description Amount(S\$)

1 Accept Registered Service Ctry : SG 0.00

1. Ref: RC354837095SG
Transaction No.: 8044202110125
2. Ref: RC354837104SG Ctry : SG
Transaction No.: 8044202110126

2 Sale of Postage Label 2.54

(Domestic)

Quantity: 1
Unit price: 2.54
Total GST: 0.17

Ref.: RC354837095SG
Insurance: 0.00
Postage paid: 2.54
Transaction No.: 8044202110127

3 Sale of Postage Label 2.54

(Domestic)

Quantity: 1
Unit price: 2.54
Total GST: 0.17

Ref.: RC354837104SG
Insurance: 0.00
Postage paid: 2.54
Transaction No.: 8044202110127

Total GST 0.34
Total Amount 5.08

Cash 10.00

Change Due -4.92

COVID-19 has severely impacted international movement of people and goods as countries implement additional border controls and restrictions on international travel. As a result, airlines have drastically reduced international services, leading to a significant reduction in air freight capacity and frequency to and from Singapore to all international destinations. Please note that shipments to and from overseas will result in substantial delay, even as we work round the clock with our partner airlines and posts.

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(b) *Please tick where applicable. Item(s) shall be assumed to be S\$0 in value if "Value" field is left blank.
(c) Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee Lee Sien Pook 6 Harvey Close Singapore 489440 (SNR8822T)	Local / Overseas Posting (<i>Delete Accordingly</i>)	AR* : () Y (✓) N
	Type : () Package (<i>Overseas Only</i>) (✓) Letters / Printed Papers	Value :
	Contents:	Insurance: S\$

Applicable for overseas posting only

Sender's Agreement

- I have read, understood and agreed to the terms and conditions of posting overleaf.
- I certify the all the information provided by me is true and the item(s) does not contain any hazardous or prohibited items.
- I have read understood and agreed to the terms and conditions of posting overleaf, in accordance to the T&Cs of the Registered Service.
- Compensation for loss or damaged item send via Registered Service shall in no event exceed S\$68 or commercial value of item declared, whichever is lower. Compensation will not be payable on cash vouchers, cheques or other paper based items which may be represented as monetary value.

Name & Signature

Date



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(Reg. No. 199201623M)
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Singapore 408600

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or to raise an enquiry on
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5/1/20

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- NOTES :
- Please provide all information required and produce this form and receipt for all enquiries.
 - *Please tick where applicable. Item shall be assumed to be S\$0 in value if 'Value*' field is left blank.
 - Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee	Local / Overseas Posting (<i>Delete Accordingly</i>)	AR* : () Y () N
	Type : () Package (<i>Overseas Only</i>) () Letters / Printed Papers	Value :
	Contents:	Insurance: S\$
		<i>Applicable for overseas posting only</i>

Sender's Agreement

- I have read, understood and agreed to the terms and conditions of the Registered Service on the posting overleaf and as available on the following weblink, <https://www.singpost.com/registered-service-T&Cs>.
- I certify that all the information provided by me is true and the item(s) does not contain any hazardous or prohibited items.
- I agree and understand that for non-delivery of outbound registered mail item to overseas for reasons other than due to incomplete or inaccurate addresses provided, the maximum liability of SingPost is limited to Singapore Dollars Sixty-Eight (S\$68.00) per item or the declared value of the item, whichever is lower.
- I agree and understand that compensation will not be payable on article such as coins, bank notes, currency notes or securities of any kind payable to bearer.
- I understand that the availability of the signed Advice of Receipt is subject to the recipient of the item and the Overseas Postal Administration providing the acknowledgement.
- I understand that the return of Advice of Receipt is non-trackable as such SingPost does not provide information on the Advice of Receipt (including its status or location).


Name & Signature

Date



TGP-04120230019439



Tanjong Pagar
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No. : M2-0105651-9
Customer Service Hotline: 1605

Date/Time 17/8/2020 13:24

No. Description

Amount(S\$)

1	Accept Registered Service	0.00
	1. Ref:RC354873588SG Ctry : SG	
	Transaction No.:8323202300284	
2	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC354873588SG	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8323202300285	
	Total GST	0.17
	Total Amount	2.54
	Cash	2.54

COVID-19 has severely impacted international movement of people and goods as countries implement additional border controls and restrictions on international travel. As a result, airlines have drastically reduced international services, leading to a significant reduction in air freight capacity and frequency to and from Singapore to all international destinations. Please note that shipments to and from overseas will result in substantial delay, even as we work round the clock with our partner airlines and posts.

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