

LOD Re: Accident on 25/06/2020 involving SHB 5344U & GBJ 6651E (China Taiping's insured) Our Ref: TAX/06/20/2040/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Wed 8/19/2020 11:43 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (719 KB)

3832_001.pdf;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$6,994.76
Loss of Rental	\$903.12 (8 days x \$112.89)
Loss of Income	\$480.00 (8 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$8,384.88

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHB 5344U**(vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5344U** that was damaged pursuant to the accident which occurred on **25/06/2020** (date) along **TUAS SOUTH ROAD** (location) involving vehicle no/s **GBJ 6651E** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of Oct (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1927871900

Claim No : SNM20D202262

Claimant : SMRT TAXIS PTE LTD

Amount : S\$8,141.99

DOLLARS EIGHT THOUSAND ONE HUNDRED FORTY ONE AND CENTS
NINETY NINE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5344U

Insured Vehicle No. : GBJ 6651E

Date of Loss : 25/06/2020

Place of Accident : TUAS SOUTH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : METRACO REFRIGERATION ENGINEERING PTE. LTD

Driver Name : TAN CHEN KUANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,994.76
(3) Loss of Use/Rental/ Earning	S\$	1,140.23
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		<u>S\$ 8,141.99</u>

Claimant Name : SMRT TAXIS PTE LTD

NRIC No : 1XXXXX369K

Signature : _____



Date : _____

- 1 OCT 2020

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.
Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising-of the subject matter in this action.

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200800062
Date : 13.08.2020
Vehicle No. : SHB5344U
Your Ref No. : TAX/06/20/2040
Our Ref No. : 24107339
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00)	\$ 79.70	\$ 239.10
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, RR BUMPER, LH	1.00	\$ 111.50	(25.00)	\$ 27.87	\$ 83.63
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.30	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER, LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	3.00	\$ 2.20	(100.00)	\$ 6.60	\$ 0.00
LENS & BODY ASSY, RR BUMPER, RH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY, RR BUMPER, LH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
WIRE, LUGGAGE ROOM	0.00	\$ 143.50	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER, LH	0.00	\$ 234.30	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	1.00	\$ 222.60	(25.00)	\$ 55.65	\$ 166.95
TAIL GATE PANEL SUB-ASSY, BACK DOOR	1.00	\$ 929.60	(25.00)	\$ 232.40	\$ 697.20
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(25.00)	\$ 222.80	\$ 668.40
TAIL GATE BACK DOOR HINGE ASSY, RH & LH	0.00	\$ 59.10	0.00	\$ 0.00	\$ 0.00
TAIL GATE BOLT, BACK DOOR STAY, RH LH	0.00	\$ 11.80	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$ 452.10	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK COVER, BACK DOOR	0.00	\$ 25.30	0.00	\$ 0.00	\$ 0.00
TAIL GATE STAY ASSY, BACK DOOR, LH	0.00	\$ 235.00	0.00	\$ 0.00	\$ 0.00

Koo Yew Chung

Koo Yew Chung (Aug 13, 2020 11:59 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200800062
Date : 13.08.2020
Vehicle No. : SHB5344U
Your Ref No. : TAX/06/20/2040
Our Ref No. : 24107339
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TAIL GATE STAY ASSY , BACK DOOR , RH	0.00	\$ 235.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE STRIKER ASSY, BACK DOOR	0.00	\$ 24.90	0.00	\$ 0.00	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	1.00	\$ 27.90	(25.00)	\$ 6.97	\$ 20.93
TAIL GATE GLASS SUB-ASSY, BACK DOOR	0.00	\$1569.70	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOWER GLASS SUB-ASSY, BACK DOOR	1.00	\$ 725.90	(25.00)	\$ 181.47	\$ 544.43
TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	1.00	\$ 27.90	(25.00)	\$ 6.97	\$ 20.93
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	1.00	\$ 29.90	(25.00)	\$ 7.47	\$ 22.43
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	1.00	\$ 29.90	(25.00)	\$ 7.47	\$ 22.43
TAIL GATE MOULDING LOWER GLASS , BACK DOOR	1.00	\$ 19.70	(25.00)	\$ 4.92	\$ 14.78
SEALANT W/SCREEN	3.00	\$ 37.00	0.00	\$ 0.00	\$ 111.00
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 360.70	0.00	\$ 0.00	\$ 0.00
TAILGATE BOARD , COVER	0.00	\$ 24.10	0.00	\$ 0.00	\$ 0.00
TAILGATE BOARD , HANDLE PULL	0.00	\$ 19.50	0.00	\$ 0.00	\$ 0.00
TAILGATE BOARD ASSY	0.00	\$ 251.50	0.00	\$ 0.00	\$ 0.00
TAILGATE TRIM , LH	0.00	\$ 92.10	0.00	\$ 0.00	\$ 0.00
TAILGATE TRIM , LOWER	0.00	\$ 218.50	0.00	\$ 0.00	\$ 0.00
UMBER PLATE	0.00	\$ 35.00	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE FRAME	0.00	\$ 25.00	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, LICENSE PLATE	0.00	\$ 63.70	0.00	\$ 0.00	\$ 0.00
CAMERA REAR ASSY, TELEVISION	0.00	\$1103.80	0.00	\$ 0.00	\$ 0.00

Koo Yew Chung

Koo Yew Chung (Aug 13, 2020 11:59 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

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GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200800062
Date : 13.08.2020
Vehicle No. : SHB5344U
Your Ref No. : TAX/06/20/2040
Our Ref No. : 24107339
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
SWITCH ASSY, BACK DOOR OPENER	0.00	\$ 149.40	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	0.00	\$ 0.00	\$ 0.00
SPOILER SUB-ASSY, REAR	1.00	\$1322.10	(100.00)	\$1322.10	\$ 0.00
LAMP SET, STOP CENTER	0.00	\$ 186.50	0.00	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.23
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.23
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00)	\$ 11.57	\$ 34.73
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
COVER, REAR COMBINATION LAMP, RH	0.00	\$ 54.00	0.00	\$ 0.00	\$ 0.00
END PANEL SUBASSY, BODY LOWER BACK	0.00	\$ 629.80	0.00	\$ 0.00	\$ 0.00
END PANEL , COVER, DECK TRIM	0.00	\$ 47.00	0.00	\$ 0.00	\$ 0.00
SERVICE HOLE	0.00	\$ 122.80	0.00	\$ 0.00	\$ 0.00
END PANEL , COVER, DECK TRIM, REAR	0.00	\$ 56.70	0.00	\$ 0.00	\$ 0.00
REINFORCEMENT ASSY, REAR FLOOR END PANEL , RH & LH	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 564.80	0.00	\$ 0.00	\$ 0.00
SPARE TYRE PANEL , PAN, REAR FLOOR	0.00	\$ 76.20	0.00	\$ 0.00	\$ 0.00
EXTENSION, REAR FLOOR SIDE PANEL , LH	0.00	\$ 502.20	0.00	\$ 0.00	\$ 0.00
BOARD, REAR FLOOR, NO.1	0.00	\$ 303.40	0.00	\$ 0.00	\$ 0.00
BOX, DECK FLOOR, LH	1.00	\$ 438.10	(10.00)	\$ 43.81	\$ 394.29
LENS & BODY, REAR COMBINATION LAMP , LH	1.00	\$ 99.80	(100.00)	\$ 99.80	\$ 0.00
TROUGH, BACK DOOR , LH					

Koo Yew Chung
Koo Yew Chung (Aug 13, 2020 11:59 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
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Invoice No. : IV200800062
Date : 13.08.2020
Vehicle No. : SHB5344U
Your Ref No. : TAX/06/20/2040
Our Ref No. : 24107339
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
DUCT ASSY, QUARTER VENT , RH & LH	0.00	\$ 65.00	0.00	\$ 0.00	\$ 0.00
LINER, REAR FENDER , LH	0.00	\$ 135.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
TAIL GATE WEATHERSTRIP, BACK DOOR COVER, RR BUMPER ASSY	1.00	\$ 360.70	(25.00)	\$ 90.17	\$ 270.53
CLIPS PIECE, FRT & RR BUMPER	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.93
PAD, RR BUMPER, RH & LH , 1	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
REAR BUMPER GROMMET SCREW	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 2.20	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.93
LAMP SET, STOP CENTER	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
END PANEL , COVER, DECK TRIM	1.00	\$ 186.50	(10.00)	\$ 18.65	\$ 167.85
SERVICE HOLE	1.00	\$ 47.00	(25.00)	\$ 11.75	\$ 35.25
END PANEL , COVER, DECK TRIM, REAR	1.00	\$ 122.80	(25.00)	\$ 30.70	\$ 92.10
Sub-Total					\$ 4689.76
Labour					
○ REPAIR REAR PORTION	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
TO REPAIR REAR END PANEL	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPAIR REAR SPARE TYRE PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
Others					

Koo Yew Chung

Koo Yew Chung (Aug 13, 2020 11:59 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
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Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

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Date : 13.08.2020
Vehicle No. : SHB5344U
Your Ref No. : TAX/06/20/2040
Our Ref No. : 24107339
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO RESPRAY REAR SPOILER	1.00	\$ 80.00	0.00	\$	0.00	\$ 80.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR SPARE TYRE PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR FLOOR SIDE PANEL LH	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TROUGH BACK DOOR LH	1.00	\$ 50.00	0.00	\$	0.00	\$ 50.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 80.00	0.00	\$	0.00	\$ 80.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 0.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO RESPRAY REAR SPARE TYRE PANEL	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00	\$	0.00	\$ 30.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	1.00	\$ 125.00	0.00	\$	0.00	\$ 125.00
TO TRANSFER REAR TAILGATE MECHANISM	1.00	\$ 60.00	0.00	\$	0.00	\$ 60.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$	0.00	\$ 30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 30.00	0.00	\$	0.00	\$ 30.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR	1.00	\$ 0.00	0.00	\$	0.00	\$ 0.00

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Koo Yew Chung

Koo Yew Chung (Aug 13, 2020 11:59 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
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Date : 13.08.2020
Vehicle No. : SHB5344U
Your Ref No. : TAX/06/20/2040
Our Ref No. : 24107339
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
LEAKAGE					
TO REMOVE AND REFIX REAR WINDSCREEN	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO REMOVE AND REFIT WIRE HARDESS	1.00	\$ 0.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 0.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	1.00	\$ 0.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 6,994.76

Remark :

Make/Model : PRIUS4
Accident Date : 24.06.2020

Koo Yew Chung
Koo Yew Chung (Aug 13, 2020 11:59 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

E. & O.E



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/20/2040

From: SMRT Taxis Pte Ltd

Date: 6/7/2020

ACCIDENT ON 25/06/2020 INVOLVING SHB 5344U & GBJ 6651E ALONG TUAS SOUTH ROAD

This is to confirm that the daily rental rate for SHB 5344U is \$112.89 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 25/06/2020

Accident End Date : 03/07/2020

Date Generated : 03/07/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/20/2040	SHB5344U	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24107339	25/06/2020 9:11 AM	03/07/2020 8:15 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	25 Jun 2020 / 15:49:48	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBJ6651E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200625154948030538

Search Date / Time: 25 Jun 2020 07:45:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

ACCIDENT INVOLVING GBJ 6651E AND SHB 5344U ON 25/06/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Wed 9/2/2020 9:28 AM

To: METRACO@SINGNET.COM.SG <METRACO@SINGNET.COM.SG>

Our Ref: CC3/CTI20007362/Qes3

02 SEPT 2020

METRACO REFRIGERATION ENGINEERING PTE. LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 6651E AND SHB 5344U ON 25/06/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: [MANDATE REQUEST] Re: SNM20D202262/GBJ6651E/CHNGPW / FW: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020 / BOON SEN

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 9/29/2020 11:20 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Without Prejudice

Dear Asher

Please proceed to settle third party claim at \$8,141.99 as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Sunday, 27 September 2020 11:36 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D202262/GBJ6651E/CHNGPW / FW: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020 / BOON SEN

Your ref : SNM20D202262

Our ref : CC3/CTI20007362/Qes3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$8,141.99 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 25,364.90	\$ 6,994.76
2. Loss of Rental (8days x \$112.89)	\$ 903.12	\$ 790.23 (7days x \$112.89)
3. Loss of Income (8days x \$60)	\$ 480.00	\$ 350.00 (7days x \$50)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 26,755.02	\$ 8,141.99

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, July 17, 2020 10:15 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D202262/GBJ6651E/CHNGPW / FW: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020 / BOON SEN

Dear All

Attached herewith OI's SAS report for your perusal.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 16 July 2020 4:39 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202262/GBJ6651E/CHNGPW / FW: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020 / BOON SEN

Dear all,

Please note that officer in charge for this case is Adeline Chng 63896155.

Claim no. SNM20D202262/GBJ6651E/CHNGPW.

Dear Adeline,

Pls revert LKK.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, July 16, 2020 4:11 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 5344U at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)