

Su Li (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 17 July 2020 10:15 AM
To: Claims Dept of CTI; Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Subject: RE: SNM20D202262/GBJ6651E/CHNGPW / FW: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020 / BOON SEN
Attachments: SAS2793084.PDF

Dear All

Attached herewith OI's SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 16 July 2020 4:39 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202262/GBJ6651E/CHNGPW / FW: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020 / BOON SEN

Dear all,

Please note that officer in charge for this case is Adeline Chng 63896155.

Claim no. SNM20D202262/GBJ6651E/CHNGPW.

Dear Adeline,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, July 16, 2020 4:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ 6651E (OI : CTI - TBA) and SHB 5344U (TP : LKK REF - CC3/CTI20007362/Qes3) on 25/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 5344U at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

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