

Summer Lee (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 16 July, 2020 3:37 PM
To: assignments
Subject: FW: SNM20D202434/C02 - Pre Repair Inspection - SMC413Y

Hi

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 16 July, 2020 3:19 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: kangauto@singnet.com.sg
Subject: RE: SNM20D202434/C02 - Pre Repair Inspection - SMC413Y

Dear Sirs

Please attend to the PRI.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: kangauto@singnet.com.sg [mailto:kangauto@singnet.com.sg]
Sent: Thursday, 16 July 2020 8:47 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: RE: SNM20D202434/SMS112G/LOWCT - Pre Repair Inspection - SMC413Y

Hi,
Preferred surveyor Mr Kenneth Kong
Thanks

On Wed Jul 15 2020 17:24:33 GMT+0800 (Singapore Standard Time) Cecilia Low <cecilia.low@sg.cntaiping.com> wrote:

----- Original Message -----

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

| |
|---------------|
| Marcus Chua |
| Gary Soon |
| Kenneth Kong |
| Chow Bo Xiong |
| Adrian Ling |
| Ben Chua |
| Mohd Taufikh |
| Ng You Han |
| Steve Chen |
| Henry Ng |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6222 1033

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狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, 15 July 2020 12:16 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; kangauto@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202434/SMS112G/LOWCT - Pre Repair Inspection - SMC413Y

Dear Cecilia,

Please conduct PRS for SMC413Y.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: kangauto@singnet.com.sg <kangauto@singnet.com.sg>

Sent: Wednesday, July 15, 2020 10:43 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre Repair Inspection - SMC413Y

Motor Claims Dept

Accident involving SMC413Y & SMS112G On 11 Jul 2020 along CTE (SLE)

Hereby presenting our Pre Repair Inspection request on SMC413Y.

Please revert your appointed Surveyor to survey the said vehicle at
Kang Auto Engineering Pte Ltd
Sin Ming Autocity
160 Sin Ming Drive #02-16
Singapore 575722
Contact : May @ 65560103

Please revert Claim Officer in- Charge for this claim.

Yours Sincerely,
May Ang