

Summer Lee (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 16 July, 2020 3:09 PM
To: assignments
Subject: FW: First Reminder(PRS Request) : Our Ref: SLM708G ; Your Ref: SNM20D202418/C02.

From: Cecilia Low [mailto:cecilia.low@sg.cntaiping.com]
Sent: Thursday, 16 July 2020 2:36 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Claims Dept <claims_rar@bifrotauto.com>
Cc: claims <claims@bifrotauto.com>; Lucas Chow <assessment_ral@bifrotauto.com>
Subject: RE: First Reminder(PRS Request) : Our Ref: SLM708G ; Your Ref: SNM20D202418/C02.

Dear Sirs

Please attend to the PRI.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept [mailto:claims_rar@bifrotauto.com]
Sent: Thursday, 16 July 2020 11:57 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: claims <claims@bifrotauto.com>; Lucas Chow <assessment_ral@bifrotauto.com>
Subject: First Reminder(PRS Request) : Our Ref: SLM708G ; Your Ref: SNM20D202418/SGC985J/LOWCT

Without Prejudice,

Dear Sir/Ma'am,

We nominated Steve from LKK on 14/07/2020.

The vehicle has not been surveyed.

Please arrange for Steve from LKK to survey the vehicle as soon as possible.

Please update me on this matter.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237