Summer Lee (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg > Sent: Thursday, 16 July, 2020 2:34 PM

To: 'admin-d@lkkauto.com'; sur@lkkauto.com; 'assignments@lkkauto.com'

Cc: Chan, Shu Hui Agnes

Subject: PRI(LKK) \ CMTD2002072/AGC - FBP8973G & SKW8408D ACC ON 12.07.20 \ OLC

REF: SB/PO/Acc/2020-9377 || CMTD2002072/AGC

Attachments: FBP8973G.pdf; Sompo.PRI_16072020.pdf

Hi LKK,

Attached herewith both OI & TP SAS.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Thursday, July 16, 2020 2:31 PM

To: 'Oracle Law Corp' <mail@oraclelaw.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: PRI(LKK) \ CMTD2002072/AGC - FBP8973G & SKW8408D ACC ON 12.07.20 \ OLC REF: SB/PO/Acc/2020-9377 | CMTD2002072/AGC

Without Prejudice

Our Reference: CMTD2002072/AGC Your Reference: SB/PO/Acc/2020-9377

Hi Pauline,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK AUTO,

Please arrange Mr. Kenneth or Mr. Marcus to survey **SKW8408D** on a without prejudice and any admission of liability basis.

Please be informed that <u>Ms. Agnes Chan</u> is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

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From: Oracle Law Corp [mailto:mail@oraclelaw.sg]

Sent: Thursday, July 16, 2020 12:30 PM

To: Teo, Grace <<u>grace.teo@sompo.com.sg</u>>; Chan, Shu Hui Agnes <<u>agnes.chan@sompo.com.sg</u>>

Subject: OLC REF: SB/PO/Acc/2020-9377 || CMTD2002072/AGC

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IMMEDIATE ATTENTION

Dear Grace

ACCIDENT INVOLVING SKW 8408D & FBP8973G & SKW8408D ON 12.07.20

- 1. We refer to your email of even date.
- 2. We are instructed by our clients that they are not agreeable to the appointment of any one of the surveyors named in your said list. We append herewith our list of our clients' proposed motor surveyors for your kind consideration to conduct a joint pre-repair survey:
 - a. Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd and
 - b. Mr. Dave Chang of Sincere Appraisal Services.
- 3. Kindly let us know within the two (2) working days whether you agree to any of the said proposed motor surveyors failing which you are deemed to have agreed to the appointment of any of the motor surveyors named in our said list.

Regards

Pauline Ong 王慧玲 Director



Advocates & Solicitors
 UEN/GST Reg No. 200904572Z

237 Alexandra Road #04-11 The Alexcier, Singapore 159929

Telephone: 6538 6250 Facsimile: 6538 1860

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 16 July 2020 12:26 PM

To: Oracle Law Corp <mail@oraclelaw.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: PRI \ CMTD2002072/AGC - FBP8973G & SKW8408D ACC ON 12.07.20 || OLC REF: SB/PO/Acc/2020-9377

Our Reference: CMTD2002072/AGC Your Reference: SB/PO/Acc/2020-9377

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

Date: 16/07/2020

M/S ORACLE LAW CORPORATION

Dear Pauline,

ACCIDENT INVOLVING FBP8973G & SKW8408D ON 12.07.2020

We refer to your Notice of Accident dated 16/07/2020.

Please be informed that <u>Ms. Agnes Chan</u> is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

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From: Oracle Law Corp [mailto:mail@oraclelaw.sg]

Sent: Thursday, July 16, 2020 11:04 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: URGENT-PREPAIR SURVEY NOTIFICATION | OLC REF: SB/PO/Acc/2020-9377 | YOUR REF: INSURER OF FBP

8973G

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IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING SKW 8408D & FBP 8973G ON 11/7/2020

Please refer to attachment to find a copy of our letter of notification for your immediate attention and action.

Regards

Pauline Ong 王慧玲 Director



• Advocates & Solicitors • UEN/GST Reg No. 200904572Z

237 Alexandra Road #04-11 The Alexcier, Singapore 159929

Telephone: 6538 6250 Facsimile: 6538 1860